

# Annual Report on PIRSA's Service Delivery on the Cost Recovery Agreement for the Miscellaneous Fishery (Giant Crab)

2022-23



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# **Summary of Outcomes for 2022-23**

### **Assessment and Research**

Funding Source	Deliverables	Date Completed /Delivered
SLA	Advice Note - commercial CPUE delivered	August 2022
SLA	Status report delivered	May 2023
FRDC	Project continuation: Giant Crab enhanced data collection – innovative approaches to enhance data collection in the Victorian, South Australian and Tasmanian Giant Crab fisheries (FRDC project 2019/114; Principal Investigator: Toby Jeavons, VFA)	June 2023
FRDC	Project continuation: Evaluation of a smart-phone application to collect recreational fishing catch estimates, including an assessment against an independent probability-based survey, using South Australia as a case study (FRDC project 2020/056; Principal Investigator: Dr Crystal Beckmann).	June 2023

# **Fisheries Management Program**

	Deliverables		
1.	Participated in inter- and intra-departmental meetings and workshops on issues relevant to fisheries management including research project on use of digital images for tag-recapture information		
2.	Liaised within the Fisheries and Aquaculture Division, with SARDI Aquatic Sciences, other parts of PIRSA and other State and Commonwealth agencies on matters relevant to fisheries management including stock status and fishery monitoring		
3.	Liaised within PIRSA, with other government agencies and with industry representatives in implementing decisions relevant to fisheries management.		
4.	Conducted regular assessment or review of existing management arrangements for fisheries management, including analysis of statistical information on fisheries and interactions with threatened, endangered and protected species including:		
	Reviewed SARDI Advice Note regarding 2021/22 fishery performance indicators.		
	Reviewed SARDI 2021/22 Stock Status Report		
	• Provided annual report as required under export approval under the EPBC Act.		
5.	Coordinated consultation with fishery stakeholders through established co-management processes.		
	For TACC setting;		
	<ul> <li>Largest quota holder and industry representatives consulted through TACC process.</li> </ul>		
	TACC package including Notice to Fishers for 2022/23 season prepared		
6.	Participated in industry liaison where to strengthen fishery management knowledge and understanding and develop rapport with licence holders.		
7.	Participated in industry development initiatives related to fisheries management.		
8.	Attended to general correspondence and enquiries relevant to the Giant Crab Fishery.		
9.	Provided advice to Minister in relation to the management of fisheries (TACC) and Ministerial correspondence.		
10.	Communicated on fisheries management issues to key stakeholder groups and the broader community, including the review of the harvest strategy for the fishery.		

# Leasing and Licensing Program

	Deliverables				
	Services to directly support the fishery				
1.	<ul> <li>Issued and maintained fishery licences.</li> </ul>				
	<ul> <li>Printed and posted updated registrations and entitlements certificate to 12 licence holders.</li> </ul>				
	<ul> <li>Manual filing and archiving of all 34 CDR documents.</li> <li>Administered application process for 12 licence holders to apply for new grant of licence.</li> <li>Designed and posted out application forms for new licence.</li> <li>Followed up with licence holders to ensure forms returned prior to licence expiry.</li> <li>Collated and submitted applications to Executive Director for approval.</li> <li>Regular filing and archiving of licensing and quota documentation.</li> </ul>				
2.	Database management for licence and licence holder information.				
	• Entered new rates into the Primary Industries Information Management System (PIIMS).				
	<ul> <li>System maintenance including auditing user access and system testing after any system update.</li> </ul>				
	<ul> <li>Extended term of licence in PIIMS and printed updated licence and entitlements extracts for 12 licenses.</li> </ul>				
3.	Quota monitoring				
	<ul> <li>Set up of the new Total Allowable Commercial Catch (TACC) into PIIMS for the new quota season.</li> </ul>				
	Data entry and checking of 34 CDRs.				
4.	Collected licence fees and associated payments.				
	<ul> <li>Issued annual fee invoicing packs to 12 licences.</li> </ul>				
	Generated and audited invoices to ensure correct annual fee amount was raised.				
	<ul> <li>Issued invoices and SMS reminders each quarter</li> </ul>				
5.	Composed and sent quarterly instalment notices.				
6.	Recorded and tracked unpaid invoices.				
	Generated 12 monthly debtor's reports to reconcile annual fee payments.				
7.	Composed and sent late payment instalment notices for un-paid quarterly instalments.				
8.	Drafted and issued notices to Fishers.				
	Prepared Notice to Fishers for annual fee invoicing pack				

9.	<ul> <li>Processed requests for information from fishers who make such inquiries over the counter, through the call centre, via facsimile or e-mail. For example, helping fishers to process information relevant to licensing and quota, application for licence transfers, boat changes, gear enquiries and fishing regulations.</li> </ul>
10.	Regularly updated information about licence holders.
	Generated final quota balance statement and posted to licence holder.
11.	Researched and prepared documents for public record.
12.	Liaised with government stakeholders to verify the credentials of fishers.
	• Processed applications which included liaising with government stakeholders to verify the credentials of fishers in relation to 2 licence transfer applications.
13.	<ul> <li>Liaised with PIRSA Fisheries and Aquaculture, SARDI Aquatic Sciences, Crown Solicitors and other state and local agencies on matters relevant to the fishery.</li> </ul>
	<ul> <li>Generated reports on licencing information for compliance or fishery management purposes as requested.</li> </ul>
14.	<ul> <li>Drafted and updated licence conditions over the duration of the licensing year as determined by the Executive Director, Fisheries and Aquaculture.</li> </ul>
15.	<ul> <li>Provided information to licence holders relating to the requirements pursuant to licence administration.</li> </ul>
16.	<ul> <li>Managed calls from fishers regarding late payment notices, fees and general enquiries about their licences.</li> </ul>
	Provided support via phone or email to any requests from licence holders.
17.	<ul> <li>Provided support regarding last minute administrative enquiries from fishers. e.g., master changes, boat variations as well as provide advice and support to fishers on licence information, to complete the required forms.</li> </ul>
	Services to support fisheries management
1.	<ul> <li>Participated in inter- and intra-departmental meetings and workshops on issues relevant to the fishing industry.</li> </ul>
	<ul> <li>Reported licence and quota unit information for cost recovery to assist in calculating new financial year annual fees.</li> </ul>
2.	<ul> <li>Liaised with relevant staff within PIRSA Aquaculture and Fisheries in implementing decisions relevant to the fishery.</li> </ul>
3.	<ul> <li>Interrogated the PIIMS database to extract information for other stakeholders to use in preparing reports.</li> </ul>
4.	<ul> <li>Prepared reports requested by internal and external customers including maintenance of a public register of licence holders.</li> </ul>

	٠	Generated 12 monthly quota status reports for industry on catch status and CDRs received.
5.	•	Liaised with information technology providers to maintain PIIMS and administer licensing requests.
6.	•	Generated quota management reports to update stakeholders on varying Total Allowable Commercial Catch (TACC) returns and end of season quota holdings.

### **Compliance Program**

#### Deliverables

The coordination of compliance outputs is guided by a fishery specific compliance plan which was initially developed in consultation with the Giant Crab fishers.

The plan ensures compliance effort is intelligence driven, efficient, cost effective and outcome focused. The plan comprises three core outputs (Education and Awareness, Effective Deterrence and Enforcement) and is optimised towards increasing voluntary compliance and maximising effective deterrence.

Analysis of intelligence and information holdings is regularly conducted to identify the major Compliance risks to the sustainability of the Giant Crab Fishery. The combination of strategies, actions, and initiatives are critical to focus the primary compliance effort to manage the risks and achieve targeted outcomes.

