



Our ref: CORP F2023/000917
Receipt No: 18617933

CORPORATE SERVICES
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25 Grenfell Street
Adelaide SA 5000
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Adelaide SA 5001
DX 667
Tel 8429 0422
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5 January 2024

The Hon Nicola Centofanti MLC
Member of the Legislative Council
Parliament House
ADELAIDE SA 5000

Dear Ms Centofanti

Determination under the *Freedom of Information Act 1991*

I refer to your application made under the *Freedom of Information Act 1991* which was received by the Department of Primary Industries and Regions (PIRSA) on 22 November 2023, seeking access to the following:

"A copy of all complaints sent to the Department of Primary Industries and Regional South Australia regarding Fruit Fly between 22/05/2023 and 22/11/2023."

Pursuant to Section 14A of the Freedom of Information Act, the legislative timeframe in which to provide a determination was extended until 5 January 2024.

Accordingly, the following determination has been finalised.

I have located one hundred and twenty-seven documents that are captured within the scope of your request.

Determination

I have determined that access to the following documents is **granted in part**:

Doc No.	Description of document	No. of Pages
1	Email from Team Leader, Fruit Fly Hotline (PIRSA) to PIRSA officers dated 8/8/2023 re fruit fly complaint - Berri	2
2	Email from Fruit Fly Outbreak Hotline officer (PIRSA) to other PIRSA officers dated 19/10/2023 re fruit fly complaint/enquiry - Glossop	1
3	Email from Team Leader, Fruit Fly Hotline (PIRSA) to other PIRSA officers dated 25/5/2023 re fruit fly complaint - Monash	2
4	Email from Team Leader, Fruit Fly Hotline (PIRSA) to other PIRSA officers dated 20/7/2023 re fruit fly complaint - Barmera	1

5	Email from Fruit Fly Outbreak Hotline officer (PIRSA) to other PIRSA officers dated 20/10/2023 re fruit fly complaint - Loxton	1
6	Email from Team Leader, Fruit Fly Hotline (PIRSA) to other PIRSA officers dated 7/8/2023 re fruit fly complaint/enquiry - Berri	1
7	Email from Team Leader, Fruit Fly Hotline (PIRSA) to PIRSA officers dated 13/9/2023 re fruit fly complaint - Berri	1
8	Record of complaint to PIRSA dated 14/9/2023 re fruit fly – Berri	1
9	Email from Operations Manager, Biosecurity, Riverland Fruit Fly Emergency Response (PIRSA) to other PIRSA officers dated 26/10/2023 re fruit fly complaint - Paringa	1
10	Email from Fruit Fly Outbreak Hotline officer (PIRSA) to other PIRSA officers dated 9/6/2023 re fruit fly complaint - Flood bank - Renmark	1
11	Email from Manager Program Solutions, Fruit Fly Response (PIRSA) to other PIRSA officers dated 1/9/2023 re fruit fly complaint - Ramco	4
12	Email from Team Leader, Fruit Fly Hotline (PIRSA) to other PIRSA officers dated 23/5/2023 re fruit fly complaint - Renmark	2
13	Email from Team Leader, Fruit Fly Hotline (PIRSA) to other PIRSA officers dated 2/6/2023 re fruit fly complaint - Renmark	1
14	Email from Fruit Fly Outbreak Hotline officer (PIRSA) to other PIRSA officers dated 3/8/2023 re fruit fly complaint – Renmark North	1
15	Email from Team Leader, Fruit Fly Hotline (PIRSA) to other PIRSA officers dated 15/8/2023 re fruit fly complaint - Renmark	1
16	Email from Fruit Fly Outbreak Hotline officer (PIRSA) to other PIRSA officers dated 29/6/2023 re fruit fly complaint/enquiry - Crescent	1
17	Email from Fruit Fly Outbreak Hotline officer (PIRSA) to other PIRSA officers dated 31/5/2023 re fruit fly complaint/enquiry - Monash	2
18	Email from Team Leader, Fruit Fly Hotline (PIRSA) to other PIRSA officers dated 9/10/2023 re fruit fly complaint - Barmera	2
19	Email from Fruit Fly Outbreak Hotline officer (PIRSA) to other PIRSA officers dated 13/11/2023 re fruit fly complaint - Berri	1
20	Email from PIRSA officer to other PIRSA officers dated 20/10/2023 re fruit fly complaint - Loxton	2
21	Email from Fruit Fly Outbreak Hotline officer (PIRSA) to other PIRSA officers dated 26/6/2023 re fruit fly complaint - Barmera	1
22	Email from Team Leader, Fruit Fly Hotline (PIRSA) to other PIRSA officers dated 9/11/2023 re fruit fly complaint - Cooltong	2
23	Record of complaint to PIRSA dated 15/11/2023 re fruit fly - Cooltong	1
24	Email from Manager Compliance and Investigations, Fruit Fly Response (PIRSA) to other PIRSA officers dated 31/8/2023 re fruit fly complaint – Berri	2

25	Emails from Team Leader, Fruit Fly Hotline (PIRSA) and Fruit Fly Outbreak Hotline officer (PIRSA) to other PIRSA officers dated 17/8/2023 and 12/9/2023 re fruit fly complaint - Berri	3
26	Emails between Fruit Fly Outbreak Hotline officer (PIRSA), Team Leader, Fruit Fly Hotline (PIRSA) and other PIRSA officers dated 16/3/2023 to 14/8/2023 re fruit fly complaint - Monash	4
27	Email from Fruit Fly Outbreak Hotline officer (PIRSA) to other PIRSA officers dated 12/10/2023 re fruit fly complaint/enquiry - Winkie	1
28	Email from Fruit Fly Outbreak Hotline officer (PIRSA) to other PIRSA officers dated 4/9/2023 re fruit fly complaint/enquiry - Renmark	1
29	Email from Fruit Fly Outbreak Hotline officer (PIRSA) to other PIRSA officers dated 25/7/2023 re fruit fly complaint/enquiry - Renmark	1
30	Email from Team Leader, Fruit Fly Hotline (PIRSA) to other PIRSA officers dated 23/8/2023 re fruit fly complaint - Renmark	2
31	Email from Team Leader, Fruit Fly Hotline (PIRSA) to other PIRSA officers dated 26/6/2023 re fruit fly complaint/enquiry - Barmera	1
32	Emails between Team Leader, Fruit Fly Hotline (PIRSA), A/Operations Manager, Fruit Fly Response (PIRSA) and other PIRSA officers dated 12/10/2023 re fruit fly complaint - Loxton	2
33	Email to PIRSA:Regions SA dated 11/8/2023 re fruit fly complaint – Golden Heights	1
34	Email from Fruit Fly Outbreak Hotline officer (PIRSA) to other PIRSA officers dated 24/5/2023 re fruit fly complaint - Berri	1
35	Email from Fruit Fly Outbreak Hotline officer (PIRSA) to other PIRSA officers dated 18/9/2023 re fruit fly complaint - Renmark	1
36	Email from Team Leader, Fruit Fly Hotline (PIRSA) to other PIRSA officers dated 25/8/2023 re fruit fly complaint – Renmark	2
37	Email from Fruit Fly Outbreak Hotline officer (PIRSA) to other PIRSA officers dated 7/8/2023 re fruit fly complaint/enquiry - Renmark	1
38	Email from Team Leader, Fruit Fly Hotline (PIRSA) to other PIRSA officers dated 29/9/2023 re fruit fly complaint - Renmark	2
39	Email from Team Leader, Fruit Fly Hotline (PIRSA) to other PIRSA officers dated 14/7/2023 re fruit fly complaint - Renmark	2
40	Email from Fruit Fly Outbreak Hotline officer (PIRSA) to other PIRSA officers dated 25/7/2023 re fruit fly complaint - Berri	2
41	Email from Fruit Fly Outbreak Hotline officer (PIRSA) to other PIRSA officers dated 4/9/2023 re fruit fly complaint/enquiry - Berri	2
42	Emails from Fruit Fly Outbreak Hotline officer (PIRSA) and Riverland Outbreak Market Access Supervisor, Biosecurity (PIRSA) to other PIRSA officers dated 9/3/2023 and 7/6/2023 re fruit fly complaint - Loxton	5

43	Email from Fruit Fly Outbreak Hotline officer (PIRSA) to other PIRSA officers dated 18/7/2023 re fruit fly complaint – Loxton North	4
44	Email from Deputy Operations Manager Fruit Fly Response (PIRSA) to other PIRSA officers dated 21/8/2023 re fruit fly complaint - Berri	1
45	Email from Fruit Fly Outbreak Hotline officer (PIRSA) to other PIRSA officers dated 9/10/2023 re fruit fly complaint - Cooltong	1
46	Email from Team Leader, Fruit Fly Hotline (PIRSA) to other PIRSA officers dated 29/6/2023 re fruit fly complaint – Renmark North	2
47	Email from Fruit Fly Outbreak Hotline officer (PIRSA) to other PIRSA officers dated 27/6/2023 re fruit fly complaint - Berri	1
48	Email from Fruit Fly Outbreak Hotline officer (PIRSA) to other PIRSA officers dated 8/6/2023 re fruit fly complaint - Berri	1
49	Email from Fruit Fly Outbreak Hotline officer (PIRSA) to other PIRSA officers dated 26/6/2023 re fruit fly complaint - Barmera	1
50	Email from Team Leader, Fruit Fly Hotline (PIRSA) to other PIRSA officers dated 5/7/2023 re fruit fly complaint - Barmera	2
51	Email from Fruit Fly Outbreak Hotline officer (PIRSA) to other PIRSA officers dated 15/11/2023 re fruit fly complaint	1
52	Email to PIRSA officer dated 26/9/2023 re fruit fly complaint	2
53	Email to PIRSA officer dated 9/11/2023 re fruit fly complaint	2
54	Email from Fruit Fly Outbreak Hotline officer (PIRSA) to other PIRSA officers dated 14/6/2023 re fruit fly complaint/enquiry - Berri	1
55	Email from Fruit Fly Outbreak Hotline officer (PIRSA) to other PIRSA officers dated 8/8/2023 re fruit fly complaint - Berri	1
56	Email from Team Leader, Fruit Fly Hotline (PIRSA) to other PIRSA officers dated 20/6/2023 re fruit fly complaint - Barmera	1
57	Email from Team Leader, Fruit Fly Hotline (PIRSA) to other PIRSA officers dated 19/7/2023 re fruit fly complaint - Renmark	2
58	Email from Fruit Fly Outbreak Hotline officer (PIRSA) to other PIRSA officers dated 31/8/2023 re fruit fly complaint/enquiry – Renmark West	1
59	Email from Team Leader, Fruit Fly Hotline (PIRSA) to other PIRSA officers dated 1/8/2023 re fruit fly complaint/enquiry - Berri	1
60	Email from Fruit Fly Outbreak Hotline officer (PIRSA) to other PIRSA officers dated 8/6/2023 re fruit fly complaint - Berri	1
61	Email from Fruit Fly Outbreak Hotline officer (PIRSA) to other PIRSA officers dated 11/10/2023 re fruit fly complaint - Berri	1
62	Email from Team Leader, Fruit Fly Hotline (PIRSA) to other PIRSA officers dated 24/8/2023 re fruit fly complaint - Renmark	2
63	Emails from Biosecurity Support Officer, Plant (PIRSA) and Fruit Fly Outbreak Hotline officer (PIRSA) to other PIRSA officers dated 24/10/2023 re fruit fly complaint - Waikerie	3

64	Email from Team Leader, Fruit Fly Hotline (PIRSA) to other PIRSA officers dated 6/11/2023 re fruit fly complaint – Kingston on Murray	2
65	Email from Fruit Fly Outbreak Hotline officer (PIRSA) to other PIRSA officers dated 18/9/2023 re fruit fly complaint – Kingston on Murray	1
66	Email from Fruit Fly Outbreak Hotline officer (PIRSA) to other PIRSA officers dated 8/6/2023 re fruit fly complaint - Berri	1
67	Email from Fruit Fly Outbreak Hotline officer (PIRSA) to other PIRSA officers dated 17/7/2023 re fruit fly complaint/enquiry - Crescent	1
68	Record of complaint to PIRSA dated 5/7/2023 re fruit fly - Barmera	1
69	Email from Team Leader, Fruit Fly Hotline (PIRSA) to other PIRSA officers dated 26/5/2023 re fruit fly complaint - Barmera	1
70	Email from Team Leader, Fruit Fly Hotline (PIRSA) to other PIRSA officers dated 1/9/2023 re fruit fly complaint - Renmark	2
71	Email from Team Leader, Fruit Fly Hotline (PIRSA) to other PIRSA officers dated 4/8/2023 re fruit fly complaint - Renmark	1
72	Email from Team Leader, Fruit Fly Hotline (PIRSA) to other PIRSA officers dated 11/8/2023 re fruit fly complaint - Barmera	1
73	Email from Team Leader, Fruit Fly Hotline (PIRSA) to other PIRSA officers dated 12/7/2023 re fruit fly complaint - Berri	2
74	Email from Fruit Fly Outbreak Hotline officer (PIRSA) to other PIRSA officers dated 2/6/2023 re fruit fly complaint - Renmark	1
75	Email from Fruit Fly Outbreak Hotline officer (PIRSA) to other PIRSA officers dated 6/11/2023 re fruit fly complaint - Cooltong	1
76	Email from Deputy Operations Manager, Fruit Fly Response (PIRSA) to other PIRSA officers dated 21/8/2023 re fruit fly complaint - Berri	2
77	Email from Fruit Fly Outbreak Hotline officer (PIRSA) to other PIRSA officers dated 17/7/2023 re fruit fly complaint/enquiry – Renmark West	1
78	Email from Fruit Fly Outbreak Hotline officer (PIRSA) to other PIRSA officers dated 1/11/2023 re fruit fly complaint - Berri	1
79	Email from Fruit Fly Outbreak Hotline officer (PIRSA) to other PIRSA officers dated 30/6/2023 re fruit fly complaint/enquiry - Renmark	1
80	Emails from Fruit Fly Outbreak Hotline officer (PIRSA) to other PIRSA officers dated 17/10/2023 and 31/10/2023 re fruit fly complaint - Berri	2
81	Email from Team Leader, Fruit Fly Hotline (PIRSA) to other PIRSA officers dated 10/11/2023 re fruit fly complaint - Monash	2
82	Record of complaint to PIRSA dated 7/7/2023 re fruit fly	1
83	Email from Operations Manager Biosecurity Riverland Fruit Fly Emergency Response (PIRSA) to PIRSA officer dated 6/10/2023 re fruit fly complaint	2

84	Email from Team Leader, Fruit Fly Hotline (PIRSA) to other PIRSA officers dated 10/8/2023 re fruit fly complaint – Renmark West	2
85	Email from Manager Compliance and Investigations, Fruit Fly Response (PIRSA) to PIRSA officer dated 28/6/2023 re fruit fly complaint – Renmark South	1
86	Email from Team Leader, Fruit Fly Hotline (PIRSA) to other PIRSA officers dated 11/10/2023 re fruit fly complaint – Renmark North	2
87	Email from Team Leader, Fruit Fly Hotline (PIRSA) to other PIRSA officers dated 20/9/2023 re fruit fly complaint - Barmera	2
88	Email from Team Leader, Fruit Fly Hotline (PIRSA) to other PIRSA officers dated 16/6/2023 re fruit fly complaint - Renmark	2
89	Email from Team Leader, Fruit Fly Hotline (PIRSA) to other PIRSA officers dated 11/9/2023 re fruit fly complaint - Cooltong	2
90	Email from Fruit Fly Outbreak Hotline officer (PIRSA) to other PIRSA officers dated 24/5/2023 re fruit fly complaint - Barmera	1
91	Email from Team Leader, Fruit Fly Hotline (PIRSA) to other PIRSA officers dated 29/9/2023 re fruit fly complaint – Glossop	1
92	Email from Fruit Fly Outbreak Hotline officer (PIRSA) to other PIRSA officers dated 5/9/2023 re fruit fly complaint – Berri	1
93	Record of complaint to PIRSA dated 7/8/2023 re fruit fly - Berri	1
94	Email from Fruit Fly Outbreak Hotline officer (PIRSA) to other PIRSA officers dated 26/9/2023 re fruit fly complaint – Renmark	1
95	Email from Regional Customer Services Officer (PIRSA) to PIRSA officer dated 14/11/2023 re fruit fly complaint – Renmark	3
96	Email from Fruit Fly Outbreak Hotline officer (PIRSA) to other PIRSA officers dated 17/10/2023 re fruit fly complaint – Cooltong	1
97	Email from Fruit Fly Outbreak Hotline officer (PIRSA) to other PIRSA officers dated 6/11/2023 re fruit fly complaint/enquiry – Renmark	1
98	Email from Fruit Fly Outbreak Hotline officer (PIRSA) to other PIRSA officers dated 4/9/2023 re fruit fly complaint/enquiry – Barmera	1
99	Email from Fruit Fly Outbreak Hotline officer (PIRSA) to other PIRSA officers dated 7/8/2023 re fruit fly complaint – Barmera	1
100	Email from Fruit Fly Outbreak Hotline officer (PIRSA) to other PIRSA officers dated 10/8/2023 re fruit fly complaint/enquiry – Berri	1
101	Email from Team Leader, Fruit Fly Hotline (PIRSA) to other PIRSA officers dated 18/8/2023 re fruit fly complaint – Loxton	1
102	Record of complaint to PIRSA dated 20/9/2023 re fruit fly	1
103	Email from Fruit Fly Outbreak Hotline officer (PIRSA) to other PIRSA officers dated 2/6/2023 re fruit fly complaint – Renmark West	2
104	Email from Fruit Fly Outbreak Hotline officer (PIRSA) to other PIRSA officers dated 4/8/2023 re fruit fly complaint – Renmark	1

105	Email from Fruit Fly Outbreak Hotline officer (PIRSA) to other PIRSA officers dated 27/7/2023 re fruit fly complaint – Barmera	1
106	Record of complaint to PIRSA dated 10/7/2023 re fruit fly	1
107	Email from Fruit Fly Outbreak Hotline officer (PIRSA) to other PIRSA officers dated 14/7/2023 re fruit fly complaint – Renmark North	1
108	Email from Senior Compliance Officer, Biosecurity (PIRSA) to other PIRSA officers dated 14/11/2023 re fruit fly complaint – Cooltong, Loxton	3
109	Record of complaint to PIRSA dated 2/9/2023 re fruit fly - Cooltong	1
110	Record of complaint/enquiry to PIRSA dated 7/9/2023 re fruit fly - Monash	1
111	Email from Fruit Fly Outbreak Hotline officer (PIRSA) to other PIRSA officers dated 2/11/2023 re fruit fly complaint – Loxton	1
112	Record of complaint to PIRSA dated 7/7/2023 re fruit fly - Barmera	1
113	Email thread between Fruit Fly Outbreak Hotline officer (PIRSA), Team Leader, Fruit Fly Hotline (PIRSA) to other PIRSA officers dated 6/9/2023 to 12/9/2023 re fruit fly complaint – Berri	3
114	Email from Fruit Fly Outbreak Hotline officer (PIRSA) to other PIRSA officers dated 11/8/2023 re fruit fly complaint – Golden Heights	1
115	Email from Fruit Fly Outbreak Hotline officer (PIRSA) to other PIRSA officers dated 24/7/2023 re fruit fly complaint – Berri	1
116	Email thread between Team Leader, Fruit Fly Hotline (PIRSA), Fruit Fly Outbreak Hotline officer (PIRSA) and other PIRSA officers dated 14/3/2023 to 21/9/2023 re fruit fly complaint – Monash	6
117	Email from Team Leader, Fruit Fly Hotline (PIRSA) to other PIRSA officers dated 3/7/2023 re fruit fly complaint – Glossop	2
118	Email from Team Leader, Fruit Fly Hotline (PIRSA) to other PIRSA officers dated 21/8/2023 re fruit fly complaint – Chaffey	2
119	Email from Manager Compliance and Investigations, Fruit Fly Response (PIRSA) to other PIRSA officers dated 29/6/2023 re fruit fly complaint - Barmera	1
120	Record of complaint to PIRSA dated 6/11/2023 re fruit fly - Paringa	1
121	Email from Team Leader, Fruit Fly Hotline (PIRSA) to other PIRSA officers dated 27/6/2023 re fruit fly complaint – Renmark	2
122	Email from Fruit Fly Outbreak Hotline officer (PIRSA) to other PIRSA officers dated 27/7/2023 re fruit fly complaint – Loxton	1
123	Email from Operations Manager Biosecurity, Riverland Fruit Fly Emergency Response (PIRSA) to other PIRSA officers dated 5/9/2023 re fruit fly complaint - Renmark	1
124	Email from Team Leader, Fruit Fly Hotline (PIRSA) to other PIRSA officers dated 1/9/2023 re fruit fly complaint – Renmark North	1

125	Emails from Biosecurity Support Officer, Plant (PIRSA) and Fruit Fly Outbreak Hotline officer (PIRSA) to other PIRSA officers dated 20/10/2023 re fruit fly complaint – Loxton North	3
126	Email from Team Leader, Fruit Fly Hotline (PIRSA) to other PIRSA officers dated 4/8/2023 re fruit fly complaint – Barmera	2
127	SMS Message to Manager Compliance and Investigations, Fruit Fly Response (PIRSA) dated 14/6/2023 re fruit fly complaint	1

The information removed from the above documents is pursuant to Clause 6(1) of Schedule 1 of the Freedom of Information Act which states:

“6 - Documents affecting personal affairs

(1) A document is an exempt document if it contains matter the disclosure of which would involve the unreasonable disclosure of information concerning the personal affairs of any person (living or dead).”

The information removed consists of the following:

- Names of complainants
- Street addresses of complainants
- Mobile telephone numbers of complainants
- Email addresses of complainants
- Other identifying information of complainants, including particular property features which could identify specific locations
- Mobile telephone numbers of PIRSA fruit fly hotline officers
- Landline numbers of PIRSA fruit fly hotline officers (Documents 24, 42 and 125)
- Name of a veterinarian (Document 98)

It is considered that members of the public can lodge a complaint with a public sector agency without fear that their identities are released.

The mobile telephone numbers of the PIRSA fruit fly officers are considered exempt as a mobile telephone number allows a person, including an officer of an agency, to be contacted outside of business hours and is information that is not ordinarily available to the public, the information is taken to concern the personal affairs of an individual.

This is further substantiated by the requirement for members of the public to contact the Fruit Fly Hotline number listed on the PIRSA website and not direct to their mobile or work telephone numbers.

Accordingly, it is considered that disclosure of this information would be an unreasonable intrusion into the privacy rights of the individuals concerned.

The remaining information removed from Documents 11, 20, 41, 42, 43, 52, 76, 83, 95, 108 and 116 does not constitute as the actual complaint and is outside of the scope of your request. Document 83 contains information removed which concerns an unrelated matter and is also out of scope.

If you are dissatisfied with this determination, you are entitled to exercise your right of review and appeal as outlined in the attached documentation [Making a Freedom of Information Application | State Records of South Australia \(archives.sa.gov.au\)](#), by completing the "FOI Application Form for Internal Review of a Determination" and returning the completed form to:

Freedom of Information Principal Officer
Department of Primary Industries and Regions
GPO Box 1671
ADELAIDE SA 5001

or via email PIRSA.FOI@sa.gov.au

In accordance with the requirements of Premier and Cabinet Circular PC045, details of your application, and the documents to which you are given access, will be published in PIRSA's disclosure log. A copy of PC045 can be found at http://dpc.sa.gov.au/data/assets/pdf_file/0019/20818/PC045-Disclosure-Log-Policy.pdf

If you disagree with publication, please advise the undersigned in writing within fourteen calendar days from the date of this determination.

Should you require further information or clarification with respect to this matter, please contact Ms Lisa Farley, Senior Freedom of Information Advisor on 8429 0422 or email PIRSA.FOI@sa.gov.au.

Yours sincerely



Brad Webber
Accredited Freedom of Information Officer
DEPARTMENT OF PRIMARY INDUSTRIES AND REGIONS

Farley, Lisa (PIRSA)

From: Shearing, Kerin (PIRSA)
Sent: Tuesday, 8 August 2023 12:34 PM
To: Ciganovic, Peter (PIRSA); Wundenberg, Leigh (PIRSA); Triantafyllou, Christos (PIRSA); Will, Jesse (PIRSA); Kirbyshire, Stefan (PIRSA); Temp5, PlantHealth (PIRSA); Meredith, Shelby (PIRSA); Trappel, John (PIRSA)
Cc: Green, Shelley (PIRSA)
Subject: Trap removal request

OFFICIAL

Good Afternoon

Clause 6(1)

Berri

Clause 6(1)

Clause 6(1) has received a card to say that a SERA trap has been placed on her property. She thinks she has found what is the trap and does not want it in her tree.

She mentioned:

- It is hanging low (an animal or her children could easily touch it)
- She would like to know what substance it is.
- There are no fruit trees on property
- She is sick of the regular visits and does not see the necessity for the visits.

Clause 6(1) mentioned she has had a number of visits to her property and every time they tell her she has a number of fruit trees including olive as its recorded in their data base. She claims she does not have any and is wondering why this hasn't been recorded.

Is it worth sending someone to her house to make a final inspection and make sure we have the correct data recorded on our system to avoid the constant flow of teams? Perhaps this can be achieved when someone visits to move/take down the trap.

Please contact Clause 6(1) to discuss

thankyou

Kerin Shearing | Team Leader | Fruit Fly Hotline

2019-23 Fruit Fly Response

Department of Primary Industries and Regions

Government of South Australia | Building 1, Gate 4 Waite Road
 Urrbrae SA 5064 | GPO Box 1671 Adelaide SA 5001

M: +61 Clause 6(1) **E:** kerin.shearing@sa.gov.au

pir.sa.gov.au





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Farley, Lisa (PIRSA)

From: Green, Shelley (PIRSA)
Sent: Thursday, 19 October 2023 3:29 PM
To: Will, Jesse (PIRSA); Trappel, John (PIRSA); Meredith, Shelby (PIRSA); Temp5, PlantHealth (PIRSA); Kirbyshire, Stefan (PIRSA); Wundenberg, Leigh (PIRSA); Ciganovic, Peter (PIRSA)
Cc: Shearing, Kerin (PIRSA); Jupp, Paul (PIRSA)
Subject: Alleges Bait causing gum tree to split - Glossop

Follow Up Flag: Follow up
Flag Status: Flagged

OFFICIAL

Good afternoon,

Clause 6(1)

Glossop

Clause 6(1)

Clause 6(1)

has requested a call back. He said that the team have been baiting one gum tree in particular on his property and it is now splitting and he believes the bait has cause the gum tree to slip. He said that he has various gum trees, but they only bait the one.

He would like an Ops Manager to give him a call to discuss.

Clause 6(1)

was quite reasonable on the phone, but just wanted to be contacted to discuss.

Regards,

Shelley Green | Fruit Fly Outbreak Hotline

2019/23 Fruit Fly Response | **Department of Primary Industries and Regions**

Government of South Australia | 33 Flemington Street, Glenside 5065

GPO Box 1671 Adelaide SA 5001

M: +61 Clause 6(1) | **E:** Shelley.Green@sa.gov.au

pir.sa.gov.au



Government of South Australia

Department of Primary Industries
and Regions

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Farley, Lisa (PIRSA)

From: Shearing, Kerin (PIRSA)
Sent: Thursday, 25 May 2023 10:28 AM
To: Wundenberg, Leigh (PIRSA); Triantafyllou, Christos (PIRSA); Kirbyshire, Stefan (PIRSA); Temp5, PlantHealth (PIRSA); Meredith, Shelby (PIRSA); Temp5, PlantHealth (PIRSA); Trappel, John (PIRSA); Ciganovic, Peter (PIRSA)
Cc: Green, Shelley (PIRSA)
Subject: Concern- [REDACTED] Monash
Importance: High

OFFICIAL

Good Morning

[REDACTED]
 Clause 6(1)

Monash

[REDACTED]
 Clause 6(1)

[REDACTED] Clause 6(1) has concerns around teams visiting his [REDACTED] property.

- Teams accessed property yesterday.
- His dad mentioned that the teams were hanging around sheds where there are no trees, and therefore no reason to be there.
- Where [REDACTED] Clause 6(1) was comfortable with teams carrying out their job before, he is now very concerned about them coming onto property again
- [REDACTED] Clause 6(1) is requesting for visits to stop at his [REDACTED] property .

I have reassured [REDACTED] Clause 6(1) that team members are there to carry out a job, however will raise his concerns higher. I also mentioned that he may be able to come up with an arrangement with a supervisor for a supervisor to attend his [REDACTED] Clause 6(1) property to ease concern, or the Ops manager/Supervisor may be able to come up with something else.

Please contact [REDACTED] Clause 6(1) asap to discuss further.

Thank you

Kind regards

Kerin Shearing | Team Leader | Fruit Fly Hotline
 2019-23 Fruit Fly Response
Department of Primary Industries and Regions
 Government of South Australia | Building 1, Gate 4 Waite Road
 Urrbrae SA 5064 | GPO Box 1671 Adelaide SA 5001
M: +61 [REDACTED] Clause 6(1) | **E:** kerin.shearing@sa.gov.au
pir.sa.gov.au





Service | Professionalism | Trust | Respect | Collaboration & Engagement | Honesty & Integrity | Courage & Tenacity | Sustainability

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Farley, Lisa (PIRSA)

From: Shearing, Kerin (PIRSA)
Sent: Thursday, 20 July 2023 4:00 PM
To: Triantafyllou, Christos (PIRSA); Ciganovic, Peter (PIRSA); Wundenberg, Leigh (PIRSA); Will, Jesse (PIRSA); Temp5, PlantHealth (PIRSA); Kirbyshire, Stefan (PIRSA); Trappel, John (PIRSA)
Cc: Green, Shelley (PIRSA); Drew, Mark (PIRSA)
Subject: Complaint- Team bait bee hive

OFFICIAL

Good afternoon

Clause 6(1)

Barmera

Clause 6(1)

Stefan, as discussed with you.

Clause 6(1) : has phoned up quite distressed. She has a registered bee hive on property, and her Clause 6(1) has allegedly witnessed team member bait the hive today.

Clause 6(1) would like a follow up urgently to discuss please.

Please advise of outcome.

Thanks again

Kerin Shearing | Team Leader | Fruit Fly Hotline
 2019-23 Fruit Fly Response
Department of Primary Industries and Regions
 Government of South Australia | Building 1, Gate 4 Waite Road
 Urrbrae SA 5064 | GPO Box 1671 Adelaide SA 5001
M: +61 Clause 6(1) | **E:** kerin.shearing@sa.gov.au
pir.sa.gov.au



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Farley, Lisa (PIRSA)

From: Green, Shelley (PIRSA)
Sent: Friday, 20 October 2023 8:42 AM
To: Trappel, John (PIRSA); Will, Jesse (PIRSA); Kirbyshire, Stefan (PIRSA); Ciganovic, Peter (PIRSA); Meredith, Shelby (PIRSA); Temp5, PlantHealth (PIRSA); Wundenberg, Leigh (PIRSA)
Cc: Shearing, Kerin (PIRSA); Jupp, Paul (PIRSA)
Subject: Request for no return for baiting - Loxton

OFFICIAL

Good morning,

Clause 6(1)

Loxton

Clause 6(1)

Clause 6(1) has called this morning. She has 3 bee hives on the property and the team have left a card to say they have baited.

Clause 6(1) said that she has had numerous conversations and each time is advised that there would be no return for baiting, however the team return.

I have looked on the iPad and it reads "NO BAIT APPLIED DUE TO BEES, baited natives away from house."

Clause 6(1) has requested no return for baiting due to her having bee hives on her property. She has requested a call back. She is currently driving to work, so is requesting a call back after 9:30am

Please can you call Clause 6(1) and advise outcome?

Regards,

Shelley Green | Fruit Fly Outbreak Hotline
 2019/23 Fruit Fly Response | **Department of Primary Industries and Regions**
 Government of South Australia | 33 Flemington Street, Glenside 5065
 GPO Box 1671 Adelaide SA 5001
M: +61 Clause 6(1) | **E:** Shelley.Green@sa.gov.au
pir.sa.gov.au



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Farley, Lisa (PIRSA)

From: Shearing, Kerin (PIRSA)
Sent: Monday, 7 August 2023 8:59 AM
To: Wundenberg, Leigh (PIRSA); Triantafyllou, Christos (PIRSA); Ciganovic, Peter (PIRSA); Trappel, John (PIRSA); Meredith, Shelby (PIRSA); Kirbyshire, Stefan (PIRSA); Temp5, PlantHealth (PIRSA); Will, Jesse (PIRSA)
Cc: Green, Shelley (PIRSA)
Subject: concern- Clause 6(1) Berri

OFFICIAL

Morning all

Clause 6(1)

Berri

Clause 6(1)

Clause 6(1) has phoned to request no further visits to her property. She states she has previously made arrangements with a supervisor however would like to cease all visits to her new property as she believes the "spray is causing damage to plants, plus she has a sensitivity to the chemicals used in the bait.

I advised her that there is no evidence to support damage to plants (other than sun damage) and I would pass on her concerns.

Kind regards

Kerin Shearing | Team Leader | Fruit Fly Hotline
 2019-23 Fruit Fly Response
Department of Primary Industries and Regions
 Government of South Australia | Building 1, Gate 4 Waite Road
 Urrbrae SA 5064 IGPO Box 1671 Adelaide SA 5001
M: +61 Clause 6(1) | **E:** kerin.shearing@sa.gov.au
pir.sa.gov.au



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Farley, Lisa (PIRSA)

From: Shearing, Kerin (PIRSA)
Sent: Wednesday, 13 September 2023 1:24 PM
To: Ciganovic, Peter (PIRSA); Wundenberg, Leigh (PIRSA); Kirbyshire, Stefan (PIRSA); Will, Jesse (PIRSA); Trappel, John (PIRSA); Meredith, Shelby (PIRSA); Temp5, PlantHealth (PIRSA)
Cc: Green, Shelley (PIRSA)
Subject: Large quantity FOG anonymous report

OFFICIAL

Good Afternoon all

I have just had a phone call from someone, who would like to remain anonymous, but would like to report a large amount of FOG.

He claims that on Clause 6(1) there is a citrus property where there are hundreds of oranges fallen and all over the ground. He claims its been this way for some time, and although he noticed it earlier he was allowing for some days of grace before reporting it.

He also expressed his frustration because he, as a property owner is doing what he needs to do on his property and having regular visits from the fruit fly teams, yet this property has had FOG for a long time. He said that if it isn't cleaned up, he will go higher in reporting the issue.

The property is at Clause 6(1), Berri. Clause 6(1)

Kind regards

Kerin Shearing | Team Leader | Fruit Fly Hotline
 2019-23 Fruit Fly Response
Department of Primary Industries and Regions
 Government of South Australia | Building 1, Gate 4 Waite Road
 Urrbrae SA 5064 | GPO Box 1671 Adelaide SA 5001
M: +61 Clause 6(1) | **E:** kerin.shearing@sa.gov.au
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14/09/2023 5:58:53 PM GENT (DECLINED NAME)

Clause 6(1)

BERRI 5343

PLS PH OR SEND SAFETY DATASHEET WITH
ALL DETAILS OF CHEMICALS AND BAITS USED
ON HIS PROPERTY, HE TOLD YOU NOT TO GO
ONTO HIS PROPERTY, VERY ANGRY AND
AGGRESSIVE

Farley, Lisa (PIRSA)

From: Kirbyshire, Stefan (PIRSA)
Sent: Thursday, 26 October 2023 2:37 PM
To: Wundenberg, Leigh (PIRSA); Trappel, John (PIRSA)
Cc: Will, Jesse (PIRSA); Shearing, Kerin (PIRSA)
Subject: RE Complaint - Clause 6(1) Paringa

Hi Leigh

We have received a complaint from a lady living at Clause 6(1) in Paringa (we did not get a name from front desk), the accusation is the team has let the dog out the back garden and it has escaped onto the highway.

Looking at the iPad it says:
 Contact made: No
 Access Problem: No
 Bait - Applied at front only
 Comments – Dog in backyard

Can you follow up with the team on the following:

1. Whether or not they accessed the backyard
2. If they did not access the backyard how to correctly fill in data on the iPad
3. If they did access the backyard why they did not close the gate

Please make contact with the owner in regards to your findings.

Thanks

Stefan Kirbyshire | Operations Manager

Biosecurity | Riverland Fruit Fly Emergency Response | **Department of Primary Industries and Regions**
 Government of South Australia | **Loxton Research Centre**, Bookpurnong Road, Loxton, South Australia,
 5333

GPO Box 1671 Adelaide SA 5001

T: +61 8 xxxx xxxx | **M:** +61 Clause 6(1) | **E:** Stefan.Kirbyshire@sa.gov.au
pir.sa.gov.au



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Artwork by Ngarrindjeri artist Jordan Lovegrove.

The Department of Primary Industries and Regions respects Aboriginal people as the state's first people and nations. We recognise Aboriginal people as traditional owners and occupants of South Australian land and waters. We pay our respects to Aboriginal cultures and to Elders past, present and emerging.

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Farley, Lisa (PIRSA)

From: Green, Shelley (PIRSA)
Sent: Friday, 9 June 2023 3:07 PM
To: Triantafyllou, Christos (PIRSA); Trappel, John (PIRSA); Will, Jesse (PIRSA); Ciganovic, Peter (PIRSA); Wundenberg, Leigh (PIRSA); Meredith, Shelby (PIRSA); Temp5, PlantHealth (PIRSA); Kirbyshire, Stefan (PIRSA)
Cc: Shearing, Kerin (PIRSA)
Subject: Flood Bank - Renmark

OFFICIAL

Good afternoon,

I have just had a call from a lady who lives at Clause 6(1) Renmark.

She said that the team are driving along the flood bank between **20th Street and 21st Street**. She said that Google Maps probably take them that way, but no one should be driving on the flood bank. She said she can see that there is currently a team there.

I said I would pass on the information.

Regards,

Shelley Green | Fruit Fly Outbreak Hotline

2019/23 Fruit Fly Response | **Department of Primary Industries and Regions**

Government of South Australia | 33 Flemington Street, Glenside 5065

GPO Box 1671 Adelaide SA 5001

M: +61Clause 6(1) **E:** Shelley.Green@sa.gov.au

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Farley, Lisa (PIRSA)

Out of scope



Out of scope

Out of scope

From: Drew, Mark (PIRSA) <Mark.Drew@sa.gov.au>
Sent: Friday, 1 September 2023 12:02 PM
To: Ciganovic, Peter (PIRSA) <Peter.Ciganovic@sa.gov.au>; Triantafyllou, Christos (PIRSA) <Christos.Triantafyllou@sa.gov.au>; Kirbyshire, Stefan (PIRSA) <Stefan.Kirbyshire@sa.gov.au>
Subject: Clause 6(1) Ramco

OFFICIAL

Hi there

I need to phone a complaint back today – it is about Clause 6(1) RAMCO.

The complaint is from Clause 6(1) – he watched our team go to the above address which is quite over grown and for some reason they decided not to go further in .

I have tried to search in the IPAD to work out what happened but not having much luck .
Could one of you try to find out what happened please before I call him

Thank you

Mark V Drew | Manager Program Solutions
Fruit Fly Response | **Department of Primary Industries and Regions**
Government of South Australia | 33 Flemington Street, GLENSIDE, 5065
GPO Box 1671 Adelaide SA 5001
T: +61 8429 2389 | **M:** +61 Clause 6(1) | **E:** mark.drew@sa.gov.au
pir.sa.gov.au



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Artwork by Ngarrindjeri artist Jordan Lovegrove.

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Farley, Lisa (PIRSA)

From: Shearing, Kerin (PIRSA)
Sent: Tuesday, 23 May 2023 1:33 PM
To: Wundenberg, Leigh (PIRSA); Triantafyllou, Christos (PIRSA); Ciganovic, Peter (PIRSA); Temp5, PlantHealth (PIRSA); Meredith, Shelby (PIRSA); Will, Jesse (PIRSA); Kirbyshire, Stefan (PIRSA)
Cc: Green, Shelley (PIRSA); Drew, Mark (PIRSA)
Subject: Complaint- Clause 6(1)
Importance: High

OFFICIAL

Hi Leigh

As discussed

Clause 6(1)**Remark**Clause 6(1)

Teams have been to property today to treat and lay plastic. Have cut off branches and left them behind. Team said they were going to take away with them. Both owners angry that they have been left.

As I said, Husband was swearing at me in the background. It may take a delicate friendly approach to resolve this one

Thanks Leigh

Left behind branches....

Kerin Shearing | Team Leader | Fruit Fly Hotline

2019-23 Fruit Fly Response

Department of Primary Industries and Regions

Government of South Australia | Building 1, Gate 4 Waite Road

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Farley, Lisa (PIRSA)

From: Shearing, Kerin (PIRSA)
Sent: Friday, 2 June 2023 1:33 PM
To: Triantafyllou, Christos (PIRSA); Ciganovic, Peter (PIRSA); Will, Jesse (PIRSA); Meredith, Shelby (PIRSA); Kirbyshire, Stefan (PIRSA); Wundenberg, Leigh (PIRSA); Temp5, PlantHealth (PIRSA); Trappel, John (PIRSA)
Cc: Green, Shelley (PIRSA)
Subject: Plastic removal - Clause 6(1) Renmark

OFFICIAL

Good Afternoon

Clause 6(1)**Renmark**Clause 6(1)Clause 6(1)

has phoned as her and her husband are concerned the plastic is going to kill the grass.

Can someone please phone her to advise how long it will be down and what damage it will do to the grass?

Thank you

Kind regards

Kerin Shearing | Team Leader | Fruit Fly Hotline

2019-23 Fruit Fly Response

Department of Primary Industries and Regions

Government of South Australia | Building 1, Gate 4 Waite Road

Urrbrae SA 5064 IGPO Box 1671 Adelaide SA 5001

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Farley, Lisa (PIRSA)

From: Green, Shelley (PIRSA)
Sent: Thursday, 3 August 2023 9:57 AM
To: Will, Jesse (PIRSA); Trappel, John (PIRSA); Meredith, Shelby (PIRSA); Temp5, PlantHealth (PIRSA); Wundenberg, Leigh (PIRSA); Ciganovic, Peter (PIRSA); Kirbyshire, Stefan (PIRSA)
Cc: Shearing, Kerin (PIRSA)
Subject: Request to not enter the backyard - Renmark North

OFFICIAL

Good morning,

Clause 6(1)

Renmark North

Clause 6(1)

Clause 6(1) has requested no one enter her backyard as she has a dog. The gate was left open at one stage and the dog got out.

Clause 6(1) is away at work all day, so we are not able to put in a call prior to access arrangement.

Clause 6(1) said there is a small mandie tree that they can access to bait along the side through the fence.

Clause 6(1) is happy for the team to enter the front of the property.

If you need to speak with Clause 6(1), I have provided a contact number. Otherwise, can a arrangement be put in place that the backyard is not entered?

Regards,

Shelley Green | Fruit Fly Outbreak Hotline
 2019/23 Fruit Fly Response | **Department of Primary Industries and Regions**
 Government of South Australia | 33 Flemington Street, Glenside 5065
 GPO Box 1671 Adelaide SA 5001
M: +61 Clause 6(1) | **E:** Shelley.Green@sa.gov.au
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Farley, Lisa (PIRSA)

From: Shearing, Kerin (PIRSA)
Sent: Tuesday, 15 August 2023 2:00 PM
To: Triantafyllou, Christos (PIRSA); Ciganovic, Peter (PIRSA); Kirbyshire, Stefan (PIRSA); Wundenberg, Leigh (PIRSA); Will, Jesse (PIRSA); Trappel, John (PIRSA); Green, Shelley (PIRSA); Temp5, PlantHealth (PIRSA)
Cc: Green, Shelley (PIRSA)
Subject: Concern - Gate left open Clause 6(1)

OFFICIAL

Good afternoon

Clause 6(1)

Remark

Clause 6(1)

Clause 6(1) has phoned as she has allegedly had her gate left open by team members once again. She has advised that this has happened previously and is concerned that her dog will escape. She received a contact card to advise that the team members were on the property. Unsure why they are going into a yard with a dog on site however?

Please phone Clause 6(1) to discuss further and how to best manage this moving forward please.

Kind regards

Kerin Shearing | Team Leader | Fruit Fly Hotline
 2019-23 Fruit Fly Response
Department of Primary Industries and Regions
 Government of South Australia | Building 1, Gate 4 Waite Road
 Urrbrae SA 5064 | GPO Box 1671 Adelaide SA 5001
M: +61 Clause 6(1) | **E:** kerin.shearing@sa.gov.au
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Farley, Lisa (PIRSA)

From: Green, Shelley (PIRSA)
Sent: Thursday, 29 June 2023 12:31 PM
To: Trappel, John (PIRSA); Will, Jesse (PIRSA); Ciganovic, Peter (PIRSA); Triantafyllou, Christos (PIRSA); Meredith, Shelby (PIRSA); Temp5, PlantHealth (PIRSA); Wundenberg, Leigh (PIRSA); Kirbyshire, Stefan (PIRSA)
Cc: Shearing, Kerin (PIRSA)
Subject: Request no return for baiting or hygiene - Crescent

Follow Up Flag: Follow up
Flag Status: Flagged

OFFICIAL

Good afternoon,

Clause 6(1)

Crescent

Clause 6(1)

Clause 6(1) has called. He works away a lot and in the way of fruit trees, only has two orange trees that are 1-2 years old.

He has requested no visits to his property. Please can you call Clause 6(1) to discuss and advise the outcome?
 I have advised Clause 6(1) that I do not have the authority to say teams will not return.

Regards,

Shelley Green | Fruit Fly Outbreak Hotline

2019/23 Fruit Fly Response | **Department of Primary Industries and Regions**

Government of South Australia | 33 Flemington Street, Glenside 5065

GPO Box 1671 Adelaide SA 5001

M: +61 Clause 6(1) | **E:** Shelley.Green@sa.gov.au

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Farley, Lisa (PIRSA)

From: Green, Shelley (PIRSA)
Sent: Wednesday, 31 May 2023 9:25 AM
To: Trappel, John (PIRSA); Will, Jesse (PIRSA); Kirbyshire, Stefan (PIRSA); Wundenberg, Leigh (PIRSA); Triantafyllou, Christos (PIRSA); Ciganovic, Peter (PIRSA); Meredith, Shelby (PIRSA); Temp5, PlantHealth (PIRSA)
Cc: Shearing, Kerin (PIRSA); Drew, Mark (PIRSA); Baker, Robert (PIRSA)
Subject: Request no return - Baiting
Importance: High

OFFICIAL

Good morning,

Clause 6(1)

Monash

Clause 6(1)

I have spoken to Clause 6(1) this morning. She came home last Wednesday 24.5.23 to find that one of her dogs was dead. She took the dog to the Vet and he said that it looked like a blunt trauma, so likely the dog had been hit. Clause 6(1) said that all of her neighbours had access cards left but she did not. Clause 6(1) said that the road is a "no through" road, so generally no passing traffic and she suspects that her dog may have been accidentally hit by the team and they did not realise. The dog is small. I looked on the ipad and saw the team were in the area on that day. Under baiting notes it states "Contact made: No" "Problem accessing property: Yes." No bait applied. It then says "NFT Natives only. Dog in enclosed space, dog loose"

Clause 6(1) said she is not calling to ask for compensation or accuse anyone of hitting her dog. She said that there is nothing anyone can do. She said that the other dog, which happens to be the Mother of the dog that died, is very stressed and keeps escaping from the yard. She has had to lock her in the laundry today. Clause 6(1) said that she only has natives and is requesting no return for baiting as she is concerned the other dog will be run over.

Please can you call Clause 6(1) as soon as possible to discuss? She was very reasonable to me. Just very upset over her dog dying.

Regards,

Shelley Green | Fruit Fly Outbreak Hotline

2019/23 Fruit Fly Response | **Department of Primary Industries and Regions**

Government of South Australia | 33 Flemington Street, Glenside 5065

GPO Box 1671 Adelaide SA 5001

M: +61 Clause 6(1) | **E:** Shelley.Green@sa.gov.au

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Farley, Lisa (PIRSA)

From: Shearing, Kerin (PIRSA)
Sent: Monday, 9 October 2023 11:13 AM
To: Ciganovic, Peter (PIRSA); Wundenberg, Leigh (PIRSA); Kirbyshire, Stefan (PIRSA); Will, Jesse (PIRSA); Meredith, Shelby (PIRSA); Trappel, John (PIRSA); Temp5, PlantHealth (PIRSA)
Cc: Green, Shelley (PIRSA); Jupp, Paul (PIRSA); Drew, Mark (PIRSA); Spencer, Mark (PIRSA)
Subject: Complaint- Clause 6(1) Barmera
Importance: High

OFFICIAL

Good Morning

Clause 6(1)

Barmera

Clause 6(1)

Clause 6(1)

has phoned to request no "spraying" bait on her property.

The following concerns were raised during our phone conversation

- Clause 6(1) suspect team members have backed into a steel post on her property causing it to fall over.
- She has found dead birds on her property (at least 4) plus recently a dead lizard. She suspects it's the bait
- Very concerned about the bait and its impact on bees.

Clause 6(1) is happy for traps to remain property however suspects the bait is causing dead birds, lizard and also suspect bees are no longer coming onto her property due to the bait.

Please phone Clause 6(1) to discuss further and make changes to her property (via ipad) once arranged. She may also request a copy of the SDS.

Please let me know if I can assist further

Kind regards

Kerin Shearing | Team Leader | Fruit Fly Hotline
 2019-23 Fruit Fly Response
Department of Primary Industries and Regions
 Government of South Australia | Building 1, Gate 4 Waite Road
 Urrbrae SA 5064 | GPO Box 1671 Adelaide SA 5001
M: +61 Clause 6(1) **E:** kerin.shearing@sa.gov.au
pir.sa.gov.au





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Farley, Lisa (PIRSA)

From: Green, Shelley (PIRSA)
Sent: Monday, 13 November 2023 12:47 PM
To: Will, Jesse (PIRSA); Trappel, John (PIRSA); Kirbyshire, Stefan (PIRSA); Temp5, PlantHealth (PIRSA); Meredith, Shelby (PIRSA); Wundenberg, Leigh (PIRSA)
Cc: Shearing, Kerin (PIRSA)
Subject: Request for no return - Berri

OFFICIAL

Good afternoon,

Clause 6(1)

Berri

Clause 6(1)

Clause 6(1) has called. She said that there was to be no return for baiting and the team continue to come and have left a contact card today.

There is a note on the ipd under baiting saying "DON'T GO IN THE BACK ANYMORE NFT CONFIRMED BY RACHEL" It also says "Baiting No return."

The team continue to return and bait and leaving contact cards.

Clause 6(1) has free range chooks and 3 dogs.

She also has a child with a severed disability and is concerned for her health.

I have advised Clause 6(1) that I would arrange for her to be contacted by an Ops Manager.

Please advise outcome.

Regards,

Shelley Green | Fruit Fly Outbreak Hotline

2019/23 Fruit Fly Response | **Department of Primary Industries and Regions**

Government of South Australia | 33 Flemington Street, Glenside 5065

GPO Box 1671 Adelaide SA 5001

M: +61 Clause 6(1) | **E:** Shelley.Green@sa.gov.au

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Farley, Lisa (PIRSA)

Out of scope



Out of scope



From: Trappel, John (PIRSA) <John.Trappel@sa.gov.au>
Sent: Friday, 20 October 2023 5:12 PM
To: Ciganovic, Peter (PIRSA) <Peter.Ciganovic@sa.gov.au>
Cc: Dowsett, Paul (PIRSA) <Paul.Dowsett@sa.gov.au>; Drew, Mark (PIRSA) <Mark.Drew@sa.gov.au>; Drew, Mark (PIRSA) <Mark.Drew@sa.gov.au>
Subject: RE Clause 6(1) bees

OFFICIAL: Sensitive

Good afternoon Peter

Today Shane Gartner has received a call from a bee owner Clause 6(1) after Michael Stedman called to follow up about the bee deaths, Clause 6(1) was quiet upset stating he was not happy nothing was done with regards to his complaint until today , he has said that the Murray Pioneer will be running a story next week in regards to this and will be stating he has seen teams baiting in Loxton on a very windy day in which his car and arm where sprayed with bait drift. He also has stated that the Naturalure bait we use is harmful to bees. And that testing was not done until a number of months later and he was still not contacted with a result

Thank you

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Farley, Lisa (PIRSA)

From: Green, Shelley (PIRSA)
Sent: Monday, 26 June 2023 12:51 PM
To: Triantafyllou, Christos (PIRSA); Trappel, John (PIRSA); Will, Jesse (PIRSA); Ciganovic, Peter (PIRSA); Kirbyshire, Stefan (PIRSA); Meredith, Shelby (PIRSA); Temp5, PlantHealth (PIRSA); Wundenberg, Leigh (PIRSA)
Cc: Shearing, Kerin (PIRSA)
Subject: Request - no return - baiting - Barmera

OFFICIAL

Good afternoon,

Clause 6(1)

Barmera

Clause 6(1)

Clause 6(1) has called to say that his cat got sick and he took it to the Vet. The Vet has advised him that it is possibly the bait that has made his cat sick. Clause 6(1) advised that he has traps on his property, so he is requesting no return for baiting.

The call dropped out toward the end of our call, but I had advised Clause 6(1) that that bait was not harmful to animals, however I would need to get an Ops Manager to discuss with him regarding his request for no baiting at his property.

If you could call Clause 6(1), it would be appreciated.

Regards,

Shelley Green | Fruit Fly Outbreak Hotline

2019/23 Fruit Fly Response | **Department of Primary Industries and Regions**

Government of South Australia | 33 Flemington Street, Glenside 5065

GPO Box 1671 Adelaide SA 5001

M: +61 Clause 6(1) | **E:** Shelley.Green@sa.gov.au

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Farley, Lisa (PIRSA)

From: Shearing, Kerin (PIRSA)
Sent: Thursday, 9 November 2023 4:10 PM
To: Spencer, Mark (PIRSA); Bansemer, Ben (PIRSA)
Cc: Drew, Mark (PIRSA); Green, Shelley (PIRSA); Kirbyshire, Stefan (PIRSA); Ciganovic, Peter (PIRSA)
Subject: Further COMPLAINT- Clause 6(1) COOLTONG
Importance: High

OFFICIAL

Hi Mark

As discussed on phone with you just now.

Clause 6(1)

COOLTONG

Clause 6(1)

I have received a call from Clause 6(1). He said he was recording the call. Explained he doesn't know why they have to keep spraying his property when the next door neighbours aren't being attended to. Also said he now feels like its getting "personal"

He mentioned he is under section 9.

He mentioned along lines of "MY NEXT STEP IS TO GET A DOG. I WON'T COME HOME TO RESTRAIN DOG. IF THEY CANT AGREE NOT TO SPRAY ANYMORE I WILL TAKE FURTHER ACTION"

I explained that I can't comment on the section 9 or anything further, and all I can do is forward his details to relevant person for you to get a call back.

Thanks Spence for following up and calling him back

Kind regards

Kerin

Kerin Shearing | Team Leader | Fruit Fly Hotline
 2019-23 Fruit Fly Response
Department of Primary Industries and Regions
 Government of South Australia | Building 1, Gate 4 Waite Road
 Urrbrae SA 5064 | GPO Box 1671 Adelaide SA 5001
M: +61 Clause 6(1) | **E:** kerin.shearing@sa.gov.au
pir.sa.gov.au





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15/11/2023	4:14:11 PM	Clause 6(1)	Clause 6(1)	Clause 6(1)	COOLTONG 5341	COMPLAINT RE REMOVAL OF FRUIT TODAY, VERY RUDE
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Farley, Lisa (PIRSA)

From: Spencer, Mark (PIRSA)
Sent: Thursday, 31 August 2023 2:14 PM
To: Ciganovic, Peter (PIRSA); Kirbyshire, Stefan (PIRSA); Triantafyllou, Christos (PIRSA)
Cc: Drew, Mark (PIRSA); Jupp, Paul (PIRSA); Gartner, Shane (PIRSA)
Subject: [REDACTED] Berri

FYI

Myself and Shane Gartner met with [REDACTED] of [REDACTED] BERRI.

[REDACTED] had concerns with PIRSA accessing his property. These include:

- His hydraulic gate being broken (able to be fixed but no ownership by PIRSA for the damage). He stated he rang the day it happened but got given the run around. He showed me how this may have happened and it could have been an easy mistake and could have easily been caused by one of our teams
- The sorts of people he has entering his property from PIRSA, he does not trust some
- The lack of English speaking skills from some of the people he has contacting him to enter the property
- At times being called to gain entry to the property, returning back and calling the number that called him to allow access and that number then not answering his calls and no one completing the work

There were varying other complaints but [REDACTED] had stated that at this stage he was much happier not having us enter. Myself and Shane spoke with [REDACTED] about our need to access the properties and the legalities surrounding our ability to access. [REDACTED] continued on that he would be happier with no access and was speaking with others who felt the same. [REDACTED] then stated that we would need the police to enter. I said I didn't think there would be the need for police with the way [REDACTED] had been with us, but he reiterated we would need police. After a long conversation about varying things we were able to get [REDACTED] to agree to letting us on. However, he said he would be happy if myself and Shane came back, but not just anyone. We said this was not going to be possible, but we would look to have a supervisor or team leader and just one other worker to come on so that he could watch what they were doing. He reluctantly agreed but wished these people to have good communication skills and good English. He was hoping that the same people could come to his residence consistently to build some trust with him. [REDACTED] was specific that he would like to be present and that he had certain times that would suit him (mid-week at about 0930 to 1000). I told [REDACTED] that I would call him after consulting with Operations as I did not want to promise that we could come at a certain time and day if we could not live up to that. It would be great to have a good team to deal with properties such as this, where the landholder is allowing access but with conditions and has had issues with our staff in the past.

Thanks

Mark Spencer | Manager Compliance and Investigations
 Fruit Fly Response | **Department of Primary Industries and Regions**
 Government of South Australia | 33 Flemington St, GLENSIDE, SA 5065
 GPO Box 1671 Adelaide SA 5001
P: +61 8 [REDACTED] | **M:** +61 [REDACTED] | **E:** mark.spencer@sa.gov.au
pir.sa.gov.au



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Farley, Lisa (PIRSA)

From: Green, Shelley (PIRSA)
Sent: Tuesday, 12 September 2023 3:42 PM
To: Will, Jesse (PIRSA); Trappel, John (PIRSA); Kirbyshire, Stefan (PIRSA); Ciganovic, Peter (PIRSA); Wundenberg, Leigh (PIRSA); Meredith, Shelby (PIRSA); Temp5, PlantHealth (PIRSA)
Cc: Shearing, Kerin (PIRSA); Jupp, Paul (PIRSA); Drew, Mark (PIRSA)
Subject: Concern- Gate left open Berri

OFFICIAL

Good afternoon,

Clause 6(1)

Berri

Clause 6(1)

Clause 6(1) has called again today. (Please see email trail below)

The team have left her gate open again today and she found her dog at the front door, fortunately he did not go on the road.

They are also leaving contact cards in her door, which she requested not to do, because she and it tells people she is not at home.

There is an arrangement in the ipad regarding both of these things.

Clause 6(1) was really lovely on the phone but is extremely distressed about the fact that the teams continue to leave the gate open and her Clause 6(1) dog could get out and hit. Also that the team continue to leave flyers in her door.

I have advised Clause 6(1) that I would send a follow up email regarding this.

Regards,

Shelley Green | Fruit Fly Outbreak Hotline

2019/23 Fruit Fly Response | **Department of Primary Industries and Regions**

Government of South Australia | 33 Flemington Street, Glenside 5065

GPO Box 1671 Adelaide SA 5001

M: +61 Clause 6(1) | **E:** Shelley.Green@sa.gov.au
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From: Shearing, Kerin (PIRSA) <Kerin.Shearing@sa.gov.au>
Sent: Thursday, 17 August 2023 2:42 PM
To: Triantafyllou, Christos (PIRSA) <Christos.Triantafyllou@sa.gov.au>; Ciganovic, Peter (PIRSA) <Peter.Ciganovic@sa.gov.au>; Wundenberg, Leigh (PIRSA) <Leigh.Wundenberg@sa.gov.au>; Kirbyshire, Stefan (PIRSA) <Stefan.Kirbyshire@sa.gov.au>; Will, Jesse (PIRSA) <Jesse.Will@sa.gov.au>; Trappel, John (PIRSA) <John.Trappel@sa.gov.au>; Meredith, Shelby (PIRSA) <Shelby.Meredith@sa.gov.au>; Temp5, PlantHealth (PIRSA) <PlantHealth.Temp5@sa.gov.au>
Cc: Green, Shelley (PIRSA) <Shelley.Green@sa.gov.au>
Subject: Concern- Gate left open Berri

OFFICIAL

Good Afternoon

Clause 6(1)

Berri

Clause 6(1)

Clause 6(1) has phoned as she has previously made arrangements for team members not to leave contact cards/leaflets by her front door. She is in Clause 6(1) and she feels it alerts strangers that someone is not home, and she is concerned of her safety and potential break in (she has been broken in before).

She has also requested for team members to close the gate as she has a dog Clause 6(1), and worries that once out in yard, may get hit by a car if wonders through gate. She said that the gate was left open after last visit.

I suggested to Clause 6(1) that perhaps she could put up a sign asking people not to leave junk mail/leaflets by her door. She has taken this on a great idea and will hopefully implement that just incase team members do not read the ipad instructions again.

Clause 6(1) would like a follow up phone call to acknowledge her call, and possibly discuss arrangements moving forward (with a supervisor or manager).

Thanks for following up

Kind regards

Kerin Shearing | Team Leader | Fruit Fly Hotline
2019-23 Fruit Fly Response
Department of Primary Industries and Regions
Government of South Australia | Building 1, Gate 4 Waite Road
Urrbrae SA 5064 | GPO Box 1671 Adelaide SA 5001
M: +61 Clause 6(1) | **E:** kerin.shearing@sa.gov.au
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Farley, Lisa (PIRSA)

From: Shearing, Kerin (PIRSA)
Sent: Monday, 14 August 2023 1:46 PM
To: Ciganovic, Peter (PIRSA); Triantafyllou, Christos (PIRSA); Will, Jesse (PIRSA); Wundenberg, Leigh (PIRSA); Meredith, Shelby (PIRSA); Temp5, PlantHealth (PIRSA); Kirbyshire, Stefan (PIRSA); Trappel, John (PIRSA)
Cc: Green, Shelley (PIRSA); Hall, David (PIRSA)
Subject: Trap enq plus concern regarding arrangement

OFFICIAL

Good afternoon

Clause 6(1)

See previous complaint email

Clause 6(1) has phoned to advise that the teams have been great in following the instructions against his property. They are sticking to track, however he mentioned someone came onto the property the other week. He believes it was PIRSA as he is aware that there are new traps going on his property. They went off the track unfortunately.

I advised that PIRSA also have a monitoring team, and up until recently may not have had access to the instructions but I will pass on the details and make sure the ipads are being checked. Just incase it is this particular team, however will forward to operations also.

He is now asking for team members to not drive down the back of the property. To stop at shed as he is concerned about calthrop being spread, especially in this area. Clause 6(1) is also requesting a map of the traps on his property if possible.

Please phone Clause 6(1) to discuss and confirm changes to his property.

Thank you

Kerin Shearing | Team Leader | Fruit Fly Hotline
 2019-23 Fruit Fly Response
Department of Primary Industries and Regions
 Government of South Australia | Building 1, Gate 4 Waite Road
 Urrbrae SA 5064 | GPO Box 1671 Adelaide SA 5001
M: +61 Clause 6(1) | **E:** kerin.shearing@sa.gov.au
pir.sa.gov.au



Disclaimer: The information in this e-mail may be confidential and/or legally privileged. Use or disclosure of the information by anyone other than the intended recipient is prohibited and may be unlawful.

From: Shearing, Kerin (PIRSA)

Sent: Wednesday, 26 April 2023 10:40 AM

To: Ciganovic, Peter (PIRSA) <Peter.Ciganovic@sa.gov.au>; Triantafyllou, Christos (PIRSA)

<Christos.Triantafyllou@sa.gov.au>; Will, Jesse (PIRSA) <Jesse.Will@sa.gov.au>; Wundenberg, Leigh (PIRSA)

<Leigh.Wundenberg@sa.gov.au>; Meredith, Shelby (PIRSA) <Shelby.Meredith@sa.gov.au>; Temp5, PlantHealth

(PIRSA) <PlantHealth.Temp5@sa.gov.au>; Kirbyshire, Stefan (PIRSA) <Stefan.Kirbyshire@sa.gov.au>

Cc: Green, Shelley (PIRSA) <Shelley.Green@sa.gov.au>; Drew, Mark (PIRSA) <Mark.Drew@sa.gov.au>

Subject: Complaint- Driving off track/driveway

OFFICIAL

Good morning

Clause 6(1)

Monash

Clause 6(1)

Re: Access to property. Driving off track. Please refer to email below (March 16).

Clause 6(1) has phoned in to make a further complaint regarding team members driving off track/driveway when visiting his property. He has a drive way, however for some reason the team members are driving 2 metres off it.

He has previously raised this issue and an arrangement had been placed in the iPad. The arrangement is being ignored.

His biggest concern is the spread of caltrop. Something he has spent a lot of time on, to get rid of.

He has CCTV footage of the activity from PIRSA staff. A group in orange suits driving off the driveway.

Clause 6(1) has previously advised that if this was to happen again, he would request activity to happen at all on his property.

Please phone Clause 6(1) asap to discuss this. Perhaps some more reiteration to team members to check iPad before stepping/driving onto each property.

Kind regards

Kerin

Kerin Shearing | Team Leader | Fruit Fly Hotline

2019-23 Fruit Fly Response

Department of Primary Industries and Regions

Government of South Australia | Building 1, Gate 4 Waite Road

Urrbrae SA 5064 | GPO Box 1671 Adelaide SA 5001

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From: Green, Shelley (PIRSA) <Shelley.Green@sa.gov.au>

Sent: Thursday, 16 March 2023 1:09 PM

To: Ciganovic, Peter (PIRSA) <Peter.Ciganovic@sa.gov.au>; Triantafyllou, Christos (PIRSA) <Christos.Triantafyllou@sa.gov.au>; Will, Jesse (PIRSA) <Jesse.Will@sa.gov.au>; Wundenberg, Leigh (PIRSA) <Leigh.Wundenberg@sa.gov.au>; Meredith, Shelby (PIRSA) <Shelby.Meredith@sa.gov.au>; Temp5, PlantHealth (PIRSA) <PlantHealth.Temp5@sa.gov.au>; Kirbyshire, Stefan (PIRSA) <Stefan.Kirbyshire@sa.gov.au>

Cc: Shearing, Kerin (PIRSA) <Kerin.Shearing@sa.gov.au>

Subject: Traps - Monash

OFFICIAL

Good afternoon,

^{Clause 6(1)}

Monash

^{Clause 6(1)}

I have had a call from ^{Clause 6(1)}.

He said that a team came to his property requesting to hang traps along his driveway. Evidently he said that this would be OK as long as they only drove on the parts of the road that are gravel and they were not to drive on any sand parts.

^{Clause 6(1)} said that a lady made a note of this and agreed.

^{Clause 6(1)} said that he has come home twice and found tire marks all over the sand. He said that if the team drive on the sand again, he will request that the traps be removed.

I have loaded a note in the ipad.

I have also included ^{Clause 6(1)} contact phone number, should you need to speak with him

Regards,

Shelley Green | Fruit Fly Outbreak Hotline

2019/23 Fruit Fly Response | **Department of Primary Industries and Regions**

Government of South Australia | 33 Flemington Street, Glenside 5065

GPO Box 1671 Adelaide SA 5001

M: +61 ^{Clause 6(1)} | E: Shelley.Green@sa.gov.au

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Farley, Lisa (PIRSA)

From: Green, Shelley (PIRSA)
Sent: Thursday, 12 October 2023 3:15 PM
To: Trappel, John (PIRSA); Will, Jesse (PIRSA); Wundenberg, Leigh (PIRSA); Kirbyshire, Stefan (PIRSA); Ciganovic, Peter (PIRSA); Meredith, Shelby (PIRSA); Temp5, PlantHealth (PIRSA)
Cc: Shearing, Kerin (PIRSA); Jupp, Paul (PIRSA)
Subject: Query - "Ding" in gate - Winkie

OFFICIAL: Sensitive

Good afternoon,

Clause 6(1)


Winkie

Clause 6(1) called today. He said that he had noticed a "ding" in his gate on the **31 August** and was suggesting team drove in with their "baiting unit on a trailer" on 30 August and accidentally hit his fence. He hadn't got around to calling until now.

Clause 6(1) did not see anyone actually do this and there was not a contact card left.

I mentioned to Clause 6(1) that the team would not drive in with a trailer on with the bait, but instead have the bait as a backpack. I then looked on the ipad and to my knowledge, the team were not at his property on or around that date.

When I mentioned this to Clause 6(1), he said to not worry about it and that he was satisfied it was not our team, however I thought I should raise it, on the off chance he calls back.

No follow up required.

Regards,

Shelley Green | Fruit Fly Outbreak Hotline
 2019/23 Fruit Fly Response | **Department of Primary Industries and Regions**
 Government of South Australia | 33 Flemington Street, Glenside 5065
 GPO Box 1671 Adelaide SA 5001
M: +61 Clause 6(1) | **E:** Shelley.Green@sa.gov.au
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Farley, Lisa (PIRSA)

From: Green, Shelley (PIRSA)
Sent: Monday, 4 September 2023 3:26 PM
To: Will, Jesse (PIRSA); Trappel, John (PIRSA); Triantafyllou, Christos (PIRSA); Kirbyshire, Stefan (PIRSA); Ciganovic, Peter (PIRSA); Meredith, Shelby (PIRSA); Wundenberg, Leigh (PIRSA); Temp5, PlantHealth (PIRSA)
Cc: Shearing, Kerin (PIRSA)
Subject: Request to self bait - Renmark

OFFICIAL

Clause 6(1)

Renmark

Clause 6(1)

Clause 6(1) has called today. She said that she does not want teams on her property and her husband (Clause 6(1) listed above) is qualified to self bait and would like to do this. Clause 6(1) said there has been a conversation about this (I can see in the iPad an entry under baiting visits with a reference to Clause 6(1) on 30.8.23).

Clause 6(1) has requested Clause 6(1) be contacted regarding this.

Regards,

Shelley Green | Fruit Fly Outbreak Hotline2019/23 Fruit Fly Response | **Department of Primary Industries and Regions**

Government of South Australia | 33 Flemington Street, Glenside 5065

GPO Box 1671 Adelaide SA 5001

M: +61 Clause 6(1) | **E:** Shelley.Green@sa.gov.aupir.sa.gov.au**Government of South Australia**Department of Primary Industries
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Farley, Lisa (PIRSA)

From: Green, Shelley (PIRSA)
Sent: Tuesday, 25 July 2023 2:12 PM
To: Trappel, John (PIRSA); Will, Jesse (PIRSA); Wundenberg, Leigh (PIRSA); Triantafyllou, Christos (PIRSA); Meredith, Shelby (PIRSA); Temp5, PlantHealth (PIRSA); Kirbyshire, Stefan (PIRSA); Ciganovic, Peter (PIRSA)
Cc: Shearing, Kerin (PIRSA)
Subject: Request no return - Baiting - Renmark

OFFICIAL

Good afternoon,

Clause 6(1)

Renmark

Clause 6(1)

Clause 6(1) has called today and requested no return for baiting.
 He has bee hives, free range chooks, pigs, cows, sheep, goats, etc

Clause 6(1) said that he is happy to have the Hygiene Team attend but does not want team there baiting. He also mentioned that he has around 15 monitoring traps on his property that are falling off of the trees and have never been checked.

If you could give Clause 6(1) a call to discuss, it would be appreciated.

Regards,

Shelley Green | Fruit Fly Outbreak Hotline
 2019/23 Fruit Fly Response | **Department of Primary Industries and Regions**
 Government of South Australia | 33 Flemington Street, Glenside 5065
 GPO Box 1671 Adelaide SA 5001
M: +61 Clause 6(1) | **E:** Shelley.Green@sa.gov.au
pir.sa.gov.au



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Farley, Lisa (PIRSA)

From: Shearing, Kerin (PIRSA)
Sent: Wednesday, 23 August 2023 1:33 PM
To: Meredith, Shelby (PIRSA); Kirbyshire, Stefan (PIRSA); Wundenberg, Leigh (PIRSA); Triantafyllou, Christos (PIRSA); Ciganovic, Peter (PIRSA); Trappel, John (PIRSA); Temp5, PlantHealth (PIRSA); Will, Jesse (PIRSA)
Cc: Green, Shelley (PIRSA); Jupp, Paul (PIRSA); Drew, Mark (PIRSA)
Subject: Complaint- Team members enter shed
Importance: High

OFFICIAL

Good afternoon

Clause 6(1)

Renmark

Clause 6(1)

Clause 6(1) has phoned as he was notified by one of his neighbours that team members were looking in his shed. The fruit trees on his property are roughly 300mtrs away from shed, so he believed there is no reason why they should be anywhere near shed.

Clause 6(1) has checked cameras and can see 2 male team members.

Please phone Clause 6(1) ASAP to discuss

Thanks

Kerin Shearing | Team Leader | Fruit Fly Hotline

2019-23 Fruit Fly Response

Department of Primary Industries and Regions

Government of South Australia | Building 1, Gate 4 Waite Road

Urrbrae SA 5064 | GPO Box 1671 Adelaide SA 5001

M: +61 Clause 6(1) **E:** kerin.shearing@sa.gov.au

pir.sa.gov.au



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Farley, Lisa (PIRSA)

From: Shearing, Kerin (PIRSA)
Sent: Monday, 26 June 2023 12:39 PM
To: Triantafyllou, Christos (PIRSA); Ciganovic, Peter (PIRSA); Kirbyshire, Stefan (PIRSA); Wundenberg, Leigh (PIRSA); Meredith, Shelby (PIRSA); Temp5, PlantHealth (PIRSA); Trappel, John (PIRSA); Will, Jesse (PIRSA)
Cc: Green, Shelley (PIRSA)
Subject: Request 'no return'

OFFICIAL

Good afternoon

Clause 6(1)

Barmera

Clause 6(1)

Clause 6(1) has phoned to request for teams not to return to property.

There was no complaint attached to this request, however he feels that 2-3 visits (he claims) is not necessary. He mentioned that it doesn't seem necessary as he has no fruit trees.

I explained that if he has establish trees, teams may still need to access property to bait and explained why.

I explained I would forward his request and Operations manager or supervisor will contact him as soon as possible.

Thanks in advance for following up

Kind regards

Kerin Shearing | Team Leader | Fruit Fly Hotline
 2019-23 Fruit Fly Response
Department of Primary Industries and Regions
 Government of South Australia | Building 1, Gate 4 Waite Road
 Urrbrae SA 5064 | GPO Box 1671 Adelaide SA 5001
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Farley, Lisa (PIRSA)

From: Wundenberg, Leigh (PIRSA)
Sent: Thursday, 12 October 2023 1:51 PM
To: Shearing, Kerin (PIRSA); Ciganovic, Peter (PIRSA); Will, Jesse (PIRSA); Trappel, John (PIRSA); Meredith, Shelby (PIRSA); Temp5, PlantHealth (PIRSA); Kirbyshire, Stefan (PIRSA)
Cc: Green, Shelley (PIRSA); Jupp, Paul (PIRSA); Bansemer, Ben (PIRSA); Spencer, Mark (PIRSA)
Subject: RE: Bait concern-Dogs. Request no bait. Clause 6(1)

Hello Kerin, I will call Clause 6(1) and work through it. The team has applied the bait correctly up into the foliage.

Kind Regards,

Leigh Wundenberg Acting Operations Manager

2021 Fruit Fly Response | **Loxton Research Centre**, Bookpurnong Road, Loxton, South Australia, 5333

M: +61 Clause 6(1) | **E** leigh.wundenberg@sa.gov.au
pir.sa.gov.au

From: Shearing, Kerin (PIRSA) <Kerin.Shearing@sa.gov.au>
Sent: Thursday, 12 October 2023 1:44 PM
To: Ciganovic, Peter (PIRSA) <Peter.Ciganovic@sa.gov.au>; Wundenberg, Leigh (PIRSA) <Leigh.Wundenberg@sa.gov.au>; Will, Jesse (PIRSA) <Jesse.Will@sa.gov.au>; Trappel, John (PIRSA) <John.Trappel@sa.gov.au>; Meredith, Shelby (PIRSA) <Shelby.Meredith@sa.gov.au>; Temp5, PlantHealth (PIRSA) <PlantHealth.Temp5@sa.gov.au>; Kirbyshire, Stefan (PIRSA) <Stefan.Kirbyshire@sa.gov.au>
Cc: Green, Shelley (PIRSA) <Shelley.Green@sa.gov.au>; Jupp, Paul (PIRSA) <Paul.Jupp@sa.gov.au>; Bansemer, Ben (PIRSA) <Ben.Bansemer@sa.gov.au>; Spencer, Mark (PIRSA) <Mark.Spencer@sa.gov.au>
Subject: Bait concern-Dogs. Request no bait. Clause 6(1)

OFFICIAL

Good Afternoon

Clause 6(1)

Loxton Riverland

Clause 6(1)

Clause 6(1) has phoned to request that no bait be applied to her property. She is concerned about the bait being applied, and the effect it may have on her dogs.

I have let her know about the organic nature of the bait, and explained the process the baiting teams carry out when on a property. It seemed that the information I gave conflicts what she was told regarding application of bait by a field team member. The team member she had visit her property allegedly told her that its only applied to the top of the canopy of trees?

Either way she is requesting for no bait on her property where the dogs roam.

Please contact Clause 6(1) on the above number to discuss further.

Kind regards

Kerin Shearing | Team Leader | Fruit Fly Hotline

2019-23 Fruit Fly Response

Department of Primary Industries and Regions

Government of South Australia | Building 1, Gate 4 Waite Road

Urrbrae SA 5064 IGPO Box 1671 Adelaide SA 5001

M: +61 ^{Clause 6(1)} [REDACTED] | E: kerin.shearing@sa.gov.au

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Farley, Lisa (PIRSA)

From: Clause 6(1) Clause 6(1)
Sent: Friday, 11 August 2023 1:06 PM
To: PIRSA:RegionsSA
Subject: Fruit fly inspectors

Follow Up Flag: Follow up
Flag Status: Flagged

[You don't often get email from Clause 6(1). Learn why this is important at <https://aka.ms/LearnAboutSenderIdentification>]

Unfortunately I am having to lodge another complaint regarding trespassing on my property by your inspectors October 2022 they attended my property and were advised not to return. Another group returned the next day and they were also advised that PIRSA and their contractor were not to come onto my property 3 days after this returned home to find they had visited again and placed a trap in my yard I rang the hotline and expressed my anger and the arrogance of PIRSA to repeatedly ignore my requests to stay off my property I also lodged a complaint via the website. The following week Chris from PIRSA called & i again reiterated that they are not to come onto my property in the meantime I placed a prominent Trespassers Prosecuted sign in my driveway which is not easily missed Today they returned... they ignored my signs and apparently have no record of requests not to come to my property Obviously your communication channels within your dept are poor- hardly my issue though I believe that you will just continue to invade my property at will and ignore my requests to stay away I will not go down this avenue again- this is the last time I will advise that PIRSA and any of your contractors working on your behalf are not to step foot or drive onto my property EVER

Clause 6(1) Golden Heights

Sent from my iPhone

Farley, Lisa (PIRSA)

From: Green, Shelley (PIRSA)
Sent: Wednesday, 24 May 2023 11:41 AM
To: Trappel, John (PIRSA); Triantafyllou, Christos (PIRSA); Will, Jesse (PIRSA); Ciganovic, Peter (PIRSA); Meredith, Shelby (PIRSA); Wundenberg, Leigh (PIRSA); Temp5, PlantHealth (PIRSA)
Cc: Shearing, Kerin (PIRSA)
Subject: Request to close gate - Berri

OFFICIAL

Good morning,

Clause 6(1)

Berri

Clause 6(1) has called to say that he had a card left yesterday to say a team were at his property yesterday. I can see on the ipad it was Hygiene.

The gate was left open and Clause 6(1) has a dog. The dog shows as a hazard on the Ipad.

Please can you remind the team about closing gates?

Regards,

Shelley Green | Fruit Fly Outbreak Hotline

2019/23 Fruit Fly Response | **Department of Primary Industries and Regions**

Government of South Australia | 33 Flemington Street, Glenside 5065

GPO Box 1671 Adelaide SA 5001

M: +61 Clause 6(1) | **E:** Shelley.Green@sa.gov.au

pir.sa.gov



Government of South Australia

Department of Primary Industries
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Farley, Lisa (PIRSA)

From: Green, Shelley (PIRSA)
Sent: Monday, 18 September 2023 1:59 PM
To: Trappel, John (PIRSA); Will, Jesse (PIRSA); Wundenberg, Leigh (PIRSA); Kirbyshire, Stefan (PIRSA); Wundenberg, Leigh (PIRSA); Meredith, Shelby (PIRSA); Temp5, PlantHealth (PIRSA); Ciganovic, Peter (PIRSA)
Cc: Shearing, Kerin (PIRSA)
Subject: Call back - Organic Grower - Renmark
Importance: High

OFFICIAL

Good afternoon,

Clause 6(1)

Clause 6(1)

Renmark

Clause 6(1)

Renmark

Clause 6(1)

Clause 6(1)

has phoned on behalf of his

Clause 6(1)

Clause 6(1)

is an organic farmer on the two properties listed above

Clause 6(1)

said that he has repeatedly ask for a certificate to say that the bait is organic, as without this they will lose the organic certification for three years.

I looked at the iPad and it appears the property at

Clause 6(1)

is not baited, however the property at

Clause 6(1)

Clause 6(1)

is.

Clause 6(1)

has requested a call today to discuss.

Regards,

Shelley Green | Fruit Fly Outbreak Hotline

2019/23 Fruit Fly Response | **Department of Primary Industries and Regions**

Government of South Australia | 33 Flemington Street, Glenside 5065

GPO Box 1671 Adelaide SA 5001

M: +61 ^{Clause 6(1)} | **E:** Shelley.Green@sa.gov.au

pir.sa.gov.au



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Farley, Lisa (PIRSA)

From: Shearing, Kerin (PIRSA)
Sent: Friday, 25 August 2023 9:30 AM
To: Wundenberg, Leigh (PIRSA); Triantafyllou, Christos (PIRSA); Kirbyshire, Stefan (PIRSA); Will, Jesse (PIRSA); Trappel, John (PIRSA); Ciganovic, Peter (PIRSA); Meredith, Shelby (PIRSA); Temp5, PlantHealth (PIRSA)
Cc: Green, Shelley (PIRSA); Spencer, Mark (PIRSA); Drew, Mark (PIRSA); Jupp, Paul (PIRSA)
Subject: Complaint- Bees dying Renmark North
Importance: High

OFFICIAL

Good Morning

Clause 6(1)

Renmark

Clause 6(1)

Clause 6(1) has phoned to make a complaint as bees are dying on her Clause 6(1) property. She mentioned that she has seen team members up and down the street spraying gum trees and other trees and believes they should not be doing this as Almonds are in flower. Stated that there is apparently hundreds of bees laying on ground out front of her Clause 6(1) place.

Clause 6(1) mentioned she has complained previously about this activity and lost a whole bee hive. She said that she spoke to Rob whom said the department would replace it. This has apparently not happened.

Please phone Clause 6(1) as soon as possible to discuss further

Thank you

Kind regards

Kerin Shearing | Team Leader | Fruit Fly Hotline
 2019-23 Fruit Fly Response
Department of Primary Industries and Regions
 Government of South Australia | Building 1, Gate 4 Waite Road
 Urrbrae SA 5064 | GPO Box 1671 Adelaide SA 5001
M: +61 Clause 6(1) | **E:** kerin.shearing@sa.gov.au
pir.sa.gov.au





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Farley, Lisa (PIRSA)

From: Green, Shelley (PIRSA)
Sent: Monday, 7 August 2023 3:10 PM
To: Will, Jesse (PIRSA); Trappel, John (PIRSA); Kirbyshire, Stefan (PIRSA); Wundenberg, Leigh (PIRSA); Meredith, Shelby (PIRSA); Temp5, PlantHealth (PIRSA); Ciganovic, Peter (PIRSA)
Cc: Shearing, Kerin (PIRSA)
Subject: Request no return baiting - Renmark

OFFICIAL

Good afternoon,

Clause 6(1)

Renmark

Clause 6(1)

Clause 6(1) has called today to request no return for baiting. He said he has been told that the bait is OK once it has dried, however he has a small pup and one other dog and is concerned regarding the pup accessing the bait. He is happy to have traps hung.

I discussed the bait with Clause 6(1), but he said he still did not want anyone to return. I have advised Clause 6(1) I do not have any authority to grant this request and have advised someone will give him a call to discuss.

Regards,

Shelley Green | Fruit Fly Outbreak Hotline
 2019/23 Fruit Fly Response | **Department of Primary Industries and Regions**
 Government of South Australia | 33 Flemington Street, Glenside 5065
 GPO Box 1671 Adelaide SA 5001
M: +61 Clause 6(1) | **E:** Shelley.Green@sa.gov.au
pir.sa.gov.au



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Farley, Lisa (PIRSA)

From: Shearing, Kerin (PIRSA)
Sent: Friday, 29 September 2023 2:57 PM
To: Trappel, John (PIRSA); Will, Jesse (PIRSA); Wundenberg, Leigh (PIRSA); Ciganovic, Peter (PIRSA); Meredith, Shelby (PIRSA); Temp5, PlantHealth (PIRSA); Kirbyshire, Stefan (PIRSA)
Cc: Green, Shelley (PIRSA)
Subject: Concern- Clause 6(1) renmark

OFFICIAL

Afternoon tea,

Clause 6(1)

Renmark

Clause 6(1)

Clause 6(1) has phoned to question whether the front of his property was baited yesterday.

He has received a card advising that "front only" was baited. However said to have made previous arrangements for no bait to be applied to his property. He said that he spoke to a supervisor roughly a month ago to put an arrangement in that only the plants on verge/street were to be baited, not in his property.

Baiting notes on ipad state that front tree has been baited. Needing to confirm these details and please phone Clause 6(1) to discuss.

Many thanks

Kerin Shearing | Team Leader | Fruit Fly Hotline
 2019-23 Fruit Fly Response
Department of Primary Industries and Regions
 Government of South Australia | Building 1, Gate 4 Waite Road
 Urrbrae SA 5064 | GPO Box 1671 Adelaide SA 5001
M: +61 Clause 6(1) **E:** kerin.shearing@sa.gov.au
pir.sa.gov.au



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Farley, Lisa (PIRSA)

From: Shearing, Kerin (PIRSA)
Sent: Friday, 14 July 2023 3:18 PM
To: Triantafyllou, Christos (PIRSA); Ciganovic, Peter (PIRSA); Wundenberg, Leigh (PIRSA); Kirbyshire, Stefan (PIRSA); Will, Jesse (PIRSA); Meredith, Shelby (PIRSA); Temp5, PlantHealth (PIRSA); Trappel, John (PIRSA)
Cc: Green, Shelley (PIRSA)
Subject: Concern ^{Clause 6(1)} Renmark

OFFICIAL

Hi Team

^{Clause 6(1)}**Renmark**^{Clause 6(1)}^{Clause 6(1)} has phoned as she has concerns around the activity on her property.

- Had a visit at around 2:30 today from three team members
- Questioned why they were baiting a tree in front of property
- Team member allegedly said that they need to bait eucalypt trees as they may harbour fruit fly larvae. Team member also mentioned they wont bait if it is flowering
- ^{Clause 6(1)} pointed out it was not a eucalypt and in fact a hakea, and it IS flowering.
- It was too late as the team had already baited it.
- ^{Clause 6(1)} has a number of questions around the species of trees that need to be baited, and also mentioned he is very sceptical about the whole program.

She would like to discuss with someone who is familiar with which trees require bait and has a bit more "botany" knowledge, and can explain in more depth.

Please phone ^{Clause 6(1)} back on number above and please advise of outcome.

Many thanks

Kerin Shearing | Team Leader | Fruit Fly Hotline

2019-23 Fruit Fly Response

Department of Primary Industries and Regions

Government of South Australia | Building 1, Gate 4 Waite Road

Urrbrae SA 5064 | GPO Box 1671 Adelaide SA 5001

M: +61 ^{Clause 6(1)} | **E:** kerin.shearing@sa.gov.aupir.sa.gov.au

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Farley, Lisa (PIRSA)

From: Green, Shelley (PIRSA)
Sent: Tuesday, 25 July 2023 4:00 PM
To: Trappel, John (PIRSA); Will, Jesse (PIRSA); Wundenberg, Leigh (PIRSA); Kirbyshire, Stefan (PIRSA); Meredith, Shelby (PIRSA); Temp5, PlantHealth (PIRSA); Ciganovic, Peter (PIRSA)
Cc: Drew, Mark (PIRSA); Spencer, Mark (PIRSA); Shearing, Kerin (PIRSA)
Subject: Request for no return for baiting - Berri

Follow Up Flag: Follow up
Flag Status: Flagged

OFFICIAL: Sensitive

Good afternoon,

Clause 6(1)

Berri

Clause 6(1)

Clause 6(1) has requested no return to her property. Clause 6(1) said that she has ornamental trees only and her property is a terrace house. She has a 3 month old dog in her backyard that has recently got sick. The dog had vomiting and diarrhoea and the suggestion from the Vet was that it could potentially be from the baiting. She confirmed that the dog is now well, but she is concerned.

I advised Clause 6(1) that I would forward her request. She was very reasonable and grateful for the opportunity to discuss her request.

I advised Clause 6(1) that due to it being later in the day, it would be likely she would get a call tomorrow.

I have included Compliance in the email.

Regards,

Shelley Green | Fruit Fly Outbreak Hotline

2019/23 Fruit Fly Response | **Department of Primary Industries and Regions**

Government of South Australia | 33 Flemington Street, Glenside 5065

GPO Box 1671 Adelaide SA 5001

M: +61 Clause 6(1) **E:** Shelley.Green@sa.gov.au

pir.sa.gov.au



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Farley, Lisa (PIRSA)

Out of scope



From: Green, Shelley (PIRSA) <Shelley.Green@sa.gov.au>

Sent: Monday, 4 September 2023 3:33 PM

To: Will, Jesse (PIRSA) <Jesse.Will@sa.gov.au>; Trappel, John (PIRSA) <John.Trappel@sa.gov.au>; Wundenberg, Leigh (PIRSA) <Leigh.Wundenberg@sa.gov.au>; Triantafyllou, Christos (PIRSA) <Christos.Triantafyllou@sa.gov.au>; Kirbyshire, Stefan (PIRSA) <Stefan.Kirbyshire@sa.gov.au>; Ciganovic, Peter (PIRSA) <Peter.Ciganovic@sa.gov.au>; Meredith, Shelby (PIRSA) <Shelby.Meredith@sa.gov.au>; Temp5, PlantHealth (PIRSA) <PlantHealth.Temp5@sa.gov.au>

Cc: Shearing, Kerin (PIRSA) <Kerin.Shearing@sa.gov.au>

Subject: Removal of black plastic - Berri

OFFICIAL

Good afternoon,

Clause 6(1)

Berri

Clause 6(1)

Clause 6(1)

said that he has had black plastic under his apple tree since March and is requesting it be lifted.

Clause 6(1)

Please can you contact to discuss?

Regards,

Shelley Green | Fruit Fly Outbreak Hotline

2019/23 Fruit Fly Response | **Department of Primary Industries and Regions**

Government of South Australia | 33 Flemington Street, Glenside 5065

GPO Box 1671 Adelaide SA 5001

M: +61 ^{Clause 6(1)} | **E:** Shelley.Green@sa.gov.au

pir.sa.gov.au



Government of South Australia

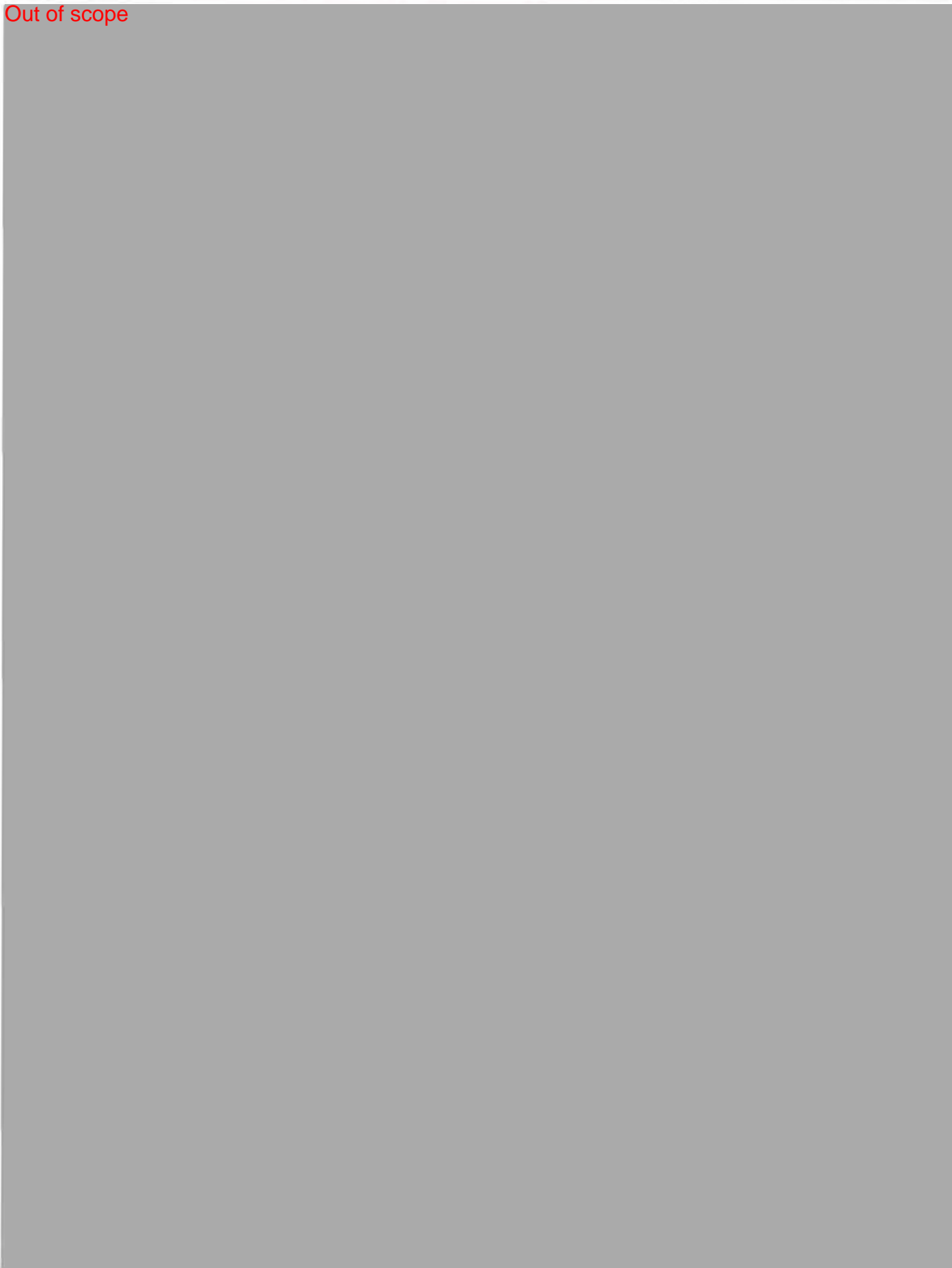
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Farley, Lisa (PIRSA)

Out of scope



Out of scope



From: Green, Shelley (PIRSA) <Shelley.Green@sa.gov.au>
Sent: Wednesday, 7 June 2023 2:32 PM
To: Shearing, Kerin (PIRSA) <Kerin.Shearing@sa.gov.au>
Subject: Call back - Grower - Loxton

OFFICIAL

Good afternoon Kerin,


Clause 6(1)



Loxton

Clause 6(1)



I have just spoken with  (I recognised his voice and found this email trail below from previous encounters)

Clause 6(1) said that he phoned the Loxton Research Centre on Monday at 1:30pm and was promised a call back. He said that he is looking at growing leafy greens and would like some assistance in how this looks regarding movement of vegetables.

Clause 6(1) has asked for a call back today. Not sure if this is a Rob one?

Regards,

Shelley Green | Fruit Fly Outbreak Hotline

2019/23 Fruit Fly Response | **Department of Primary Industries and Regions**

Government of South Australia | 33 Flemington Street, Glenside 5065

GPO Box 1671 Adelaide SA 5001

M: +61 ^{Clause 6(1)} | E: Shelley.Green@sa.gov.au

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From: Swart, Kylee (PIRSA) <Kylee.Swart@sa.gov.au>

Sent: Thursday, 9 March 2023 3:17 PM

To: Green, Shelley (PIRSA) <Shelley.Green@sa.gov.au>; AASLocal, Market Access Renmark (PIRSA) <MarketAccessRenmark.AASLocal@sa.gov.au>; Cooper, Graeme (PIRSA) <Graeme.Cooper@sa.gov.au>; Mosel, Gregory (PIRSA) <Gregory.Mosel@sa.gov.au>

Cc: Shearing, Kerin (PIRSA) <Kerin.Shearing@sa.gov.au>

Subject: RE: Call back - Grower - Loxton

OFFICIAL

Hi Shelley,

Market Access will no longer be communicating with ^{Clause 6(1)}, he continues to be verbally abusive towards staff. I have reported this to Rob Baker who was following up with the police.

Kylee Swart | Riverland Outbreak Market Access Supervisor

Biosecurity SA | **Primary Industries and Regions SA - PIRSA**

Government of South Australia | 1801 Bookpurnong RD,

Loxton, SA 5333

P: (08) ^{Clause 6(1)} | M: ^{Clause 6(1)}

pir.sa.gov.au





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From: Green, Shelley (PIRSA) <Shelley.Green@sa.gov.au>
Sent: Thursday, 9 March 2023 2:53 PM
To: Swart, Kylee (PIRSA) <Kylee.Swart@sa.gov.au>; AASLocal, Market Access Renmark (PIRSA) <MarketAccessRenmark.AASLocal@sa.gov.au>; Cooper, Graeme (PIRSA) <Graeme.Cooper@sa.gov.au>; Mosel, Gregory (PIRSA) <Gregory.Mosel@sa.gov.au>
Cc: Shearing, Kerin (PIRSA) <Kerin.Shearing@sa.gov.au>
Subject: Call back - Grower - Loxton
Importance: High

OFFICIAL

Good afternoon,

Clause 6(1)

Grower - Loxton

Clause 6(1)

Clause 6(1) claims that he he called the Loxton Research Centre on Monday and was promised a call back. Clause 6(1) said that he has not had is call returned.

He said he would not repeat his details, but begrudgingly gave his phone number and said that he is a grower in Loxton.

Please can Clause 6(1) be called back today?

Regards,

Shelley Green | Fruit Fly Outbreak Hotline
2019/23 Fruit Fly Response | **Department of Primary Industries and Regions**
Government of South Australia | 33 Flemington Street, Glenside 5065
GPO Box 1671 Adelaide SA 5001
M: +61 Clause 6(1) | **E:** Shelley.Green@sa.gov.au
pir.sa.gov.au



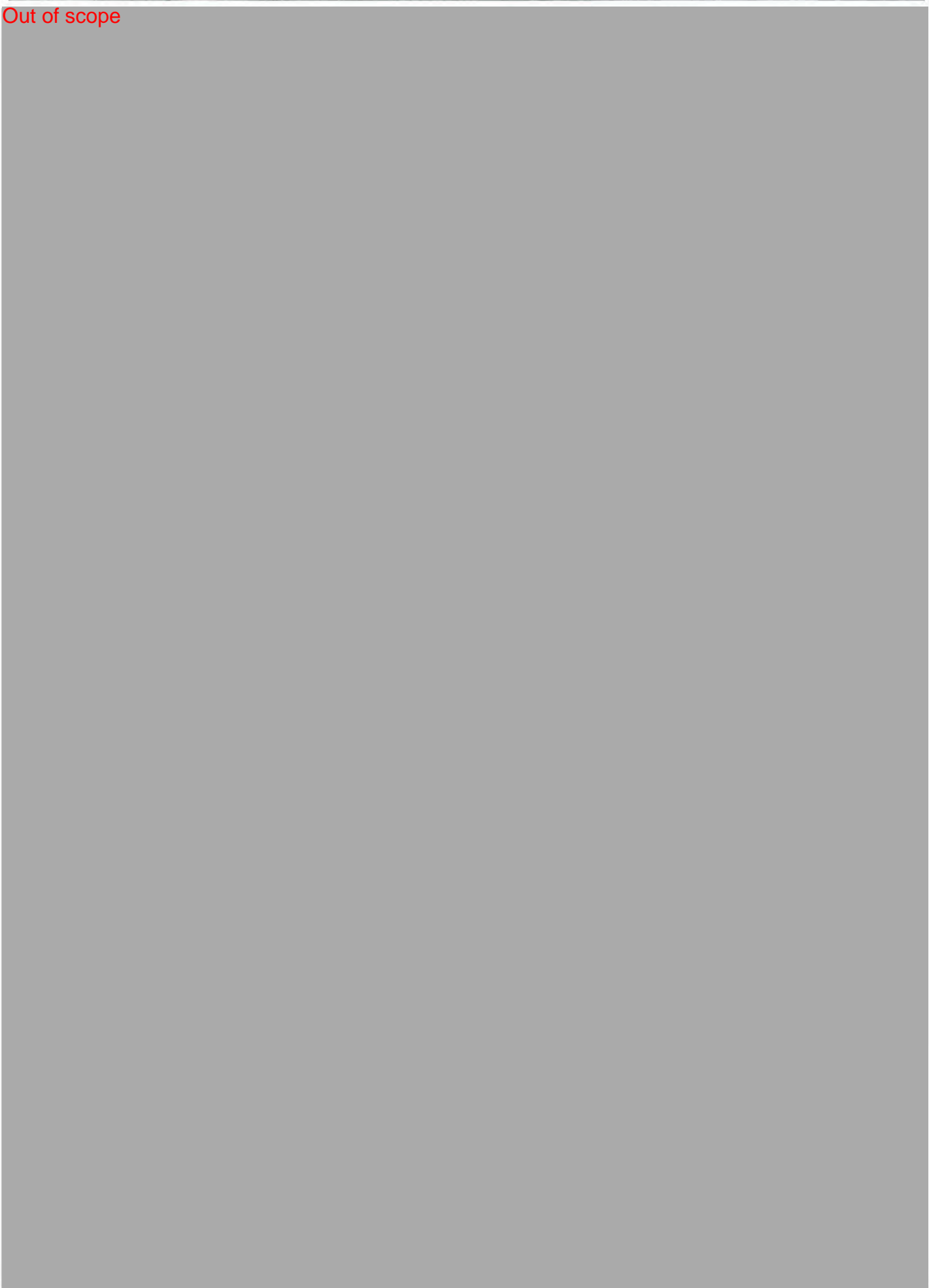
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Farley, Lisa (PIRSA)

Out of scope



Out of scope



OFFICIAL

Out of scope



From: Green, Shelley (PIRSA) <Shelley.Green@sa.gov.au>

Sent: Tuesday, 18 July 2023 9:31 AM

To: AASLocal, Market Access Renmark (PIRSA) <MarketAccessRenmark.AASLocal@sa.gov.au>; Cooper, Graeme (PIRSA) <Graeme.Cooper@sa.gov.au>; Mosel, Gregory (PIRSA) <Gregory.Mosel@sa.gov.au>

Cc: Shearing, Kerin (PIRSA) <Kerin.Shearing@sa.gov.au>

Subject: Call back - grower Loxton

OFFICIAL

Good morning,

Clause 6(1)



Loxton North

Clause 6(1)



Clause 6(1) has called today. He is an organic farmer who has dates, berries, apples, stone fruit and many other fruits. Clause 6(1) said he phoned the Loxton Research Centre last Monday and spoke with a male who said he would call back regarding baiting, however he did not get a call back.

Clause 6(1) said that he phoned Loxton Research Centre again today and wanted to speak with someone regarding his business and baiting at this property. He was told that they would need to put him through to the Hotline.

I have spoken to Clause 6(1) many times in the past. I believe he has been referred to Rob previously.

If someone could call Clause 6(1) back today, it would be appreciated.

Regards,

Shelley Green | Fruit Fly Outbreak Hotline

2019/23 Fruit Fly Response | **Department of Primary Industries and Regions**

Government of South Australia | 33 Flemington Street, Glenside 5065

GPO Box 1671 Adelaide SA 5001

M: +61 ^{Clause 6(1)} [REDACTED] | E: Shelley.Green@sa.gov.au

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Farley, Lisa (PIRSA)

From: Trappel, John (PIRSA)
Sent: Monday, 21 August 2023 4:29 PM
To: Kirbyshire, Stefan (PIRSA); Spencer, Mark (PIRSA)
Cc: Wundenberg, Leigh (PIRSA); Ciganovic, Peter (PIRSA)
Subject: RE complaint

OFFICIAL

Hi Stef / Mark

Following on from our phone call ^{Clause 6(1)} from ^{Clause 6(1)} in Berri has had a team enter and bait her property when she wasn't home her husband has approached the team and they have confirmed they baited the property, ^{Clause 6(1)} was quiet annoyed on the phone saying she has made multiple requests not to bait looking at the iPad the only request not to bait was made 15/3/2023 and baiting visits say don't bait backyard

I tried explaining the use of Natralure and how it applied up into the foliage as she was saying she was digging in the garden

I said someone will be in contact

Kind Regards,

John Trappel | Deputy Operations Manager

2021 Fruit Fly Response | **Loxton Research Centre**, Bookpurnong Road, Loxton, South Australia, 5333

M: ^{Clause 6(1)} | **E:** john.trappel@sa.gov.au
pir.sa.gov.au



Government of South Australia

Department of Primary Industries
and Regions

Farley, Lisa (PIRSA)

From: Green, Shelley (PIRSA)
Sent: Monday, 9 October 2023 12:00 PM
To: Wundenberg, Leigh (PIRSA); Trappel, John (PIRSA); Will, Jesse (PIRSA); Kirbyshire, Stefan (PIRSA); Ciganovic, Peter (PIRSA); Meredith, Shelby (PIRSA); Temp5, PlantHealth (PIRSA)
Cc: Shearing, Kerin (PIRSA)
Subject: Query - Baiting

Follow Up Flag: Follow up
Flag Status: Flagged

OFFICIAL

Good morning,

Clause 6(1)

Cooltong

Clause 6(1)

Clause 6(1) called today. She said that she has a bucket that she collects water that comes from a downpipe from the roof and it was "full of bait". I reassured Clause 6(1) that the team would not use that quantity of bait when baiting. As Clause 6(1) is elderly, please could someone give her a call and perhaps get a supervisor to call in to reassure Clause 6(1) ?

Regards,

Shelley Green | Fruit Fly Outbreak Hotline

2019/23 Fruit Fly Response | **Department of Primary Industries and Regions**

Government of South Australia | 33 Flemington Street, Glenside 5065

GPO Box 1671 Adelaide SA 5001

M: +61 Clause 6(1) | E: Shelley.Green@sa.gov.au

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Farley, Lisa (PIRSA)

From: Shearing, Kerin (PIRSA)
Sent: Thursday, 29 June 2023 12:31 PM
To: Triantafyllou, Christos (PIRSA); Ciganovic, Peter (PIRSA); Kirbyshire, Stefan (PIRSA); Wundenberg, Leigh (PIRSA); Will, Jesse (PIRSA); Trappel, John (PIRSA); Meredith, Shelby (PIRSA); Temp5, PlantHealth (PIRSA)
Cc: Green, Shelley (PIRSA); Drew, Mark (PIRSA)
Subject: Complaint- Clause 6(1) Renmark North
Importance: High

OFFICIAL

Afternoon

Clause 6(1)

Renmark North

Clause 6(1)

Clause 6(1) has phoned in to make a complaint.

- He is very frustrated with the number of visits. Claiming he has been having 2-3 visits a week, and he and wife are "over it".
- He wants to know why they cant just come once, and why they have different team members each time.
- Clause 6(1) is concerned that the team members are scouting properties and is aware of thefts in the area.
- He does not want strangers wandering through the yard.
- They have come in when wife has had a shower and explained she was startled to have strangers in her backyard.
- He questioned how police checks are done. What the process is.

I explained to Clause 6(1) regarding why teams return to a red centre property more than once (bait breaks down quickly etc). I also said we can put in an arrangement for them to phone prior to access if that makes him feel more comfortable. I didn't get confirmed agreement to this, as he continued to explain his frustrations and concerns.

He also want to raise the questions "Can the Hygiene team and baiting team come on the same day and do it all at once? Can the same team members visit each time so they can feel more comfortable?"

He would like to raise his complaint, as he is fed up. He would like to discuss this with an Operations manager and is available all day for contact.

Please let me know if I can assist further, plus the outcome of this complaint.

Thank you

Kerin Shearing | Team Leader | Fruit Fly Hotline
 2019-23 Fruit Fly Response
Department of Primary Industries and Regions
 Government of South Australia | Building 1, Gate 4 Waite Road
 Urrbrae SA 5064 | GPO Box 1671 Adelaide SA 5001

M: +61 ^{Clause 6(1)} [redacted] | E: kerin.shearing@sa.gov.au
pir.sa.gov.au



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Farley, Lisa (PIRSA)

From: Green, Shelley (PIRSA)
Sent: Tuesday, 27 June 2023 10:49 AM
To: Trappel, John (PIRSA); Will, Jesse (PIRSA); Ciganovic, Peter (PIRSA); Kirbyshire, Stefan (PIRSA); Triantafyllou, Christos (PIRSA); Wundenberg, Leigh (PIRSA); Meredith, Shelby (PIRSA); Temp5, PlantHealth (PIRSA)
Cc: Shearing, Kerin (PIRSA)
Subject: Concern - Damage to dripper system - Berri

OFFICIAL

Good morning,

Clause 6(1)

Berri

Clause 6(1)

Clause 6(1) has called to say that there was black plastic laid under a tree at her property. She noticed leaking water and when she investigated further, she noticed that the water was coming from under the black plastic. Clause 6(1) is alleging that when the black plastic was secured, the dripper system has been accidentally damaged when the plastic was secured.

Please can you call Clause 6(1) to discuss and advise the outcome for our records?

Regards,

Shelley Green | Fruit Fly Outbreak Hotline
2019/23 Fruit Fly Response | **Department of Primary Industries and Regions**
Government of South Australia | 33 Flemington Street, Glenside 5065
GPO Box 1671 Adelaide SA 5001
M: +61 Clause 6(1) | **E:** Shelley.Green@sa.gov.au
pir.sa.gov.au



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Farley, Lisa (PIRSA)

From: Green, Shelley (PIRSA)
Sent: Thursday, 8 June 2023 3:34 PM
To: Triantafyllou, Christos (PIRSA); Wundenberg, Leigh (PIRSA); Kirbyshire, Stefan (PIRSA); Ciganovic, Peter (PIRSA); Trappel, John (PIRSA); Will, Jesse (PIRSA); Meredith, Shelby (PIRSA); Temp5, PlantHealth (PIRSA)
Cc: Shearing, Kerin (PIRSA)
Subject: Request no return Bait or Hygiene - Berri

Follow Up Flag: Follow up
Flag Status: Flagged

OFFICIAL

Good afternoon,

Clause 6(1)

Berri

Clause 6(1)

Clause 6(1) has called today. He said that he is having too many visits to his property and he is requesting no teams return to his property. Clause 6(1) says that he has a borderline personality disorder and people coming to his home is upsetting him and he feels that it is an invasion of his privacy.

I have advised Clause 6(1) that I do not have authority to say that no one will return. Clause 6(1) has requested a call back from a Manager to discuss.

Regards,

Shelley Green | Fruit Fly Outbreak Hotline
 2019/23 Fruit Fly Response | **Department of Primary Industries and Regions**
 Government of South Australia | 33 Flemington Street, Glenside 5065
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Farley, Lisa (PIRSA)

From: Green, Shelley (PIRSA)
Sent: Monday, 26 June 2023 1:20 PM
To: Trappel, John (PIRSA); Will, Jesse (PIRSA); Wundenberg, Leigh (PIRSA); Triantafyllou, Christos (PIRSA); Kirbyshire, Stefan (PIRSA); Meredith, Shelby (PIRSA); Temp5, PlantHealth (PIRSA)
Cc: Shearing, Kerin (PIRSA)
Subject: Request to not return for baiting - Barmera

OFFICIAL

Good afternoon,

Clause 6(1)
On Behalf of Clause 6(1)

Barmera
 Clause 6(1)

Clause 6(1) has called today. He said that he has a dog in his front yard (noted under Hazard on iPad).
 Clause 6(1) said a few weeks ago, the gate was left open and his dog got out. He claims he spoke to the team and they evidently told Clause 6(1) that they would note on the iPad not to return.
 Clause 6(1) said the team came again today and he "had a few words" with them.

I explained to Clause 6(1) that the team do not have the authority to advise that they will not return. However, if they have a dog and it is in the front yard and visible, the team probably should not enter for the own safety.

Clause 6(1) has requested that a Manager calls the owner of the property Clause 6(1) to discuss.

Regards,

Shelley Green | Fruit Fly Outbreak Hotline
 2019/23 Fruit Fly Response | **Department of Primary Industries and Regions**
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Farley, Lisa (PIRSA)

From: Shearing, Kerin (PIRSA)
Sent: Wednesday, 5 July 2023 3:22 PM
To: Triantafyllou, Christos (PIRSA); Ciganovic, Peter (PIRSA); Will, Jesse (PIRSA); Kirbyshire, Stefan (PIRSA); Trappel, John (PIRSA); Green, Shelley (PIRSA); Temp5, PlantHealth (PIRSA); Trappel, John (PIRSA); Rothe, Veronica (PIRSA); Fromm, Amber (PIRSA)
Cc: Green, Shelley (PIRSA); Drew, Mark (PIRSA); Baker, Robert (PIRSA)
Subject: Complaint - Inspectors access through house - Clause 6(1)
Importance: High
Follow Up Flag: Follow up
Flag Status: Flagged

OFFICIAL

Good afternoon

Clause 6(1)

Barmera

Clause 6(1)

I have just got off the phone to Clause 6(1). She has phoned in to make a complaint regarding team members walking through her house to enter her backyard.

- Approx 10:30am inspectors turned up to property. Clause 6(1) in backyard and didn't hear door or any calling out.
- Inspector allegedly **walked through house** and met up with Clause 6(1) in backyard. Clause 6(1) was quite startled.
- Inspector (described as woman with long blonde hair wearing the Hi-viz) allegedly said "just checking for fruit tree. I see you don't" Clause 6(1) confirmed "no I don't"
- Inspector then turned back around and allegedly walk through home again.
- Clause 6(1) then saw a male (in hi viz) was with her and standing at back door and also walked back through house to front.
- Clause 6(1) also mentioned there a side gate.
- Teams have been to property before a few times, and resident thought it was noted that "no fruit trees". Asked why are they returning?
- Clause 6(1) made a personal facebook post regarding the incident as she wasn't really sure if that was normal. The response from her facebook community prompted her to phone. She was going to post on PIRSA page but couldn't find the page.
- She didn't see any id on inspectors. Also didn't ask for it.
- Clause 6(1) called in confusion, as she wasn't sure if this was normal practice. Also questioned if she needed to phone SAPOL.

I discussed with Clause 6(1)

- Our staff are not trained to walk through property and I explained the procedure if no one answers the door.
- I confirmed with Clause 6(1) that it looks like it was our staff as Ipad notes that team did visit yesterday.
- I thanked her for her complaint and said I would raise this higher.
- I now have an arrangement in place against this property " Must call Clause 6(1) prior to access".

- ^{Clause 6(1)} is happy with the outcome however would like this to be escalated.
- I advised I would have someone phone to confirm escalation.
- ^{Clause 6(1)} was calm and friendly. Just quite confused and shocked by the visit.

Please let me know if I can assist further.

Kind regards

Kerin Shearing | Team Leader | Fruit Fly Hotline
2019-23 Fruit Fly Response
Department of Primary Industries and Regions
Government of South Australia | Building 1, Gate 4 Waite Road
Urrbrae SA 5064 | GPO Box 1671 Adelaide SA 5001
M: +61 ^{Clause 6(1)} | **E:** kerin.shearing@sa.gov.au
pir.sa.gov.au



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Farley, Lisa (PIRSA)

From: Green, Shelley (PIRSA)
Sent: Wednesday, 15 November 2023 2:22 PM
To: Trappel, John (PIRSA); Will, Jesse (PIRSA); Kirbyshire, Stefan (PIRSA); Meredith, Shelby (PIRSA); Trappel, John (PIRSA); Wundenberg, Leigh (PIRSA)
Cc: Shearing, Kerin (PIRSA)
Subject: Urgent Call back - Clause 6(1)
Importance: High

OFFICIAL

Good afternoon,

Clause 6(1)

Clause 6(1)

Clause 6(1) said that he has spoken to John Trappel previously. Clause 6(1) says he has an Clause 6(1) and was just told that our bait is not ACO approved.
 He has asked for an urgent call back to discuss.
 Could Clause 6(1) please be called?

Regards,

Shelley Green | Fruit Fly Outbreak Hotline
 2019/23 Fruit Fly Response | **Department of Primary Industries and Regions**
 Government of South Australia | 33 Flemington Street, Glenside 5065
 GPO Box 1671 Adelaide SA 5001
M: +61 Clause 6(1) | **E:** Shelley.Green@sa.gov.au
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Farley, Lisa (PIRSA)

Out of scope



From: Clause 6(1) Clause 6(1)
Sent: Tuesday, 26 September 2023 6:37 AM
To: Stedman, Michael (PIRSA) <michael.stedman@sa.gov.au>
Subject: suspected hive baiting

You don't often get email from Clause 6(1). [Learn why this is important](#)

Hi Michael,

Picked up both live and dead bees. There are very few dead bees in the hives. Bees are still dying in affected hives. It appears as though the bees crawl out of the hive before dying.

I visited hives and Nucs last Tuesday the 19th of September 2023. All were healthy. They are situated between Clause 6(1)

I visited hives yesterday 25th of September 2023 and 7 hives and 4 nucs were visibly in distress with dead and dying bees out front of hives and Nucs.

Clause 6(1) owner of the property on which my hives and Nucs are situated reported that she had seen PIRSA operators spraying in the area close to my hives some days after my initial visit to hives on the 19th of September.

Regards

Clause 6(1)

Farley, Lisa (PIRSA)

From: [redacted] [redacted]
Sent: Thursday, 9 November 2023 9:54 AM
To: Stedman, Michael (PIRSA)
Subject: Bee Poisoning

Hi Michael,

very disappointed with Pirsas response to a spate of bee poisoning that stretches from Cooltong to Gurra downs a distance of 30 ks. Pirsas has been in attendance at every one of these events . In other words guilty by association and that is no doubt what motivates the Boffins in Pirsas hierarchy to write defensive comments in the Murray Pioneer.

Take the Cooltong event at [redacted] Clause 6(1). Pirsas had been in that area.

A few months back [redacted] Clause 6(1) [redacted] Clause 6(1) who lives near the Old Renmark High School saw Pirsas staff near his 2 hives after which he noticed a bee kill in one of his hives. Mob [redacted] Clause 6(1).

Myself at [redacted] Clause 6(1). Pirsas staff were seen spraying within metres of my hive. [redacted] Clause 6(1) has been running around telling people [redacted] Clause 6(1) poisoned them . I spoke to [redacted] Clause 6(1) yesterday and she maintains there is no way she poisoned my bees . I remember having the theory explained to me by Ben and David and thought what a crock full of rubbish. For the record [redacted] Clause 6(1); a well educated young woman (She attended

[redacted] Clause 6(1)) just in case you think you were dealing with an uneducated nit wit. Because that is how you treated her.

Also your first question to me when I contacted you was "Are the bees suffocating in the hives." In other words is it Fipronil. No it was not typical of Fipronil. Ben was with me and we inspected the hives and there were very few dead bees in the hives . Instead bees were crawling out of the hives and heading away from the hives . My experience with Fipronil is that bees die in the hive plus if they make it out of the hive they are jittery -sometime rear backwards or go in circles etc . No one has satisfactorily answered my query regarding my observations as to why the poisoned bees were reacting like they did.

In the past I had contacted you in regard to minor bee kills at [redacted] Clause 6(1). But that is what they were minor and I did nothing because as the what I believed source of the poisoning down sized the so did the bee kill events.

Also while conversing with you David and Ben I mentioned that a certain person in the vicinity of [redacted] Clause 6(1) and [redacted] Clause 6(1) streets had 2 years earlier I believe used Fipronil in an inappropriate way and had inadvertently affected 2 hives I had situated in [redacted] Clause 6(1). Not much later [redacted] Clause 6(1) Mob [redacted] Clause 6(1) [redacted] Clause 6(1) who had hives situated in the area reported to me that her hives had suffered damage similar to what I had received. Not much later [redacted] Clause 6(1) who had 8 hives on the property of the person I earlier alluded to lost all 8 hives after this person baited a swarm in a shed not 50 metres from his hives . I assisted [redacted] Clause 6(1) in the clean and it was typical Fipronil poisoning with just as many bees dead in the hives as outside the hives. In other words we generally have a fair idea if bee death occurs of what took place.

[redacted] Clause 6(1) located this persons property on a map he had and I hope he has spoken to this person.

Regarding the bee kill at [redacted] Clause 6(1). I have hives situated not 1ks from [redacted] Clause 6(1) where the bee kill occurred I believe. I believe there is a block of lucerne and mandarins nearby . If by accident insecticide was sprayed on those blocks how come my bees were not impacted.

On another point Pirsas has been conducting Fruit Fly eradication for long time now and at meetings with growers they have been advised that they should change there baiting regime from time to time to avoid Fruit Fly from developing resistance to Naturalure. Has the baiting regime been changed ? If so what spray is Pirsas using .If not why not? Because failure to do so puts the whole program in jeopardy.

.Also in an article put out by a Pirsas spokes person they advise us to maintain good lines of communication with growers etc. We do not have to because growers have been looking after beekeepers for decades . They know when to spray or contact us. There are no stuff ups. Because I only have a small amount of

hives I sometimes supplement other beekeepers so I do not even meet the almond grower etc. that would be superfluous. I take my hives to where directed pick them up when pollination is finished and send an invoice to the address I have been given. Pirsas could well do with adopting some of our practices. Without going into it the whole Fruit Fly eradication program it is a Public relations disaster. I have had many people tell me so.

Also the whole investigation is flawed

The compliance officer is Pirsas as is the investigative and Apiary Officer. Plus the toxicity report is Pirsas. I have received no paper work. Shades of Dracula in charge of the blood bank.

My reason for writing to you is this. There is enough circumstantial evidence to implicate Pirsas in the bee deaths that have occurred. Although there is nothing to indicate anything malicious Pirsas should compensate those who have lost bees.

I await your reply

Regards

Clause 6(1)

Farley, Lisa (PIRSA)

From: Green, Shelley (PIRSA)
Sent: Wednesday, 14 June 2023 3:45 PM
To: Triantafyllou, Christos (PIRSA); Will, Jesse (PIRSA); Trappel, John (PIRSA); Kirbyshire, Stefan (PIRSA); Temp5, PlantHealth (PIRSA); Ciganovic, Peter (PIRSA); Meredith, Shelby (PIRSA)
Cc: Shearing, Kerin (PIRSA)
Subject: Concern - Request no baiting - Berri

OFFICIAL

Good afternoon,

Clause 6(1)

Berri

Clause 6(1)

Clause 6(1) has requested not baiting at her property because she has allergies and is nervous about having an anaphylactic episode.

Please can you call Clause 6(1) to discuss her request.

Regards,

Shelley Green | Fruit Fly Outbreak Hotline
 2019/23 Fruit Fly Response | **Department of Primary Industries and Regions**
 Government of South Australia | 33 Flemington Street, Glenside 5065
 GPO Box 1671 Adelaide SA 5001
M: +61 Clause 6(1) | **E:** Shelley.Green@sa.gov.au
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Farley, Lisa (PIRSA)

From: Green, Shelley (PIRSA)
Sent: Tuesday, 8 August 2023 12:38 PM
To: Will, Jesse (PIRSA); Trappel, John (PIRSA); Kirbyshire, Stefan (PIRSA); Meredith, Shelby (PIRSA); Wundenberg, Leigh (PIRSA); Ciganovic, Peter (PIRSA); Temp5, PlantHealth (PIRSA)
Cc: Spencer, Mark (PIRSA); Shearing, Kerin (PIRSA)
Subject: Request no baiting in fenced area - Berri

Follow Up Flag: Follow up
Flag Status: Flagged

OFFICIAL

Good afternoon,

Clause 6(1)

Berri

Clause 6(1)

Clause 6(1) said that she spoke with a Supervisor today. She does not want the team to enter the fenced area where her dogs are because she said that her small dog has been sick and she is thinking it is the bait.

I looked on the ipad and it is saying request to not to bait the back but baited front area.

Clause 6(1) is requesting someone attend her property and discuss, as she does not want the team in the fenced area at all.

I have included Compliance in this email.

Regards,

Shelley Green | Fruit Fly Outbreak Hotline

2019/23 Fruit Fly Response | **Department of Primary Industries and Regions**

Government of South Australia | 33 Flemington Street, Glenside 5065

GPO Box 1671 Adelaide SA 5001

M: +61 ^{Clause 6(1)} | **E:** Shelley.Green@sa.gov.au

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From: Shearing, Kerin (PIRSA)
Sent: Tuesday, 20 June 2023 1:14 PM
To: Triantafyllou, Christos (PIRSA); Ciganovic, Peter (PIRSA); Wundenberg, Leigh (PIRSA); Kirbyshire, Stefan (PIRSA); Will, Jesse (PIRSA); Meredith, Shelby (PIRSA); Trappel, John (PIRSA)
Cc: Green, Shelley (PIRSA); Drew, Mark (PIRSA)
Subject: Concern- Property Access

OFFICIAL

Good afternoon

Clause 6(1)

Barmera

Clause 6(1)

Clause 6(1) has phone regarding recent activity on property.

Have a dog on property. Cameras reveal team members entered back of property a couple of days ago. No contact card left. She is wanting an update on activity. What they are actually doing on her property? The trees in the back have been cut back. No fruit or greenery.

Please contact Clause 6(1) to discuss. She has said that if she doesn't answer to please leave a message.

Kind regards

Kerin Shearing | Team Leader | Fruit Fly Hotline
2019-23 Fruit Fly Response
Department of Primary Industries and Regions
Government of South Australia | Building 1, Gate 4 Waite Road
Urrbrae SA 5064 | GPO Box 1671 Adelaide SA 5001
M: +61 Clause 6(1) | **E:** kerin.shearing@sa.gov.au
pir.sa.gov.au



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Farley, Lisa (PIRSA)

From: Shearing, Kerin (PIRSA)
Sent: Wednesday, 19 July 2023 10:30 AM
To: Triantafyllou, Christos (PIRSA); Ciganovic, Peter (PIRSA); Wundenberg, Leigh (PIRSA); Will, Jesse (PIRSA); Meredith, Shelby (PIRSA); Trappel, John (PIRSA); Temp5, PlantHealth (PIRSA); Kirbyshire, Stefan (PIRSA)
Cc: Green, Shelley (PIRSA)
Subject: Concern : Clause 6(1) Renmark

OFFICIAL

Good Morning

Clause 6(1)

RENMARK

Clause 6(1)

Clause 6(1) has phoned in as he is concerned about team members coming onto property. Suspects they are not PIRSA or scouting property.

He mentioned that two team member came on property today to bait, and wife saw them spray in air, and then one squirt on a gum tree. They have 4 fruit trees which they believe were missed.

He and wife also concerned about the phone calls they are getting prior to access. They are concerned that it may possibly be people ringing to check if they are home- and may be waiting until not home to scout property. He mentioned he has a team member phone today to want to come onto property, when they only came yesterday.

He is worried the phone number is not PIRSA and would like to check- the number coming up is Clause 6(1).

Please contact Clause 6(1) to discuss his concerns.

Kind regards

Kerin Shearing | Team Leader | Fruit Fly Hotline

2019-23 Fruit Fly Response

Department of Primary Industries and Regions

Government of South Australia | Building 1, Gate 4 Waite Road
 Urrbrae SA 5064 | GPO Box 1671 Adelaide SA 5001

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Farley, Lisa (PIRSA)

From: Green, Shelley (PIRSA)
Sent: Thursday, 31 August 2023 10:46 AM
To: Trappel, John (PIRSA); Will, Jesse (PIRSA); Ciganovic, Peter (PIRSA); Triantafyllou, Christos (PIRSA); Meredith, Shelby (PIRSA); Temp5, PlantHealth (PIRSA); Kirbyshire, Stefan (PIRSA); Wundenberg, Leigh (PIRSA)
Cc: Shearing, Kerin (PIRSA)
Subject: Call resident - Renmark
Importance: High

OFFICIAL

Good morning,

Clause 6(1)

Renmark West

Clause 6(1)

Clause 6(1) is requesting an urgent call.

She has her chooks out (has bee hives and chooks) and the team have left a contact card to say that they have baited "front only". The chooks are free range and are in front of property as well.

I am about to enter an arrangement to call prior to access.

Jenna has just got home and wants to know if she needs to put her chooks away.

Please can you call as soon as possible?

Regards,

Shelley Green | Fruit Fly Outbreak Hotline

2019/23 Fruit Fly Response | **Department of Primary Industries and Regions**

Government of South Australia | 33 Flemington Street, Glenside 5065

GPO Box 1671 Adelaide SA 5001

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Farley, Lisa (PIRSA)

From: Shearing, Kerin (PIRSA)
Sent: Tuesday, 1 August 2023 11:39 AM
To: Triantafyllou, Christos (PIRSA); Trappel, John (PIRSA); Will, Jesse (PIRSA); Kirbyshire, Stefan (PIRSA); Meredith, Shelby (PIRSA); Temp5, PlantHealth (PIRSA); Wundenberg, Leigh (PIRSA); Ciganovic, Peter (PIRSA)
Cc: Green, Shelley (PIRSA)
Subject: Call Back- Bait ingredient enquiry

OFFICIAL

Good Morning

Clause 6(1)

Berri

Clause 6(1)

Clause 6(1) has notices that some of his hedging is getting damaged (attracting disease) and is questioning whether the bait is doing this.

I have advised Clause 6(1) that the bait is safe for plants, however he would like to have a more in depth discussion with someone about the bait.

Please phone Clause 6(1) to discuss

Thank you

Kerin Shearing | Team Leader | Fruit Fly Hotline

2019-23 Fruit Fly Response

Department of Primary Industries and Regions

Government of South Australia | Building 1, Gate 4 Waite Road
 Urrbrae SA 5064 | GPO Box 1671 Adelaide SA 5001

M: +61 Clause 6(1) | **E:** kerin.shearing@sa.gov.au
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Farley, Lisa (PIRSA)

From: Green, Shelley (PIRSA)
Sent: Thursday, 8 June 2023 11:39 AM
To: Triantafyllou, Christos (PIRSA); Will, Jesse (PIRSA); Trappel, John (PIRSA); Temp5, PlantHealth (PIRSA); Meredith, Shelby (PIRSA); Wundenberg, Leigh (PIRSA); Kirbyshire, Stefan (PIRSA); Ciganovic, Peter (PIRSA)
Cc: Shearing, Kerin (PIRSA)
Subject: Gate Left open - Berri

OFFICIAL

Good morning,

Clause 6(1)

Berri

Clause 6(1) has just called to say that the gate to the property (it is a side gate) has been left open three times. It was found open again on 5 June. There is a dog on the property.

Clause 6(1) has requested that the gate is closed properly when exiting the property.

Regards,

Shelley Green | Fruit Fly Outbreak Hotline2019/23 Fruit Fly Response | **Department of Primary Industries and Regions**

Government of South Australia | 33 Flemington Street, Glenside 5065

GPO Box 1671 Adelaide SA 5001

M: +61 Clause 6(1) | **E:** Shelley.Green@sa.gov.aupir.sa.gov.au**Government of South Australia**Department of Primary Industries
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Farley, Lisa (PIRSA)

From: Green, Shelley (PIRSA)
Sent: Wednesday, 11 October 2023 2:44 PM
To: Will, Jesse (PIRSA); Trappel, John (PIRSA); Kirbyshire, Stefan (PIRSA); Ciganovic, Peter (PIRSA); Meredith, Shelby (PIRSA); Temp5, PlantHealth (PIRSA); Wundenberg, Leigh (PIRSA)
Cc: Shearing, Kerin (PIRSA)
Subject: Call back request - Berri

Follow Up Flag: Follow up
Flag Status: Flagged

OFFICIAL

Good afternoon,

Clause 6(1)

Berri

Clause 6(1)

Clause 6(1) said that he has received a flyer in his front door saying that Cera traps have been placed but he says that his property is locked up and that no one can access the back of his property if he is not home. I also notice that Hygiene team have put in an entry to say they attended but made no contact, so that adds to the mystery.

Clause 6(1) would like a call to explain the flyer that was left.

Regards,

Shelley Green | Fruit Fly Outbreak Hotline2019/23 Fruit Fly Response | **Department of Primary Industries and Regions**

Government of South Australia | 33 Flemington Street, Glenside 5065

GPO Box 1671 Adelaide SA 5001

M: +61 ^{Clause 6(1)} | **E:** Shelley.Green@sa.gov.au
pir.sa.gov.au**Government of South Australia**Department of Primary Industries
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Farley, Lisa (PIRSA)

From: Shearing, Kerin (PIRSA)
Sent: Thursday, 24 August 2023 4:11 PM
To: Triantafyllou, Christos (PIRSA); Ciganovic, Peter (PIRSA); Wundenberg, Leigh (PIRSA); Will, Jesse (PIRSA); Trappel, John (PIRSA); Temp5, PlantHealth (PIRSA); Meredith, Shelby (PIRSA); Kirbyshire, Stefan (PIRSA)
Cc: Green, Shelley (PIRSA); Jupp, Paul (PIRSA); Spencer, Mark (PIRSA); Drew, Mark (PIRSA)
Subject: Complaint - Clause 6(1) URGENT
Importance: High

OFFICIAL

Good afternoon

Clause 6(1)

Renmark

Clause 6(1)

Clause 6(1) has phoned in very angry as he has just returned home to find a number of traps on his property, placed where his Clause 6(1) roam.

He has removed half of them and has threatened that if teams return he will put electricity on his fence so they get a "little buzz".

I asked him not to do this as this will put our staff at risk. He advised "well they shouldn't come on my property then".

I asked for his number and he said I don't need it. I said for the safety of our staff and to settle your complaint, I will need your number so I can pass it onto a manager/supervisor to phone you and hopefully can resolve your issue.

Please see number above.

Please phone him asap to discuss.

Kind regards

Kerin Shearing | Team Leader | Fruit Fly Hotline
 2019-23 Fruit Fly Response
Department of Primary Industries and Regions
 Government of South Australia | Building 1, Gate 4 Waite Road
 Urrbrae SA 5064 | GPO Box 1671 Adelaide SA 5001
M: +61 Clause 6(1) **E:** kerin.shearing@sa.gov.au
pir.sa.gov.au





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Farley, Lisa (PIRSA)

From: Green, Shelley (PIRSA)
Sent: Tuesday, 24 October 2023 8:31 AM
To: Will, Jesse (PIRSA); Trappel, John (PIRSA); Kirbyshire, Stefan (PIRSA); Wundenberg, Leigh (PIRSA); Meredith, Shelby (PIRSA); Temp5, PlantHealth (PIRSA)
Cc: Shearing, Kerin (PIRSA)
Subject: After Hours Call - Waikerie

OFFICIAL

Good morning,
This has come through from the after hours team. (see below)
I can see on the ipad, the baiting team have entered "NBA, ANGRY OWNER/DOG IN YAR/FIG"

Please can you give ^{Clause 6(1)} a call to discuss?

Regards,

Shelley Green | Fruit Fly Outbreak Hotline
2019/23 Fruit Fly Response | **Department of Primary Industries and Regions**
Government of South Australia | 33 Flemington Street, Glenside 5065
GPO Box 1671 Adelaide SA 5001
M: +61 ^{Clause 6(1)} **E:** Shelley.Green@sa.gov.au
pir.sa.gov.au



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From: Vinaik, Manmeet Kaur (PIRSA) <ManmeetKaur.Vinaik2@sa.gov.au>
Sent: Tuesday, 24 October 2023 8:23 AM
To: Green, Shelley (PIRSA) <Shelley.Green@sa.gov.au>
Cc: Shearing, Kerin (PIRSA) <Kerin.Shearing@sa.gov.au>
Subject: 1 AA Report to follow up

OFFICIAL

23/10/2023	4:12:00 PM	Clause 6(1)	Clause 6(1)	Clause 6(1)	WAIKERIE	SA	5330	HAS PREVIOUSLY REPORTED HE HAS NO FRUIT ON HIS PROPERTY BUT SAID BIOSECURITY ARE STILL ACCESSING IT AND UPSETTING HIS DOGS
------------	------------	-------------	-------------	-------------	----------	----	------	--

Thank you.

Kind regards,
Manmeet Kaur Vinaik | Biosecurity Support Officer (Plant)
Biosecurity | **Department of Primary Industries and Regions**
Government of South Australia | 33 Flemington Street Glenside SA 5065
GPO Box 1671 Adelaide SA 5001
T: +61 8 ^{Clause 6(1)} | **F:** +61 8 8207 7844 | **E:** ManmeetKaur.Vinaik2@sa.gov.au
pir.sa.gov.au





The Department of Primary Industries and Regions respects Aboriginal people as the state's first people and nations. We recognise Aboriginal people as traditional owners and occupants of South Australian land and waters. We pay our respects to Aboriginal cultures and to Elders past, present and emerging.

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Farley, Lisa (PIRSA)

From: Shearing, Kerin (PIRSA)
Sent: Monday, 6 November 2023 9:40 AM
To: Wundenberg, Leigh (PIRSA); Ciganovic, Peter (PIRSA); Kirbyshire, Stefan (PIRSA); Will, Jesse (PIRSA); Trappel, John (PIRSA); Meredith, Shelby (PIRSA); Temp5, PlantHealth (PIRSA)
Cc: Green, Shelley (PIRSA); Drew, Mark (PIRSA)
Subject: Passing on info re Team members activity

OFFICIAL

Good Morning

Clause 6(1) from Kingston on Murray would like to pass on some feedback.

She does not want to provide address nor phone number.

Clause 6(1) would like to raise that she and others in community are concerned about activity from team members on their property.

She explained that she has seen team members on her property walk in between house and shed and looking in shed. She said there is no reason to go that way, as the trees are on the opposite side of house. Her concern is team members are scouting out properties.

I explained I would forward her concern. I also explained that this could be completely innocent activity from our team members, however will make sure to pass on given that we know it can feel quite invasive already for residents, and the last thing we want is for you/them to feel concerned about activity.

I also reiterated that if anything does go missing (as she was concerned it might) to contact SAPOL straight away, whom will do the investigation.

She just wanted to make sure that the teams were briefed on only sticking to paths, and fruit trees. Sticking to the task they are required to do and not to be wondering randomly through and around peoples properties.

No follow up with resident required (or possible given she didn't provide info).

Thanks

Kind regards

Kerin Shearing | Team Leader | Fruit Fly Hotline
 2019-23 Fruit Fly Response
Department of Primary Industries and Regions
 Government of South Australia | Building 1, Gate 4 Waite Road
 Urrbrae SA 5064 IGPO Box 1671 Adelaide SA 5001
M: +61 Clause 6(1) | **E:** kerin.shearing@sa.gov.au
pir.sa.gov.au





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Farley, Lisa (PIRSA)

From: Green, Shelley (PIRSA)
Sent: Monday, 18 September 2023 2:04 PM
To: Trappel, John (PIRSA); Will, Jesse (PIRSA); Ciganovic, Peter (PIRSA); Meredith, Shelby (PIRSA); Temp5, PlantHealth (PIRSA); Kirbyshire, Stefan (PIRSA); Wundenberg, Leigh (PIRSA)
Cc: Shearing, Kerin (PIRSA)
Subject: Request no baiting - Kingston On Murray

OFFICIAL

Good afternoon,

Clause 6(1)

Kingston On Murray

Clause 6(1)

Clause 6(1) said the team came out last week to advise that there was an outbreak in her area and they would be baiting.
 Clause 6(1) said that she requested no baiting and instead have traps as she has a beehive in a tree on her property. She claims that she was told that this was fine and they would bring traps instead of baiting.

Clause 6(1) said that the teams have left a note to say that they have baited today.

Please can you call Clause 6(1) to discuss her options?

Regards,

Shelley Green | Fruit Fly Outbreak Hotline
 2019/23 Fruit Fly Response | **Department of Primary Industries and Regions**
 Government of South Australia | 33 Flemington Street, Glenside 5065
 GPO Box 1671 Adelaide SA 5001
M: +61 Clause 6(1) | **E:** Shelley.Green@sa.gov.au
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Farley, Lisa (PIRSA)

From: Green, Shelley (PIRSA)
Sent: Thursday, 8 June 2023 9:09 AM
To: Triantafyllou, Christos (PIRSA); Wundenberg, Leigh (PIRSA); Kirbyshire, Stefan (PIRSA); Trappel, John (PIRSA); Will, Jesse (PIRSA); Meredith, Shelby (PIRSA); Temp5, PlantHealth (PIRSA); Ciganovic, Peter (PIRSA)
Cc: Shearing, Kerin (PIRSA)
Subject: Concern - Gate Left open - Berri

OFFICIAL

Good morning,

Clause 6(1)

Berri

Clause 6(1)

Clause 6(1) has called today. She said that the team enter her property via her back gate off of a lane and the team are leaving and not closing the back gate. In fact they are leaving it wide open. Clause 6(1) has two dogs.

Clause 6(1) does not require a call back but has requested the gate is closed.

Regards,

Shelley Green | Fruit Fly Outbreak Hotline
 2019/23 Fruit Fly Response | **Department of Primary Industries and Regions**
 Government of South Australia | 33 Flemington Street, Glenside 5065
 GPO Box 1671 Adelaide SA 5001
M: +61 Clause 6(1) | **E:** Shelley.Green@sa.gov.au
pir.sa.gov.au



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Farley, Lisa (PIRSA)

From: Green, Shelley (PIRSA)
Sent: Monday, 17 July 2023 11:13 AM
To: Trappel, John (PIRSA); Will, Jesse (PIRSA); Kirbyshire, Stefan (PIRSA); Wundenberg, Leigh (PIRSA); Triantafyllou, Christos (PIRSA); Ciganovic, Peter (PIRSA); Meredith, Shelby (PIRSA); Temp5, PlantHealth (PIRSA)
Cc: Rothe, Veronica (PIRSA); Drew, Mark (PIRSA); Shearing, Kerin (PIRSA)
Subject: Alleged Native birds dying - Crescent

OFFICIAL: Sensitive

Good morning,

Clause 6(1)

Crescent

Clause 6(1)

Clause 6(1) called today. She said that she has breeding birds, so the team do not bait around that area.
 Clause 6(1) said that has noticed a lot of native birds dying in her area and is wanting to have a conversation with an Ops Manager to discuss feedback about the dying native birds.
 Please can you call Clause 6(1) and advise outcome of call? My understanding is that Clause 6(1) is not complaining about her property but is wanting to discuss native birds in the area.

I have included Veronica Rother in to keep her in the loop.

Regards,

Shelley Green | Fruit Fly Outbreak Hotline2019/23 Fruit Fly Response | **Department of Primary Industries and Regions**

Government of South Australia | 33 Flemington Street, Glenside 5065

GPO Box 1671 Adelaide SA 5001

M: +61 Clause 6(1) **E:** Shelley.Green@sa.gov.aupir.sa.gov.au**Government of South Australia**Department of Primary Industries
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Call Date	Call Time	Caller Name	Mobile	Address	Suburb	Postcode	Notes
5/07/2023	4:37:24 PM	Clause 6(1)	Clause 6(1)	Clause 6(1)	BARMERA	5345	ADVISED HE HAS MADE A REQUEST THAT NO ONE COMES ON HIS PROPERTY AND SOMEONE CAME ON 3/7

Farley, Lisa (PIRSA)

From: Shearing, Kerin (PIRSA)
Sent: Friday, 26 May 2023 11:15 AM
To: Triantafyllou, Christos (PIRSA); Ciganovic, Peter (PIRSA); Wundenberg, Leigh (PIRSA); Meredith, Shelby (PIRSA); Temp5, PlantHealth (PIRSA); Trappel, John (PIRSA); Meredith, Shelby (PIRSA); Kirbyshire, Stefan (PIRSA)
Cc: Green, Shelley (PIRSA)
Subject: Access issues: Clause 6(1) Barmera

OFFICIAL**Good Morning**Clause 6(1)**Barmera**Clause 6(1)

Clause 6(1) has phoned to advise he has received a number of contact cards, however had apparently phoned a few months back to advise that access is clear and teams can enter when they need to. He does not have a dog. No hazards on property.

Can we please find out why contact cards are being left? The ipad does not confirm why teams have not been able to gain access.

He works full time and is more than happy to have teams visit to carry out work.

Please contact Clause 6(1) to discuss.

Thank you

Kerin Shearing | Team Leader | Fruit Fly Hotline

2019-23 Fruit Fly Response

Department of Primary Industries and Regions

Government of South Australia | Building 1, Gate 4 Waite Road

Urrbrae SA 5064 | GPO Box 1671 Adelaide SA 5001

M: +61 Clause 6(1) **E:** kerin.shearing@sa.gov.au

pir.sa.gov.au



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Farley, Lisa (PIRSA)

From: Shearing, Kerin (PIRSA)
Sent: Friday, 1 September 2023 10:36 AM
To: Triantafyllou, Christos (PIRSA); Ciganovic, Peter (PIRSA); Wundenberg, Leigh (PIRSA); Kirbyshire, Stefan (PIRSA); Will, Jesse (PIRSA); Trappel, John (PIRSA); Temp5, PlantHealth (PIRSA); Meredith, Shelby (PIRSA); Kirbyshire, Stefan (PIRSA)
Cc: Green, Shelley (PIRSA); Jupp, Paul (PIRSA); Drew, Mark (PIRSA); Spencer, Mark (PIRSA); Rothe, Veronica (PIRSA)
Subject: Complaint- Clause 6(1) Renmark
Importance: High

OFFICIAL

Good Morning

Clause 6(1)

Renmark

Clause 6(1)

Clause 6(1) has phoned to request no more visits to his property. He claims

- Team came few months ago to remove all traps (apart from one) and said program was over.
- Has heard reports from numerous people around town that team members are spraying pets.**
- "thinks the whole lot is a shambles"
- A waste of tax payers money to have 3 team members in back of car whilst others do all the work.
- does not want anyone to return to his property
- he has mandarin, peach, nectarine trees. Manages the trees himself by picking when ripe, picking up fallen fruit etc.

I explained the Clause 6(1) the reason why not all team members will go onto one property (quite intimidating, a scriber etc, lack of vehicles to move staff around etc)

He would like to discuss this complaint with a manager and requesting no return. Clause 6(1) is a Clause 6(1) in the area and said if he cant answer to please leave a message and he will phone back.

Kind regards

Kerin

Kerin Shearing | Team Leader | Fruit Fly Hotline
 2019-23 Fruit Fly Response
Department of Primary Industries and Regions
 Government of South Australia | Building 1, Gate 4 Waite Road
 Urrbrae SA 5064 | GPO Box 1671 Adelaide SA 5001
M: +61 Clause 6(1) | **E:** kerin.shearing@sa.gov.au
pir.sa.gov.au





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Farley, Lisa (PIRSA)

From: Shearing, Kerin (PIRSA)
Sent: Friday, 4 August 2023 3:29 PM
To: Triantafyllou, Christos (PIRSA); Ciganovic, Peter (PIRSA); Wundenberg, Leigh (PIRSA); Temp5, PlantHealth (PIRSA); Will, Jesse (PIRSA); Trappel, John (PIRSA); Meredith, Shelby (PIRSA); Kirbyshire, Stefan (PIRSA)
Cc: Green, Shelley (PIRSA)
Subject: Concern

OFFICIAL

Good Afternoon

Clause 6(1)
 Clause 6(1)
 Clause 6(1) Renmark.
 Clause 6(1)

Clause 6(1) has phoned up quite distressed(crying) as she had 3 team members on her property today. She explained that the two females were lovely. However the male was very rude to her and got angry with her claiming she was yelling (she claims she wasn't).

She would like to discuss this further and discuss the necessity to have more traps on her property when she already has some.

Please phone Clause 6(1) back to discuss

Kind regards

Kerin Shearing | Team Leader | Fruit Fly Hotline
 2019-23 Fruit Fly Response
Department of Primary Industries and Regions
 Government of South Australia | Building 1, Gate 4 Waite Road
 Urrbrae SA 5064 IGPO Box 1671 Adelaide SA 5001
M: +61 Clause 6(1) | **E:** kerin.shearing@sa.gov.au
pir.sa.gov.au



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Farley, Lisa (PIRSA)

From: Shearing, Kerin (PIRSA)
Sent: Friday, 11 August 2023 2:50 PM
To: Triantafyllou, Christos (PIRSA); Ciganovic, Peter (PIRSA); Wundenberg, Leigh (PIRSA); Will, Jesse (PIRSA); Kirbyshire, Stefan (PIRSA); Meredith, Shelby (PIRSA); Trappel, John (PIRSA); Temp5, PlantHealth (PIRSA)
Cc: Green, Shelley (PIRSA)
Subject: Concern- Feedback-Barmera

OFFICIAL

Good Afternoon

Clause 6(1)

Clause 6(1) phoned as she is concerned that team members are carrying out unnecessary baiting on the wrong trees. She mentioned that they allegedly have been "spraying eucalyptus trees down Clause 6(1) road side in Barmera". She would also like to report that she noticed a tree laden with fruit on a property behind the Moonlight Café last week and hopes that the team are aware of it. No follow up with Clause 6(1) required, she is simply passing on info.

Kind regards

Kerin Shearing | Team Leader | Fruit Fly Hotline

2019-23 Fruit Fly Response

Department of Primary Industries and Regions

Government of South Australia | Building 1, Gate 4 Waite Road

Urrbrae SA 5064 | GPO Box 1671 Adelaide SA 5001

M: +61 Clause 6(1) | **E:** kerin.shearing@sa.gov.au

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Farley, Lisa (PIRSA)

From: Shearing, Kerin (PIRSA)
Sent: Wednesday, 12 July 2023 3:24 PM
To: Triantafyllou, Christos (PIRSA); Ciganovic, Peter (PIRSA); Wundenberg, Leigh (PIRSA); Kirbyshire, Stefan (PIRSA); Trappel, John (PIRSA); Will, Jesse (PIRSA); Meredith, Shelby (PIRSA); Temp5, PlantHealth (PIRSA)
Cc: Green, Shelley (PIRSA)
Subject: Concern - Clause 6(1) Berri

Follow Up Flag: Follow up
Flag Status: Flagged

OFFICIAL

Good Afternoon

Clause 6(1)

Berri

Clause 6(1)

Clause 6(1) phoned as she is concerned that the teams are not carrying out their job properly.

Clause 6(1) mentioned:

- She has had a visit from team members either today or yesterday. Received a contact card and they have not stated what they did on her property (baited? tech check? Front or back etc).
- Has witnessed teams previously coming on property to bait her trees in front yard, only to see them spray one and say on Contact card they baited property. Not completing job.

Clause 6(1) mentioned she has a number of fruit trees at front of property. Has a dog in the backyard (no fruit trees/baitable).

She would like to discuss her concerns further.

Please phone Clause 6(1) on the above number

Thank you

Kerin Shearing | Team Leader | Fruit Fly Hotline

2019-23 Fruit Fly Response

Department of Primary Industries and Regions

Government of South Australia | Building 1, Gate 4 Waite Road
 Urrbrae SA 5064 | GPO Box 1671 Adelaide SA 5001

M: +61 Clause 6(1) **E:** kerin.shearing@sa.gov.au

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Farley, Lisa (PIRSA)

From: Green, Shelley (PIRSA)
Sent: Friday, 2 June 2023 10:11 AM
To: Trappel, John (PIRSA); Will, Jesse (PIRSA); Triantafyllou, Christos (PIRSA); Kirbyshire, Stefan (PIRSA); Wundenberg, Leigh (PIRSA); Ciganovic, Peter (PIRSA)
Cc: Shearing, Kerin (PIRSA)
Subject: Call back - request for no return baiting and hygiene

OFFICIAL

Good morning,

Clause 6(1)

Renmark

Clause 6(1)

Clause 6(1) initially called requesting no return for baiting or hygiene. Her reasons varied during the conversation. Initially she asked if the teams were police checked. I confirmed that they were. She then said that they had a dog and her husband was elderly and if she wasn't home it was difficult to provide access. I offered to put in an arrangement to call prior to access. Clause 6(1) then suggested residents be trained in Hygiene and baiting. I advised that that wasn't really a practical option - for example her elderly husband would not be able to participate in something like that.

She then asked about the procedure for the baiting and hygiene teams. I explained all of that to her, including about the organic bait.

Clause 6(1) advised that she still would like a call back from a Manager.

Regards,

Shelley Green | Fruit Fly Outbreak Hotline
 2019/23 Fruit Fly Response | **Department of Primary Industries and Regions**
 Government of South Australia | 33 Flemington Street, Glenside 5065
 GPO Box 1671 Adelaide SA 5001
M: +61 Clause 6(1) | **E:** Shelley.Green@sa.gov.au
pir.sa.gov.au



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Farley, Lisa (PIRSA)

From: Green, Shelley (PIRSA)
Sent: Monday, 6 November 2023 9:59 AM
To: Will, Jesse (PIRSA); Trappel, John (PIRSA); Kirbyshire, Stefan (PIRSA); Temp5, PlantHealth (PIRSA); Meredith, Shelby (PIRSA); Wundenberg, Leigh (PIRSA)
Cc: Shearing, Kerin (PIRSA)
Subject: Request - no return baiting and hygiene

OFFICIAL

Good morning,

Clause 6(1)

Cooltong

Clause 6(1)

Clause 6(1) has requested no return for baiting and hygiene.

Clause 6(1) said that she having a Clause 6(1) for Clause 6(1) so does not want team to bait, but also is home Clause 6(1) and does not want team to enter for hygiene either, as she is not comfortable with the team being in her yard.

I advised Clause 6(1) that I would need to get an Operations Manager to contact her and discuss.
 Please can you advise the outcome.

As a side note, Clause 6(1) also advised me that the next door neighbour came out and was yelling at one of the girls in our team and she was in tears. Clause 6(1) attempted to console the girl. Not related to Clause 6(1) query but extra information.

Regards,

Shelley Green | Fruit Fly Outbreak Hotline
 2019/23 Fruit Fly Response | **Department of Primary Industries and Regions**
 Government of South Australia | 33 Flemington Street, Glenside 5065
 GPO Box 1671 Adelaide SA 5001
M: +61 Clause 6(1) | **E:** Shelley.Green@sa.gov.au
pir.sa.gov.au



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From: Kirbyshire, Stefan (PIRSA)
Sent: Wednesday, 23 August 2023 12:38 PM
To: Trappel, John (PIRSA); Spencer, Mark (PIRSA)
Cc: Wundenberg, Leigh (PIRSA); Ciganovic, Peter (PIRSA)
Subject: RE: RE complaint

Out of scope



From: Trappel, John (PIRSA) <John.Trappel@sa.gov.au>
Sent: Monday, 21 August 2023 4:29 PM
To: Kirbyshire, Stefan (PIRSA) <Stefan.Kirbyshire@sa.gov.au>; Spencer, Mark (PIRSA) <Mark.Spencer@sa.gov.au>
Cc: Wundenberg, Leigh (PIRSA) <Leigh.Wundenberg@sa.gov.au>; Ciganovic, Peter (PIRSA) <Peter.Ciganovic@sa.gov.au>
Subject: RE complaint

OFFICIAL

Hi Stef / Mark

Following on from our phone call Clause 6(1) from Clause 6(1) in Berri has had a team enter and bait her property when she wasn't home her husband has approached the team and they have confirmed they baited the property,

Clause 6(1)

was quiet annoyed on the phone saying she has made multiple requests not to bait looking at the iPad the only request not to bait was made 15/3/2023 and baiting visits say don't bait backyard
I tried explaining the use of Natralure and how it applied up into the foliage as she was saying she was digging in the garden

I said someone will be in contact

Kind Regards,

John Trappel | Deputy Operations Manager

2021 Fruit Fly Response | **Loxton Research Centre**, Bookpurnong Road, Loxton, South Australia, 5333

M: [0883437200](tel:0883437200) **E:** john.trappel@sa.gov.au
pir.sa.gov.au



Government of South Australia

Department of Primary Industries
and Regions

Farley, Lisa (PIRSA)

From: Green, Shelley (PIRSA)
Sent: Monday, 17 July 2023 9:35 AM
To: Trappel, John (PIRSA); Will, Jesse (PIRSA); Ciganovic, Peter (PIRSA); Triantafyllou, Christos (PIRSA); Kirbyshire, Stefan (PIRSA); Wundenberg, Leigh (PIRSA); Meredith, Shelby (PIRSA); Temp5, PlantHealth (PIRSA)
Cc: Drew, Mark (PIRSA); Shearing, Kerin (PIRSA); Spencer, Mark (PIRSA); Rothe, Veronica (PIRSA)
Subject: Request no return - Baiting

OFFICIAL: Sensitive

Good morning,

Clause 6(1)

Renmark West

Clause 6(1)

Clause 6(1) has called today. She is a dog breeder of staffy dogs. Clause 6(1) said she has two dogs pregnant and she is concerned about the dogs getting sick from the baiting. Clause 6(1) said that she took one of her dogs to the Vet because the dog was unwell and the Vet has told her that her dog had an irritated bowel. Clause 6(1) said that the dogs chew the bark from the trees and she is concerned the bait made her dog sick. Clause 6(1) only has natives on her property – no fruit trees.
 She has requested no return for baiting and hygiene.

Clause 6(1) has asked for a call to discuss. She said that if she does not answer, please can you send a text and she will call back.

I have included Mark Spencer and Veronica Rothe in to keep them in the loop.

Regards,

Shelley Green | Fruit Fly Outbreak Hotline

2019/23 Fruit Fly Response | **Department of Primary Industries and Regions**

Government of South Australia | 33 Flemington Street, Glenside 5065

GPO Box 1671 Adelaide SA 5001

M: +61 Clause 6(1) | **E:** Shelley.Green@sa.gov.au

pir.sa.gov.au



Government of South Australia

Department of Primary Industries
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Farley, Lisa (PIRSA)

From: Green, Shelley (PIRSA)
Sent: Wednesday, 1 November 2023 10:22 AM
To: Will, Jesse (PIRSA); Trappel, John (PIRSA); Wundenberg, Leigh (PIRSA); Kirbyshire, Stefan (PIRSA); Meredith, Shelby (PIRSA); Temp5, PlantHealth (PIRSA)
Cc: Shearing, Kerin (PIRSA)
Subject: Must call prior to access - Berri

OFFICIAL

Good morning,

Clause 6(1)

Berri

Clause 6(1) has just called. He has an arrangement against his property that says:-

"Supervisor must be present. Please call ^C on ^{Clause 6(1)} before entering property"

Clause 6(1) did not receive a call prior to access.

Clause 6(1) does not require a call back today, but has reiterated that the team **MUST** call prior to access.

Regards,

Shelley Green | Fruit Fly Outbreak Hotline

2019/23 Fruit Fly Response | **Department of Primary Industries and Regions**

Government of South Australia | 33 Flemington Street, Glenside 5065

GPO Box 1671 Adelaide SA 5001

M: +61 ^{Clause 6(1)} | **E:** Shelley.Green@sa.gov.au

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Farley, Lisa (PIRSA)

From: Green, Shelley (PIRSA)
Sent: Friday, 30 June 2023 10:24 AM
To: Trappel, John (PIRSA); Triantafyllou, Christos (PIRSA); Will, Jesse (PIRSA); Wundenberg, Leigh (PIRSA); Ciganovic, Peter (PIRSA); Triantafyllou, Christos (PIRSA); Meredith, Shelby (PIRSA); Temp5, PlantHealth (PIRSA); Kirbyshire, Stefan (PIRSA)
Cc: Shearing, Kerin (PIRSA)
Subject: Concern - Alleges Ripe Oranges were baited - Renmark

OFFICIAL

Good morning,

Clause 6(1)

Renmark

Clause 6(1)

Clause 6(1) has an orchard. He said that the team came to his property yesterday and sprayed his ripe oranges on his tree.

Clause 6(1) said that he contacted Nippys and they said that they would not accept the fruit because it is contaminated. As a side note, Clause 6(1) says that he worked for PIRSA in the baiting team.

Please can you give Clause 6(1) a call to discuss?

Regards,

Shelley Green | Fruit Fly Outbreak Hotline

2019/23 Fruit Fly Response | **Department of Primary Industries and Regions**

Government of South Australia | 33 Flemington Street, Glenside 5065

GPO Box 1671 Adelaide SA 5001

M: +61 Clause 6(1) **E:** Shelley.Green@sa.gov.au

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Farley, Lisa (PIRSA)

From: Green, Shelley (PIRSA)
Sent: Tuesday, 31 October 2023 9:24 AM
To: Will, Jesse (PIRSA); Trappel, John (PIRSA); Kirbyshire, Stefan (PIRSA); Wundenberg, Leigh (PIRSA); Meredith, Shelby (PIRSA); Temp5, PlantHealth (PIRSA)
Cc: Shearing, Kerin (PIRSA)
Subject: Urgent : Black Plastic - Berri

OFFICIAL

Good morning,

Clause 6(1) has called again today. His original call was 17 October.
 Please can someone contact him today, to arrange the black plastic to be removed?

Regards,

Shelley Green | Fruit Fly Outbreak Hotline
 2019/23 Fruit Fly Response | **Department of Primary Industries and Regions**
 Government of South Australia | 33 Flemington Street, Glenside 5065
 GPO Box 1671 Adelaide SA 5001
M: +61 419 469 473 | **E:** Shelley.Green@sa.gov.au
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From: Green, Shelley (PIRSA)
Sent: Tuesday, 17 October 2023 3:00 PM
To: Will, Jesse (PIRSA) <Jesse.Will@sa.gov.au>; Trappel, John (PIRSA) <John.Trappel@sa.gov.au>; Meredith, Shelby (PIRSA) <Shelby.Meredith@sa.gov.au>; Temp5, PlantHealth (PIRSA) <PlantHealth.Temp5@sa.gov.au>; Kirbyshire, Stefan (PIRSA) <Stefan.Kirbyshire@sa.gov.au>; Ciganovic, Peter (PIRSA) <Peter.Ciganovic@sa.gov.au>; Wundenberg, Leigh (PIRSA) <Leigh.Wundenberg@sa.gov.au>
Cc: Shearing, Kerin (PIRSA) <Kerin.Shearing@sa.gov.au>
Subject: Black Plastic - Berri

Good afternoon,

Clause 6(1)

Berri

Clause 6(1)

Clause 6(1) said that black plastic was laid in April/May and he wants to know if it can be lifted?

Please call Clause 6(1) to discuss.

Regards,

Shelley Green | Fruit Fly Outbreak Hotline

2019/23 Fruit Fly Response | **Department of Primary Industries and Regions**

Government of South Australia | 33 Flemington Street, Glenside 5065

GPO Box 1671 Adelaide SA 5001

M: +61 Clause 6(1) | E: Shelley.Green@sa.gov.au

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Farley, Lisa (PIRSA)

From: Shearing, Kerin (PIRSA)
Sent: Friday, 10 November 2023 9:53 AM
To: Trappel, John (PIRSA); Will, Jesse (PIRSA); Ciganovic, Peter (PIRSA); Kirbyshire, Stefan (PIRSA); Meredith, Shelby (PIRSA); Temp5, PlantHealth (PIRSA); Wundenberg, Leigh (PIRSA)
Cc: Green, Shelley (PIRSA); Drew, Mark (PIRSA)
Subject: Complaint- Clause 6(1) Monash
Importance: High

OFFICIAL

Good Morning Team

Clause 6(1)

Monash

Clause 6(1)

Clause 6(1) has phoned through quite distressed and concerned.

She is concerned that she has not seen team members attend her property for over 4 weeks and given she is in a red area this worries her.

Out of scope

She was quite distressed and I explained that I am unable to do anything from where I sit, but rather than her go through every detail twice, I will have the appropriate person contact her back (ops Manager)

Please contact Clause 6(1) as soon as possible. She is more than happy for that discussion to be had at her property in person as well.

Clause 6(1) is also aware that the Operations Team may be caught up today with the site/office move.

Thanks

Kind regards

Kerin Shearing | Team Leader | Fruit Fly Hotline

2019-23 Fruit Fly Response

Department of Primary Industries and Regions

Government of South Australia | Building 1, Gate 4 Waite Road

Urrbrae SA 5064 | GPO Box 1671 Adelaide SA 5001

M: +61 Clause 6(1) | **E:** kerin.shearing@sa.gov.au

pir.sa.gov.au





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7/07/2023	4:29:59 PM	Clause 6(1)	Clause 6(1)	Clause 6(1)	LOXTON	5333	PLS PH RE NOBODY HAS ATTENDED HIS PROPERTY, EVEN THOUGH YR STAFF HAVE BEEN ON HIS STREET FOR THE LAST FEW DAYS
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Farley, Lisa (PIRSA)

From: Kirbyshire, Stefan (PIRSA)
Sent: Friday, 6 October 2023 12:46 PM
To: Trappel, John (PIRSA)
Cc: Ciganovic, Peter (PIRSA); Wundenberg, Leigh (PIRSA)
Subject: RE Complaint - Clause 6(1)

Hi John

Quickly cover off our conversation regarding complaint that needs a follow up.

Clause 6(1) of Claus a 6(1) was unhappy with an interaction with a Field Supervisor today and teams attending his property, he described as female in her 50's with grey hair. He does not want traps and has concerns with baiting due to beehives and also a problem with calthrop. He had removed "yellow traps" and told Supervisor to take them with her. He says he spoke to me over a year ago in regards to this but I do not specifically recall the conversation we had.

Out of scope

Cheers

Stefan Kirbyshire | Operations Manager
 Biosecurity | Riverland Fruit Fly Emergency Response | **Department of Primary Industries and Regions**
 Government of South Australia | **Loxton Research Centre**, Bookpurnong Road, Loxton, South Australia,
 5333

GPO Box 1671 Adelaide SA 5001

T: +61 8 xxxx xxxx | **M:** +61 Clause 6(1) **E:** Stefan.Kirbyshire@sa.gov.au
pir.sa.gov.au



Government of South Australia
 Department of Primary Industries
 and Regions

Artwork by Ngarrindjeri artist Jordan Lovegrove.

The Department of Primary Industries and Regions respects Aboriginal people as the state's first people and nations. We recognise Aboriginal people as traditional owners and occupants of South Australian land and waters. We pay our respects to Aboriginal cultures and to Elders past, present and emerging.

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Farley, Lisa (PIRSA)

From: Shearing, Kerin (PIRSA)
Sent: Thursday, 10 August 2023 3:02 PM
To: Triantafyllou, Christos (PIRSA); Ciganovic, Peter (PIRSA); Wundenberg, Leigh (PIRSA); Will, Jesse (PIRSA); Trappel, John (PIRSA); Kirbyshire, Stefan (PIRSA); Meredith, Shelby (PIRSA); Temp5, PlantHealth (PIRSA)
Cc: Green, Shelley (PIRSA); Drew, Mark (PIRSA); Spencer, Mark (PIRSA); Baker, Robert (PIRSA)
Subject: Complaint - Dog Died Clause 6(1)
Importance: High
Follow Up Flag: Follow up
Flag Status: Flagged

OFFICIAL

Hi Leigh and Mark (S)

As discussed with you just now.

Clause 6(1)

Renmark West

Clause 6(1) has just phoned and made a complaint

- Requesting a list of who sprays in what area.
- Last week, either Tues or Wednesday. dog was barking at team members. Team member put hose over fence and sprayed at the dog directly.
- Subsequently the Dog died sat night.
- Vet is apparently doing a toxicology test on dog to see if it was bait

Thank you Mark for following up in person tomorrow morning with Clause 6(1). If he phones back I will ensure to get that contact number again from him.

Thanks again

Kerin Shearing | Team Leader | Fruit Fly Hotline
 2019-23 Fruit Fly Response
Department of Primary Industries and Regions
 Government of South Australia | Building 1, Gate 4 Waite Road
 Urrbrae SA 5064 | GPO Box 1671 Adelaide SA 5001
M: +61 Clause 6(1) | **E:** kerin.shearing@sa.gov.au
pir.sa.gov.au





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Farley, Lisa (PIRSA)

From: Spencer, Mark (PIRSA)
Sent: Wednesday, 28 June 2023 11:20 AM
To: Shearing, Kerin (PIRSA)
Subject: Complaint [REDACTED]

Hi Kerin

Do we have any record of a complaint anywhere from a [REDACTED] of [REDACTED] RENMARK SOUTH?

[REDACTED] has been quite agitated and aggressive towards PIRSA staff of late, but having a conversation with him on the phone the other day after he had calmed down a little he talked of an instance where he had a PIRSA employee urinating on his property, specifically on the side of a building on the property. He also mentioned some other issues and a potential theft. He told me that he had made a complaint that he believes was not followed up. He hasn't given me a date, and it was possibly through the Loxton office but I was wondering if we had a record of anything from that address as it will likely come up should I meet with him again tomorrow.

Thanks

Mark Spencer | Manager Compliance and Investigations
Fruit Fly Response | **Department of Primary Industries and Regions**
Government of South Australia | 33 Flemington St, GLENSIDE, SA 5065
GPO Box 1671 Adelaide SA 5001
P: +61 8 [REDACTED] | **M:** +61 [REDACTED] | **E:** mark.spencer@sa.gov.au
pir.sa.gov.au



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Farley, Lisa (PIRSA)

From: Shearing, Kerin (PIRSA)
Sent: Wednesday, 11 October 2023 8:28 AM
To: Wundenberg, Leigh (PIRSA); Will, Jesse (PIRSA); Trappel, John (PIRSA); Meredith, Shelby (PIRSA); Temp5, PlantHealth (PIRSA); Kirbyshire, Stefan (PIRSA); Ciganovic, Peter (PIRSA)
Cc: Green, Shelley (PIRSA); Drew, Mark (PIRSA); Jupp, Paul (PIRSA); Spencer, Mark (PIRSA); Bansemer, Ben (PIRSA)
Subject: Complaint- ^{Clause 6(1)} [REDACTED] Renmark North
Importance: High

OFFICIAL

Good Morning

^{Clause 6(1)} [REDACTED]

Renmark North

^{Clause 6(1)} [REDACTED]

^{Clause 6(1)} [REDACTED] has phoned to raise a complaint, and request no access to his property.

^{Clause 6(1)} [REDACTED] claims

- staff came on hid property 2 Fridays ago
- Staff Threatened if he didn't let them on they will return with police.
- The teams called again last Friday to request access again.
- He is refusing people on property as he isn't comfortable due to having children, self- managed bee hives and an aggressive dog.

^C [REDACTED] is not interested in an arrangement where we phone prior to access to he can at least be there when staff carry out the work.

Please phone ^{Clause 6(1)} [REDACTED] to discuss.

Thank you

Kind regards

Kerin Shearing | Team Leader | Fruit Fly Hotline
 2019-23 Fruit Fly Response
Department of Primary Industries and Regions
 Government of South Australia | Building 1, Gate 4 Waite Road
 Urrbrae SA 5064 | GPO Box 1671 Adelaide SA 5001
M: +61 ^{Clause 6(1)} [REDACTED] **E:** kerin.shearing@sa.gov.au
pir.sa.gov.au





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Farley, Lisa (PIRSA)

From: Shearing, Kerin (PIRSA)
Sent: Wednesday, 20 September 2023 3:15 PM
To: Ciganovic, Peter (PIRSA); Meredith, Shelby (PIRSA); Wundenberg, Leigh (PIRSA); Will, Jesse (PIRSA); Trappel, John (PIRSA); Temp5, PlantHealth (PIRSA)
Cc: Green, Shelley (PIRSA)
Subject: Call back [redacted] - [redacted] Barmera

OFFICIAL

Good Afternoon

[redacted]

Barmera

[redacted]

[redacted] has phoned in as she has multiple traps on her property and was told when they were installed that no further teams would be coming onto her property to Bait. However she has now turned around a number of teams, whom keep telling her they will make a note on her property.

[redacted] is also wondering when the black plastic will be removed from her property.

She would like to discuss her property with someone further, so the confusion can stop. Her husband is a shift worker and it sounds like the constant "unnecessary" visits are becoming an issue.

Please phone [redacted] to discuss.

Thank you

Kind regards

Kerin Shearing | Team Leader | Fruit Fly Hotline
 2019-23 Fruit Fly Response
Department of Primary Industries and Regions
 Government of South Australia | Building 1, Gate 4 Waite Road
 Urrbrae SA 5064 | GPO Box 1671 Adelaide SA 5001
M: +61 [redacted] | **E:** kerin.shearing@sa.gov.au
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Farley, Lisa (PIRSA)

From: Shearing, Kerin (PIRSA)
Sent: Friday, 16 June 2023 1:14 PM
To: Wundenberg, Leigh (PIRSA); Triantafyllou, Christos (PIRSA); Ciganovic, Peter (PIRSA); Trappel, John (PIRSA); Meredith, Shelby (PIRSA); Will, Jesse (PIRSA); Kirbyshire, Stefan (PIRSA); Temp5, PlantHealth (PIRSA)
Cc: Green, Shelley (PIRSA); Drew, Mark (PIRSA); Baker, Robert (PIRSA)
Subject: Complaint - Clause 6(1) Renmark

OFFICIAL

Hi John

Re: Complaint from resident

Clause 6(1)

Renmark

Clause 6(1)

As discussed with you over the phone just now.

Clause 6(1) has phoned up very angry as he has previously advised that he does not want team members on the property. They attended today and baited.

He mentioned

- The Last time he had a visit the team member was very threatening to his wife.
- A complaint has been raised previously and he was waiting on a supervisor to contact him. No one ever did.
- **He said he will now take legal action** because he has just returned home and found that they have baited his property
- He would like to know who came onto his property. Names.
- He has also requested for a copy of the SDS
- Spoke to Darren in past (about 3 mths ago) who knows about complaint and having no one return to property.

I advised

- a team member can provide you a copy of SDS.
- Unfortunately I can not provide names of staff
- I will escalate this straight away via phone (and email), and someone will be in contact with him.
-

Thank you for following up to quickly John.

Please let me know the outcome

Kind regards

Kerin Shearing | Team Leader | Fruit Fly Hotline

2019-23 Fruit Fly Response

Department of Primary Industries and Regions

Government of South Australia | Building 1, Gate 4 Waite Road
 Urrbrae SA 5064 | GPO Box 1671 Adelaide SA 5001

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Farley, Lisa (PIRSA)

From: Shearing, Kerin (PIRSA)
Sent: Monday, 11 September 2023 3:51 PM
To: Triantafyllou, Christos (PIRSA); Kirbyshire, Stefan (PIRSA); Ciganovic, Peter (PIRSA); Will, Jesse (PIRSA); Trappel, John (PIRSA); Temp5, PlantHealth (PIRSA); Meredith, Shelby (PIRSA); Triantafyllou, Christos (PIRSA)
Cc: Green, Shelley (PIRSA)
Subject: dead chickens- Cooltong
Importance: High
Follow Up Flag: Follow up
Flag Status: Flagged

OFFICIAL**Good Afternoon**

I have just tried to phone through a couple of times to address this matter before everyone heads home.

Clause 6(1)


Cooltong

Clause 6(1)



Clause 6(1) has phoned as he reports that his chickens keep dying on his property. They are free range and he suspects the bait is killing them.

He has allegedly spoken to team members about the way they are applying the bait as he claims they all have their own way of spraying.

Please phone Clause 6(1) urgently

Kind regards

Kerin Shearing | Team Leader | Fruit Fly Hotline

2019-23 Fruit Fly Response

Department of Primary Industries and Regions

Government of South Australia | Building 1, Gate 4 Waite Road

Urrbrae SA 5064 IGPO Box 1671 Adelaide SA 5001

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Farley, Lisa (PIRSA)

From: Green, Shelley (PIRSA)
Sent: Wednesday, 24 May 2023 1:18 PM
To: Trappel, John (PIRSA); Will, Jesse (PIRSA); Triantafyllou, Christos (PIRSA); Ciganovic, Peter (PIRSA); Wundenberg, Leigh (PIRSA); Shearing, Kerin (PIRSA); Temp5, PlantHealth (PIRSA)
Cc: Shearing, Kerin (PIRSA)
Subject: Request to not return to property - Barmera

OFFICIAL

Good afternoon,

Clause 6(1)

Barmera

Clause 6(1)

Clause 6(1) is requesting no return visits. He said the team keep driving around near his shed where there are no trees. He also initially said that he doesn't have any fruit trees or vegetables but when I looked on the iPad, I advised him that it said that he has an olive and mulberry tree. He said, "Oh yeah, but they have no fruit."

Clause 6(1) said that he has told the team that he does not want them to return, but this is his first call to the Hotline.

I have advised Clause 6(1) that I do not have any authority to request the teams do not return, however I would ask an Operations Manager to call him. Clause 6(1) was polite but said he does not want the teams to return.

If you could ring Clause 6(1), it would be appreciated.

Regards,

Shelley Green | Fruit Fly Outbreak Hotline

2019/23 Fruit Fly Response | **Department of Primary Industries and Regions**

Government of South Australia | 33 Flemington Street, Glenside 5065

GPO Box 1671 Adelaide SA 5001

M: +61 Clause 6(1) | **E:** Shelley.Green@sa.gov.au

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Farley, Lisa (PIRSA)

From: Shearing, Kerin (PIRSA)
Sent: Friday, 29 September 2023 3:50 PM
To: Wundenberg, Leigh (PIRSA); Ciganovic, Peter (PIRSA); Will, Jesse (PIRSA); Trappel, John (PIRSA); Meredith, Shelby (PIRSA); Temp5, PlantHealth (PIRSA); Kirbyshire, Stefan (PIRSA)
Cc: Green, Shelley (PIRSA)
Subject: Request for no bait - Clause 6(1) Glossop

OFFICIAL

Good Afternoon

Clause 6(1)

Glossop

Clause 6(1)

Clause 6(1) has phoned as he is concerned about the drop in bees from his property. He does not own self-managed bee hives but is concerned the bait is keeping the native bees away.

He is aware that the teams are visiting his property. He has no fruit trees. A lot of scrub, and some garden shrubs around house.

Clause 6(1) is requesting to stop baiting on his property if possible.

Please phone Clause 6(1) to discuss request.

Thank you

Kerin Shearing | Team Leader | Fruit Fly Hotline
 2019-23 Fruit Fly Response
Department of Primary Industries and Regions
 Government of South Australia | Building 1, Gate 4 Waite Road
 Urrbrae SA 5064 | GPO Box 1671 Adelaide SA 5001
M: +61 Clause 6(1) | **E:** kerin.shearing@sa.gov.au
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Farley, Lisa (PIRSA)

From: Green, Shelley (PIRSA)
Sent: Tuesday, 5 September 2023 12:58 PM
To: Trappel, John (PIRSA); Will, Jesse (PIRSA); Ciganovic, Peter (PIRSA); Triantafyllou, Christos (PIRSA); Kirbyshire, Stefan (PIRSA); Meredith, Shelby (PIRSA); Temp5, PlantHealth (PIRSA); Wundenberg, Leigh (PIRSA)
Cc: Shearing, Kerin (PIRSA)
Subject: Removal of some traps - Berri

Follow Up Flag: Follow up
Flag Status: Flagged

OFFICIAL

Good afternoon,

Clause 6(1)

Berri

Clause 6(1)

Clause 6(1) has called to say that he has been away and come home to find that there are 6 traps on his property. He said this is over the top and he wants some removed.

I advised that I would need to get an Ops Manager to call to discuss.

If you could contact Clause 6(1), that would be appreciated.

Regards,

Shelley Green | Fruit Fly Outbreak Hotline

2019/23 Fruit Fly Response | **Department of Primary Industries and Regions**

Government of South Australia | 33 Flemington Street, Glenside 5065

GPO Box 1671 Adelaide SA 5001

M: +61 Clause 6(1) | **E:** Shelley.Green@sa.gov.au

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7/08/2023	4:25:23 PM	Clause 6(1)		Clause 6(1)	Clause 6(1)	BERRI	5343	WAS SPEAKING WITH OFFICE MONDAY MORNING WHO WAS GOING TO GET SOMEONE FROM LOXTON TO PHONE RE NOT SPRAYING HER PROPERTY DUE TO HEALTH REASONS, LOXTON PERSON DIDN'T PHONE AND IN THE MEANTIME THE PROPERTY HAS AGAIN BEEN SPRAYED
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Farley, Lisa (PIRSA)

From: Green, Shelley (PIRSA)
Sent: Tuesday, 26 September 2023 9:02 AM
To: Trappel, John (PIRSA); Will, Jesse (PIRSA); Ciganovic, Peter (PIRSA); Kirbyshire, Stefan (PIRSA); Meredith, Shelby (PIRSA); Temp5, PlantHealth (PIRSA); Wundenberg, Leigh (PIRSA)
Cc: Shearing, Kerin (PIRSA); Stedman, Michael (PIRSA); Jupp, Paul (PIRSA); Drew, Mark (PIRSA)
Subject: Query - suspect baiting of bee hives

OFFICIAL: Sensitive

Good morning,

Clause 6(1)

Address: Clause 6(1)

Renmark

Clause 6(1)

Clause 6(1)

Clause 6(1)

Clause 6(1)

has called today. He had 7 hives on a property between and they have died. said that he is not accusing but said that an owner of the property said that she saw the baiting team around the area and he suspects they may have baited his hives.

Clause 6(1) couldn't provide me with a specific address. He was referencing an area where there was old dead vines and a box tree.

He said he called Michael Stedman yesterday between 4:30-5pm, so I have included Michael in, as he may be able to provided more context.

I have promised Clause 6(1) that he will get a call before mid day today, so if this could be done, it would be appreciated.

Regards,

Shelley Green | Fruit Fly Outbreak Hotline2019/23 Fruit Fly Response | **Department of Primary Industries and Regions**

Government of South Australia | 33 Flemington Street, Glenside 5065

GPO Box 1671 Adelaide SA 5001

M: +61 Clause 6(1) | **E:** Shelley.Green@sa.gov.aupir.sa.gov.au**Government of South Australia**Department of Primary Industries
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Farley, Lisa (PIRSA)

Out of scope



Out of scope

From: Hickey, Jody (PIRSA) <Jody.Hickey@sa.gov.au>
Sent: Tuesday, 14 November 2023 4:14 PM
To: Fuller, Rosalyn (PIRSA) <Rosalyn.Fuller@sa.gov.au>
Subject: Phone message – 14/11/2023

OFFICIAL

Hi Ros

Just answered a call for MB.

Clause 6(1) – Clause 6(1) – Clause 6(1), Renmark.

He has called because he is away at the moment and his security cameras have picked up that the Fruit Fly Personnel have been to his place.

They left a calling card under his front mat – he is unhappy about this as it is advertising that no one is home – please put it in the letterbox in the future.

Apparently this has happened before also and he has told them before.

I apologised to him and told him I would pass the message on again!!! Can you do the same? Pass on to who needs to know please. Thanks 😊

Kind Regards

Jody Hickey | Regional Customer Services Officer
Regions/Regional Customer Services| **Department of Primary Industries and Regions**
Government of South Australia | 571 Research Road
PO Box 245, Nuriootpa SA 5355
P: +61 [redacted] | M: +61 [redacted] | E: jody.hickey@sa.gov.au
pir.sa.gov.au



**Government of South
Australia**
Department of Primary
Industries and Regions

Artwork by Ngorrindjeri artist Jordan

The Department of Primary Industries and Regions respects Aboriginal people as the state's first people and nations. We recognise Aboriginal people as traditional owners and occupants of South Australian land and waters. We pay our respects to Aboriginal cultures and to Elders past, present and emerging.

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Farley, Lisa (PIRSA)

From: Green, Shelley (PIRSA)
Sent: Tuesday, 17 October 2023 12:36 PM
To: Will, Jesse (PIRSA); Trappel, John (PIRSA); Kirbyshire, Stefan (PIRSA); Ciganovic, Peter (PIRSA); Wundenberg, Leigh (PIRSA); Meredith, Shelby (PIRSA); Temp5, PlantHealth (PIRSA)
Cc: Shearing, Kerin (PIRSA); Jupp, Paul (PIRSA)
Subject: Request for no return - Cooltong

OFFICIAL: Sensitive

Good afternoon,

Clause 6(1)

Cooltong

Clause 6(1)

Clause 6(1) has called. He is requesting a no return for baiting or hygiene.

Clause 6(1) has free range chooks in his yard, plus a dog and a Clause 6(1). He said he only has bottle brush trees and a Clause 6(1) gum tree.

Clause 6(1) said he spoke to the team last time and explained about the free range chooks and was told they would speak to supervisor and not return. Today they have returned and baited back and front (according to iPad). The chooks were also not listed as a hazard. I had added them today.

Please can you call Clause 6(1) to discuss his request for no return. He is concerned that the team have baited back yard, where his free range chooks roam and that they may die.

Please can you also advise of outcome, for our records?

Regards,

Shelley Green | Fruit Fly Outbreak Hotline2019/23 Fruit Fly Response | **Department of Primary Industries and Regions**

Government of South Australia | 33 Flemington Street, Glenside 5065

GPO Box 1671 Adelaide SA 5001

M: +61 Clause 6(1) | **E:** Shelley.Green@sa.gov.aupir.sa.gov.au**Government of South Australia**Department of Primary Industries
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Farley, Lisa (PIRSA)

From: Green, Shelley (PIRSA)
Sent: Monday, 6 November 2023 10:11 AM
To: Will, Jesse (PIRSA); Trappel, John (PIRSA); Wundenberg, Leigh (PIRSA); Kirbyshire, Stefan (PIRSA); Meredith, Shelby (PIRSA); Temp5, PlantHealth (PIRSA)
Cc: Shearing, Kerin (PIRSA)
Subject: Query regarding Baiting Team - 1 November

OFFICIAL

Good morning,

Clause 6(1)

Renmark

Clause 6(1)

Clause 6(1) had phoned me last week to put in an arrangement to phone prior to access. I entered this in the ipad on 1 November.

Today a team came and they had the Khaki uniform on. Clause 6(1) mentioned to them that the team member she saw in her yard last week was wearing dark pants and a high viz top, had not knocked, entered her yard and then left a card with BB7 on it.

Clause 6(1) is just wanting to clarify that the person that came is one of our team. She was told by the team today that everyone should be in the khaki uniform.

I am happy to call Clause 6(1) back. She just wants clarification:

Regards,

Shelley Green | Fruit Fly Outbreak Hotline

2019/23 Fruit Fly Response | **Department of Primary Industries and Regions**

Government of South Australia | 33 Flemington Street, Glenside 5065

GPO Box 1671 Adelaide SA 5001

M: +61 Clause 6(1) | **E:** Shelley.Green@sa.gov.au

pir.sa.gov.au



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Farley, Lisa (PIRSA)

From: Green, Shelley (PIRSA)
Sent: Monday, 4 September 2023 2:16 PM
To: Trappel, John (PIRSA); Will, Jesse (PIRSA); Wundenberg, Leigh (PIRSA); Ciganovic, Peter (PIRSA); Kirbyshire, Stefan (PIRSA); Meredith, Shelby (PIRSA); Temp5, PlantHealth (PIRSA); Triantafyllou, Christos (PIRSA)
Cc: Spencer, Mark (PIRSA); Rothe, Veronica (PIRSA); Drew, Mark (PIRSA); Jupp, Paul (PIRSA)
Subject: Request for no baiting - Back Yard - Barmera

OFFICIAL: Sensitive

Good afternoon,

Clause 6(1)

Barmera

Clause 6(1)

Clause 6(1) called today. She said that her dog has had three seizures and the mobile Vet – (Clause 6(1)) said that it could potentially be from the baiting.

Clause 6(1) said that she is happy for the team to bait the front of the property, but she has requested no baiting for the back yard. Clause 6(1) says that her dog licks and chews everything, so by process of elimination, she has requested no baiting in the backyard.

Please can you call Clause 6(1)? I have included Mark Spencer and Veronica as a cc.

Clause 6(1) was very reasonable to speak with, but firm on her request for no baiting in backyard.

Regards,

Shelley Green | Fruit Fly Outbreak Hotline
 2019/23 Fruit Fly Response | **Department of Primary Industries and Regions**
 Government of South Australia | 33 Flemington Street, Glenside 5065
 GPO Box 1671 Adelaide SA 5001
M: +61 Clause 6(1) | **E:** Shelley.Green@sa.gov.au
pir.sa.gov.au

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Farley, Lisa (PIRSA)

From: Green, Shelley (PIRSA)
Sent: Monday, 7 August 2023 10:07 AM
To: Will, Jesse (PIRSA); Trappel, John (PIRSA); Kirbyshire, Stefan (PIRSA); Ciganovic, Peter (PIRSA); Meredith, Shelby (PIRSA); Temp5, PlantHealth (PIRSA); Wundenberg, Leigh (PIRSA)
Cc: Shearing, Kerin (PIRSA)
Subject: Gate not shut - Barmera

OFFICIAL

Good morning,

Clause 6(1)

Barmera

Clause 6(1)

Clause 6(1) has just called. A team came to her property today and left the gate open when they left. Clause 6(1) has two small dogs.

Fortunately, Clause 6(1) was at home when the team came and her neighbour alerted her to the fact that the gate was wide open.

Going forward, she will require a call prior to access. I have put in an arrangement that the team must call prior to access.

I have apologised and advised Clause 6(1) that an arrangement to call prior to access has been entered. Therefore, Clause 6(1) does not require a call back.

Regards,

Shelley Green | Fruit Fly Outbreak Hotline
 2019/23 Fruit Fly Response | **Department of Primary Industries and Regions**
 Government of South Australia | 33 Flemington Street, Glenside 5065
 GPO Box 1671 Adelaide SA 5001
M: +61 Clause 6(1) | **E:** Shelley.Green@sa.gov.au
pir.sa.gov.au



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Farley, Lisa (PIRSA)

From: Green, Shelley (PIRSA)
Sent: Thursday, 10 August 2023 1:08 PM
To: Hall, David (PIRSA); Ciganovic, Peter (PIRSA); Kirbyshire, Stefan (PIRSA); Wundenberg, Leigh (PIRSA); Trappel, John (PIRSA); Will, Jesse (PIRSA); Meredith, Shelby (PIRSA); Temp5, PlantHealth (PIRSA)
Cc: Shearing, Kerin (PIRSA)
Subject: Move Trap - Berri

OFFICIAL

Good afternoon,

Clause 6(1)

Berri

Clause 6(1)

Clause 6(1) has called today. He said that he has recently had a trap hung in a magnolia tree that is in the dog's yard (right hand side of the house). The dog is a border collie and can jump. Clause 6(1) says that there are two mandarin trees on the left hand side of the house and is requesting the trap be moved to one of the mandarin trees. He has been on holidays and his dog is returning on Tuesday, so he has requested that the trap be moved from the magnolia tree prior to Tuesday. He is also concerned about the team entering the fenced area of the yard where the dog is.

I have provided a contact telephone number, if required.

I have included Dave Hall and Ops in email, because I could not establish what sort of trap it was.

Shelley Green | Fruit Fly Outbreak Hotline
 2019/23 Fruit Fly Response | **Department of Primary Industries and Regions**
 Government of South Australia | 33 Flemington Street, Glenside 5065
 GPO Box 1671 Adelaide SA 5001
M: +61 Clause 6(1) | **E:** Shelley.Green@sa.gov.au
pir.sa.gov.au



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Farley, Lisa (PIRSA)

From: Shearing, Kerin (PIRSA)
Sent: Friday, 18 August 2023 9:49 AM
To: Triantafyllou, Christos (PIRSA); Ciganovic, Peter (PIRSA); Wundenberg, Leigh (PIRSA); Kirbyshire, Stefan (PIRSA); Meredith, Shelby (PIRSA); Temp5, PlantHealth (PIRSA); Trappel, John (PIRSA); Will, Jesse (PIRSA)
Cc: Green, Shelley (PIRSA)
Subject: FOT at reserve on Clause 6(1)

OFFICIAL

Good morning

Clause 6(1)

Loxton

Clause 6(1)

Clause 6(1) has phoned as he has seen quite a lot of cactus fruit on a reserve close by to the Loxton research centre and his home address. He is quite concerned that this has been left . His address above.

Clause 6(1) has asked or someone to phone him once it has been removed and cleaned up.

Many thanks

Kerin Shearing | Team Leader | Fruit Fly Hotline
2019-23 Fruit Fly Response
Department of Primary Industries and Regions
Government of South Australia | Building 1, Gate 4 Waite Road
Urrbrae SA 5064 | GPO Box 1671 Adelaide SA 5001
M: +61 Clause 6(1) | **E:** kerin.shearing@sa.gov.au
pir.sa.gov.au



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Application ID	PGE-18337395
Created	20/09/2023 9:49 AM
Modified	20/09/2023 9:53 AM

Form name	General enquiries
I have a	Complaint
About (please provide a short summary of your enquiry)	Pirsa people
Message	<p>I no longer want pirsa people to my house. They are walking around in places they should not be ie under my back verandah looking around. I have CCTV. <small>Clause 6(1)</small> [REDACTED]. Who do i call to speak to about removing my house from the list and to make a complaint.</p>
Name	<small>Clause 6(1)</small> [REDACTED]
Phone no	<small>Clause 6(1)</small> [REDACTED]
Best time to call	Tomorrow
Email	<small>Clause 6(1)</small> [REDACTED]

Farley, Lisa (PIRSA)

From: Green, Shelley (PIRSA)
Sent: Friday, 2 June 2023 2:26 PM
To: Trappel, John (PIRSA); Will, Jesse (PIRSA); Wundenberg, Leigh (PIRSA); Triantafyllou, Christos (PIRSA); Kirbyshire, Stefan (PIRSA); Ciganovic, Peter (PIRSA); Meredith, Shelby (PIRSA); Temp5, PlantHealth (PIRSA)
Cc: Shearing, Kerin (PIRSA)
Subject: Request no return - Renmark West

Follow Up Flag: Follow up
Flag Status: Flagged

OFFICIAL

Good afternoon,

Clause 6(1)

Renmark West

Clause 6(1)

Clause 6(1) has called today. She said that her husband had previously sent an email saying that he did not want the team to enter his backyard because he has a dog in the backyard. I have no knowledge of this email.

Clause 6(1) said that the team have also driven over her garden bed and broken the Permapine border. I believe there are natives only at the property.

I advised Clause 6(1) that I could not authorise no return for baiting or hygiene (When looking on ipad - it appears Hygiene team are not returning anyway)

Clause 6(1) has requested a Ops Manager call to discuss. Please leave a voicemail if she is not able to get to the phone to answer and she will call back.

Regards,

Shelley Green | Fruit Fly Outbreak Hotline

2019/23 Fruit Fly Response | **Department of Primary Industries and Regions**

Government of South Australia | 33 Flemington Street, Glenside 5065

GPO Box 1671 Adelaide SA 5001

M: +61 Clause 6(1) | **E:** Shelley.Green@sa.gov.au

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Farley, Lisa (PIRSA)

From: Green, Shelley (PIRSA)
Sent: Friday, 4 August 2023 2:34 PM
To: Will, Jesse (PIRSA); Trappel, John (PIRSA); Meredith, Shelby (PIRSA); Ciganovic, Peter (PIRSA); Kirbyshire, Stefan (PIRSA); Temp5, PlantHealth (PIRSA); Wundenberg, Leigh (PIRSA)
Cc: Shearing, Kerin (PIRSA)
Subject: Concern - Renmark

OFFICIAL

Good afternoon,

Clause 6(1)

Renmark

Clause 6(1)

I have just had a call from ^{Clause 6(1)}. She said that as she was driving down her street today, the team were leaving her property and have not left a contact card.

I looked on the ipad but could not see anything noted that anyone had visited today?

Clause 6(1)

also said that the team don't take care while baiting and have killed a couple of pot plants.

Clause 6(1)

has requested a call back. If you could advise the outcome, it would be appreciated.

Regards,

Shelley Green | Fruit Fly Outbreak Hotline

2019/23 Fruit Fly Response | **Department of Primary Industries and Regions**

Government of South Australia | 33 Flemington Street, Glenside 5065

GPO Box 1671 Adelaide SA 5001

M: +61 ^{Clause 6(1)} | **E:** Shelley.Green@sa.gov.au

pir.sa.gov.au



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Farley, Lisa (PIRSA)

From: Green, Shelley (PIRSA)
Sent: Thursday, 27 July 2023 10:28 AM
To: Will, Jesse (PIRSA); Will, Jesse (PIRSA); Kirbyshire, Stefan (PIRSA); Ciganovic, Peter (PIRSA); Wundenberg, Leigh (PIRSA); Meredith, Shelby (PIRSA); Temp5, PlantHealth (PIRSA)
Cc: Shearing, Kerin (PIRSA)
Subject: Feedback - Request Team make contact - Barmera

OFFICIAL

Good morning,

Clause 6(1)

Barmera

Clause 6(1) has called to say that a team entered her yard today (back and front) and did not attempt to knock or ring the doorbell. Clause 6(1) said that there was not a car in the driveway, but the team should at least attempt to make contact. Clause 6(1) said that she has a doorbell.

I assured Clause 6(1) that the protocol was for the team to attempt to make contact. I advised Clause 6(1) I would pass on her feedback.

Clause 6(1) said that she does not require a call back, but asked me to raise it with Management.

Regards,

Shelley Green | Fruit Fly Outbreak Hotline
 2019/23 Fruit Fly Response | **Department of Primary Industries and Regions**
 Government of South Australia | 33 Flemington Street, Glenside 5065
 GPO Box 1671 Adelaide SA 5001
M: +61 Clause 6(1) | **E:** Shelley.Green@sa.gov.au
pir.sa.gov.au



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Application ID	PGE-18030703
Created	10/07/2023 5:45 PM
Modified	10/07/2023 5:54 PM

Form name	General enquiries
I have a	Question
About (please provide a short summary of your enquiry)	Stripping of green fruit from trees.
Message	<p>I have the fruit fly people coming around almost weekly. They have laid bait the last 2 Mondays; I don't see any bait but presume they spray as they get around with a spray pack on their back. Maybe a month ago they stripped all of my ripe pomegranates from my tree, plus all the green unripe ones which were in all different stages of growth. They left one very small fruit which still had the flower on the end, I have been out there this evening and that one fruit has now gone also. I thought fruit fly only got to ripe fruit. Also my tree is now starting to yellow and leave are disfigured, is this due to over spraying. I am not very impressed with this, the trouble is I think things are lost in translation with the workers as there is a vast mixture of nationalities.</p>
Name	Clause 6(1)
Phone no	Clause 6(1)
Best time to call	After 1600 hrs.
Email	Clause 6(1)

Farley, Lisa (PIRSA)

From: Green, Shelley (PIRSA)
Sent: Friday, 14 July 2023 3:10 PM
To: Trappel, John (PIRSA); Will, Jesse (PIRSA); Spencer, Mark (PIRSA); Ciganovic, Peter (PIRSA); Triantafyllou, Christos (PIRSA); Wundenberg, Leigh (PIRSA); Ciganovic, Peter (PIRSA); Kirbyshire, Stefan (PIRSA); Meredith, Shelby (PIRSA); Temp5, PlantHealth (PIRSA)
Cc: Drew, Mark (PIRSA); Shearing, Kerin (PIRSA)
Subject: Concern - Alleged Baiting of Bird Baths

OFFICIAL: Sensitive

Good afternoon,

Clause 6(1)

Renmark North

Clause 6(1)

Clause 6(1) is claiming the teams are coming to her property and spraying her bird baths which the dogs also drink out of. She is also claiming that her brother's cat died and it was because of the baiting. I advised Clause 6(1) I could get someone to call back and have a chat.

She became extremely agitated by the end of the call, because I wasn't able to say the team would not return. She said all of the birds are dying in her area because of the baiting and people's animals are getting sick. She was rather abusive and hung up.

I have included

If you could give Clause 6(1) a call, it would be appreciated. I have included Compliance in the email.

Regards,

Shelley Green | Fruit Fly Outbreak Hotline2019/23 Fruit Fly Response | **Department of Primary Industries and Regions**

Government of South Australia | 33 Flemington Street, Glenside 5065

GPO Box 1671 Adelaide SA 5001

M: +61 Clause 6(1) | **E:** Shelley.Green@sa.gov.aupir.sa.gov.au**Government of South Australia**Department of Primary Industries
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Farley, Lisa (PIRSA)

Out of scope



Out of scope

From: Stephenson, David (PIRSA) <David.Stephenson@sa.gov.au>
Sent: Tuesday, 14 November 2023 4:32 PM
To: McManus, Michael (PIRSA) <Michael.McManus@sa.gov.au>; Spencer, Mark (PIRSA) <Mark.Spencer@sa.gov.au>
Cc: Stedman, Michael (PIRSA) <Michael.Stedman@sa.gov.au>
Subject: Beekeeper Concerns about Fruit Fly Program

OFFICIAL

Hi Michael M and Mark

On 06/11/23 I visited the Riverland and met ^{Clause 6(1)} (Cooltong) to collect a honey sample for fipronil testing and also ^{Clause 6(1)} (Loxton). I previously had a 35 minute telephone conversation with ^{Clause 6(1)} on Fri 03/11/23 but he expressed interest in meeting me anyway. I think it was good PR to do so.

I don't know what follow-up action is expected in response to my visit and information gained. I have attached a draft "report".

^{Clause 6(1)} expressed some concern about the number and proximity of fruit fly baiting locations near their property and the potential risk to their bees. They said they would contact Mark.

^{Clause 6(1)} suspects that PIRSA fruit fly baiting at ^{Clause 6(1)} poisoned his bees and is critical of PIRSA's response to his complaint and the delay in testing his bees.

^{Clause 6(1)} used to have a sheep and cropping property near Loxton. ^{Clause 6(1)} and undertook a herbicide use audit with him in 2012. ^{Clause 6(1)}

On face value, ^{Clause 6(1)} concerns about the way that the fruit fly program uses Naturalure might be justified. Because of his background as a farmer, he has an understanding of agricultural chemicals and the requirements to comply with directions for use. He believes that the repeated claim that Naturalure is organic has created the perception amongst PIRSA field staff that it is completely "safe" and, consequently, they take little care when using it.

Regards,
David

David Stephenson | Senior Compliance Officer
Biosecurity | **Department of Primary Industries and Regions**
Government of South Australia | 33 Flemington Street Glenside SA 5065
GPO Box 1671 Adelaide SA 5001
T: +61 8 ^{Clause 6(1)} | **M:** +61 ^{Clause 6(1)} | **E:** david.stephenson@sa.gov.au
pir.sa.gov.au

Rural Chemicals Hotline: 1300 799 684





Government of South Australia
Department of Primary Industries
and Regions

Artwork by Ngarrindjeri artist Jordan Lovegrove.

The Department of Primary Industries and Regions respects Aboriginal people as the state's first people and nations. We recognise Aboriginal people as traditional owners and occupants of South Australian land and waters. We pay our respects to Aboriginal cultures and to Elders past, present and emerging.

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2/09/2023	10:10:31 AM	Clause 6(1)	Clause 6(1)	Clause 6(1)	COOLTONG SA	5341	DEMANDING HIS PROPERTY NOT BE SPRAYED ANYMORE, SAID IT'S KILLED HIS CHICKENS AND DUCKS & HIS RAINWATER TANK HAS BEEN SPRAYED TOO, NOT CONTACTABLE ON THE PH B/HRS
-----------	-------------	-------------	-------------	-------------	-------------	------	---

7/09/2023	7:01:12 AM	Clause 6(1)	Clause 6(1)	Clause 6(1)	MONASH	SA	5342	FRUIT TRAPS ARE BEING INSPECTED TODAY, WORRIED THAT HE HAS A HEDGER BEING DELIVERED TODAY
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Farley, Lisa (PIRSA)

From: Green, Shelley (PIRSA)
Sent: Thursday, 2 November 2023 10:32 AM
To: Will, Jesse (PIRSA); Trappel, John (PIRSA); Kirbyshire, Stefan (PIRSA); Wundenberg, Leigh (PIRSA); Meredith, Shelby (PIRSA); Temp5, PlantHealth (PIRSA)
Cc: Shearing, Kerin (PIRSA)
Subject: Request for no return - Hygiene and Baiting

Follow Up Flag: Follow up
Flag Status: Flagged

OFFICIAL

Good morning,

Clause 6(1)


Loxton

Clause 6(1)


Clause 6(1) has requested no return for baiting and hygiene.
 She had an arrangement in place which a supervisor put in place - stating:-
"Use left driveway up to shed, can access when owner not home, don't go in fenced area behind house, DOG"

Clause 6(1) said that the team continue to use a side gate, and enter the fenced area. The latch on the gate is continually left not latched properly and they are nervous the elderly dog will escape.

Clause 6(1) said that she has tried to cooperate, however because the teams are not respecting her request, she does not want the teams to return.

Please can you contact Clause 6(1) to discuss?

Regards,

Shelley Green | Fruit Fly Outbreak Hotline
 2019/23 Fruit Fly Response | **Department of Primary Industries and Regions**
 Government of South Australia | 33 Flemington Street, Glenside 5065
 GPO Box 1671 Adelaide SA 5001
M: +61 Clause 6(1) | **E:** Shelley.Green@sa.gov.au
pir.sa.gov.au



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7/07/2023	4:07:15 PM	LAST					WILL IT BE D/TRO RE FLOWERS
7/07/2023	4:16:28 PM	Clause 6(1)	Clause 6(1)	Clause 6(1)	BARMERA	5345	NOT HAPPY HIS PROPERTY IS STILL BEING ACCESSED AND SPRAYED WHEN HE DOESN'T EVEN HAVE ANY FRUIT TREES, PLS PH MONDAY AFTER 2.30PM

Farley, Lisa (PIRSA)

From: Green, Shelley (PIRSA)
Sent: Tuesday, 12 September 2023 8:31 AM
To: Wundenberg, Leigh (PIRSA); Will, Jesse (PIRSA); Trappel, John (PIRSA); Meredith, Shelby (PIRSA); Temp5, PlantHealth (PIRSA); Kirbyshire, Stefan (PIRSA); Ciganovic, Peter (PIRSA); Ciganovic, Peter (PIRSA)
Cc: Shearing, Kerin (PIRSA)
Subject: Urgent : Bag Collection - Berri

OFFICIAL

Good morning,

Clause 6(1)
[Redacted]

Berri

Clause 6(1)
[Redacted]

Clause 6(1) has called for the third time regarding bag collection. (see email trail below)
She said the bags are now deteriorating.
Please can you ensure they are collected today and additional bags are dropped off?

Her original call was last Wednesday.

Regards,

Shelley Green | Fruit Fly Outbreak Hotline
2019/23 Fruit Fly Response | **Department of Primary Industries and Regions**
Government of South Australia | 33 Flemington Street, Glenside 5065
GPO Box 1671 Adelaide SA 5001
M: +61 [Redacted] **E:** Shelley.Green@sa.gov.au
pir.sa.gov.au



Government of South Australia

Department of Primary Industries
and Regions

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From: Shearing, Kerin (PIRSA) <Kerin.Shearing@sa.gov.au>
Sent: Monday, 11 September 2023 9:01 AM
To: Trappel, John (PIRSA) <John.Trappel@sa.gov.au>; Trappel, John (PIRSA) <John.Trappel@sa.gov.au>; Wundenberg, Leigh (PIRSA) <Leigh.Wundenberg@sa.gov.au>; Triantafyllou, Christos (PIRSA) <Christos.Triantafyllou@sa.gov.au>; Meredith, Shelby (PIRSA) <Shelby.Meredith@sa.gov.au>; Temp5, PlantHealth (PIRSA) <PlantHealth.Temp5@sa.gov.au>; Ciganovic, Peter (PIRSA) <Peter.Ciganovic@sa.gov.au>; Kirbyshire, Stefan (PIRSA) <Stefan.Kirbyshire@sa.gov.au>
Cc: Green, Shelley (PIRSA) <Shelley.Green@sa.gov.au>
Subject: Bag Collection - Berri
Importance: High

OFFICIAL

Good Morning

Clause 6(1)

Berri

Clause 6(1)

Please see email below. Clause 6(1) phoned last week.

Clause 6(1)

has phoned again as she was waiting on a bag collection. She now has roughly 10 bags waiting by her shed/carport. These bags may be quite soiled. Please be careful when removing them.

Clause 6(1)

has also requested for more bags to be dropped off.

Kind regards

Kerin Shearing | Team Leader | Fruit Fly Hotline
2019-23 Fruit Fly Response
Department of Primary Industries and Regions
Government of South Australia | Building 1, Gate 4 Waite Road
Urrbrae SA 5064 IGPO Box 1671 Adelaide SA 5001
M: +61 Clause 6(1) | **E:** kerin.shearing@sa.gov.au
pir.sa.gov.au



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From: Green, Shelley (PIRSA) <Shelley.Green@sa.gov.au>

Sent: Wednesday, 6 September 2023 4:08 PM

To: Trappel, John (PIRSA) <John.Trappel@sa.gov.au>; Trappel, John (PIRSA) <John.Trappel@sa.gov.au>;

Wundenberg, Leigh (PIRSA) <Leigh.Wundenberg@sa.gov.au>; Triantafyllou, Christos (PIRSA)

<Christos.Triantafyllou@sa.gov.au>; Meredith, Shelby (PIRSA) <Shelby.Meredith@sa.gov.au>; Temp5, PlantHealth (PIRSA) <PlantHealth.Temp5@sa.gov.au>; Ciganovic, Peter (PIRSA) <Peter.Ciganovic@sa.gov.au>; Kirbyshire, Stefan (PIRSA) <Stefan.Kirbyshire@sa.gov.au>

Cc: Shearing, Kerin (PIRSA) <Kerin.Shearing@sa.gov.au>

Subject: Bag Collection - Berri

OFFICIAL

Good afternoon,

Clause 6(1)

Berri

Clause 6(1) will leave a bag for collection near the carport. She would like some more bags left.

I have advised her collection will not be today.

Regards,

Shelley Green | Fruit Fly Outbreak Hotline

2019/23 Fruit Fly Response | **Department of Primary Industries and Regions**

Government of South Australia | 33 Flemington Street, Glenside 5065

GPO Box 1671 Adelaide SA 5001

M: +61 8 8313 1234 | **E:** Shelley.Green@sa.gov.au

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Farley, Lisa (PIRSA)

From: Green, Shelley (PIRSA)
Sent: Friday, 11 August 2023 12:15 PM
To: Trappel, John (PIRSA); Will, Jesse (PIRSA); Wundenberg, Leigh (PIRSA); Ciganovic, Peter (PIRSA); Triantafyllou, Christos (PIRSA); Meredith, Shelby (PIRSA); Temp5, PlantHealth (PIRSA); Kirbyshire, Stefan (PIRSA); Hall, David (PIRSA)
Cc: Shearing, Kerin (PIRSA)
Subject: Request no Return - Golden Heights

OFFICIAL

Good afternoon,

Clause 6(1)

Golden Heights

Clause 6(1)

Clause 6(1) said that she spoke with Christo some time ago and said that she does not want anyone on her property. I can not find a record through the Hotline, so I am not sure how she came to speak with him.

Clause 6(1) claims that Christos said the teams would not return at all, however the team have come and also put in traps.

There has been something put in ipad today, but nothing previous.

Clause 6(1) said she has put up a "Trespassers Will Be Prosecuted" sign and thinks that should be suffice. I have included Dave Hall, because of traps.

Please can you ring Clause 6(1) to discuss her concern?

Regards,

Shelley Green | Fruit Fly Outbreak Hotline

2019/23 Fruit Fly Response | **Department of Primary Industries and Regions**

Government of South Australia | 33 Flemington Street, Glenside 5065

GPO Box 1671 Adelaide SA 5001

M: +61 Clause 6(1) | E: Shelley.Green@sa.gov.au

pir.sa.gov.au



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Farley, Lisa (PIRSA)

From: Green, Shelley (PIRSA)
Sent: Monday, 24 July 2023 3:29 PM
To: Trappel, John (PIRSA); Will, Jesse (PIRSA); Wundenberg, Leigh (PIRSA); Triantafyllou, Christos (PIRSA); Kirbyshire, Stefan (PIRSA); Ciganovic, Peter (PIRSA); Meredith, Shelby (PIRSA); Temp5, PlantHealth (PIRSA)
Cc: Shearing, Kerin (PIRSA)
Subject: Request not to spray up high in canopy of Avocado tree. - Berri

OFFICIAL

Good afternoon,

Clause 6(1)

Berri

Clause 6(1)

Clause 6(1) has called today. He said that he is happy to give the teams access to his property, but requests that the team do not spray into the main canopy of his tree over his fruit.

Clause 6(1) said that it is a large avocado tree and he can see spray all over his fruit and leaves high up in the canopy.

Clause 6(1) has said that the team generally spray the trunk/bark and sometime it gets on the lower leaves, which he knows is unavoidable, however he is requesting the team do not spray high into the canopy and over his fruit.

I have provided a phone number, whoever Clause 6(1) has not requested a call back.

Regards,

Shelley Green | Fruit Fly Outbreak Hotline

2019/23 Fruit Fly Response | **Department of Primary Industries and Regions**

Government of South Australia | 33 Flemington Street, Glenside 5065

GPO Box 1671 Adelaide SA 5001

M: +61 Clause 6(1) | **E:** Shelley.Green@sa.gov.au

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Farley, Lisa (PIRSA)

From: Green, Shelley (PIRSA)
Sent: Thursday, 21 September 2023 10:54 AM
To: Ciganovic, Peter (PIRSA); Drew, Mark (PIRSA); Spencer, Mark (PIRSA); Jupp, Paul (PIRSA); Bansemer, Ben (PIRSA); Will, Jesse (PIRSA); Wundenberg, Leigh (PIRSA); Kirbyshire, Stefan (PIRSA)
Cc: Shearing, Kerin (PIRSA)
Subject: RE: Complaint - Stolen Property- Monash- SAPOL notified
Importance: High

OFFICIAL

Clause 6(1) has phoned again today. (see extensive email trail)

He said no one has attempted to make contact with him. He has no voicemails.

I can see that there is a note under arrangements on 19.9.23 "Attended property with supervisor, deputy Ops need to make arrangement with the owner, don't attend the property unless being update by deputy ops."

Clause 6(1) said a team came to his property on 18th and 19th.

Please can someone call Clause 6(1)? He said he does not want to have anyone on his property at all for bait or hygiene.

Regards,

Shelley Green | Fruit Fly Outbreak Hotline

2019/23 Fruit Fly Response | **Department of Primary Industries and Regions**

Government of South Australia | 33 Flemington Street, Glenside 5065

GPO Box 1671 Adelaide SA 5001

M: +61 Clause 6(1) | **E:** Shelley.Green@sa.gov.au

pir.sa.gov.au



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From: Green, Shelley (PIRSA) <Shelley.Green@sa.gov.au>

Sent: Friday, 15 September 2023 3:03 PM

To: Ciganovic, Peter (PIRSA) <Peter.Ciganovic@sa.gov.au>; Drew, Mark (PIRSA) <Mark.Drew@sa.gov.au>; Spencer, Mark (PIRSA) <Mark.Spencer@sa.gov.au>; Jupp, Paul (PIRSA) <Paul.Jupp@sa.gov.au>; Bansemer, Ben (PIRSA) <Ben.Bansemer@sa.gov.au>

Cc: Shearing, Kerin (PIRSA) <Kerin.Shearing@sa.gov.au>

Subject: FW: Complaint - Stolen Property- Monash- SAPOL notified

Good afternoon,

Please see email trail that originated from Kerin in March of this year.

Clause 6(1) has called back today. He said that no one called him to discuss his concern regarding break in Dec last year. I advised Clause 6(1) that from the Ipad, it appears that the team did not start visiting his property until January of this year, but he insists that the team were putting flyers in his back door at the end of November.

I am not sure if PIRSA were contacted by SAPOL.

I advised Clause 6(1) that I would follow this up. Clause 6(1) wants records checked and a call back. I advised Clause 6(1) that Rob had said that he was going to call him on Wednesday 15 March. Clause 6(1) said that he did not receive a call or voicemail.

Please can this be followed up and Clause 6(1) called. I have included Compliance.

Regards,

Shelley Green | Fruit Fly Outbreak Hotline

2019/23 Fruit Fly Response | **Department of Primary Industries and Regions**

Government of South Australia | 33 Flemington Street, Glenside 5065

GPO Box 1671 Adelaide SA 5001

M: +61 Clause 6(1) **E:** Shelley.Green@sa.gov.au

pir.sa.gov.au



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From: Shearing, Kerin (PIRSA) <Kerin.Shearing@sa.gov.au>

Sent: Wednesday, 15 March 2023 11:04 AM

To: Baker, Robert (PIRSA) <Robert.Baker@sa.gov.au>; Ciganovic, Peter (PIRSA) <Peter.Ciganovic@sa.gov.au>

Cc: Green, Shelley (PIRSA) <Shelley.Green@sa.gov.au>; Drew, Mark (PIRSA) <Mark.Drew@sa.gov.au>

Subject: RE: Complaint - Stolen Property- Monash- SAPOL notified

Out of scope



Out of scope



Out of scope



From: Shearing, Kerin (PIRSA) <Kerin.Shearing@sa.gov.au>

Sent: Tuesday, 14 March 2023 9:59 AM

To: Wundenberg, Leigh (PIRSA) <Leigh.Wundenberg@sa.gov.au>; Kirbyshire, Stefan (PIRSA) <Stefan.Kirbyshire@sa.gov.au>; Triantafyllou, Christos (PIRSA) <Christos.Triantafyllou@sa.gov.au>; Ciganovic, Peter (PIRSA) <Peter.Ciganovic@sa.gov.au>; Will, Jesse (PIRSA) <Jesse.Will@sa.gov.au>; Meredith, Shelby (PIRSA) <Shelby.Meredith@sa.gov.au>

Cc: Baker, Robert (PIRSA) <Robert.Baker@sa.gov.au>; Drew, Mark (PIRSA) <Mark.Drew@sa.gov.au>; Green, Shelley (PIRSA) <Shelley.Green@sa.gov.au>

Subject: Complaint - Stolen Property- Monash- SAPOL notified

OFFICIAL

Morning All

Clause 6(1)



Monash

Clause 6(1)



Clause 6(1) has phoned in quite distressed, angry and swearing.

- His property was broken into Dec 1st.

- Items stolen (including Motorbike and swag).
- Sapol have been notified (when the incident occurred)
- Clause 6(1) believes police are not actively helping
- He believes that there is a possibility it was Fruit Fly staff who scoped his place and potentially took the items as it was around the same time visits were taking place at his house.
- He wants to speak to management immediately.

I managed to calm Clause 6(1) down. He said that his anger was not towards me, but that he is frustrated. He reiterated that he just needs help to get his items back, and wants to speak to someone who can help.

I advised I would contact Operations Management straight away and try have someone phone him back, however if police are involved I'm not sure how much we can assist.

Clause 6(1) is at work and has asked for a call back tomorrow after 3:40 please.

Kind regards

Kerin Shearing | Team Leader | Fruit Fly Hotline

2019-23 Fruit Fly Response

Department of Primary Industries and Regions

Government of South Australia | Building 1, Gate 4 Waite Road

Urrbrae SA 5064 | GPO Box 1671 Adelaide SA 5001

M: +61 Clause 6(1) | **E:** kerin.shearing@sa.gov.au

pir.sa.gov.au



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Farley, Lisa (PIRSA)

From: Shearing, Kerin (PIRSA)
Sent: Monday, 3 July 2023 9:40 AM
To: Kirbyshire, Stefan (PIRSA); Wundenberg, Leigh (PIRSA); Trappel, John (PIRSA); Temp5, PlantHealth (PIRSA); Meredith, Shelby (PIRSA); Triantafyllou, Christos (PIRSA); Ciganovic, Peter (PIRSA)
Cc: Green, Shelley (PIRSA)
Subject: Concern- [REDACTED] Glossop

OFFICIAL

Good Morning

[REDACTED]

Glossop

[REDACTED]

[REDACTED] has phoned to raise his concern around team members on his property

- He doesn't like them driving around the property
- There are no fruit trees. Only Natives
- Team are driving around sheds, and where the children will play. Including on the [REDACTED]
- didn't see them drive out there
- He asked why are they driving where there are no trees?

Its important to note that [REDACTED] did not personally witness the teams driving all over his property. However he is basing it off the same tracks which were where the natives were baited. He received a contact card to say they had been baited, so knew the teams were there.

[REDACTED] would like to discuss his concerns with someone senior.

Please let me know if I can assist with the follow up

Thank you
Kind regards

Kerin Shearing | Team Leader | Fruit Fly Hotline
2019-23 Fruit Fly Response
Department of Primary Industries and Regions
Government of South Australia | Building 1, Gate 4 Waite Road
Urrbrae SA 5064 | GPO Box 1671 Adelaide SA 5001
M: +61 [REDACTED] **E:** kerin.shearing@sa.gov.au
pir.sa.gov.au





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Farley, Lisa (PIRSA)

From: Shearing, Kerin (PIRSA)
Sent: Monday, 21 August 2023 11:14 AM
To: Will, Jesse (PIRSA); Triantafyllou, Christos (PIRSA); Ciganovic, Peter (PIRSA); Trappel, John (PIRSA); Wundenberg, Leigh (PIRSA); Kirbyshire, Stefan (PIRSA); Temp5, PlantHealth (PIRSA); Meredith, Shelby (PIRSA)
Cc: Green, Shelley (PIRSA); Jupp, Paul (PIRSA); Drew, Mark (PIRSA)
Subject: Concern - [REDACTED] Chaffey
Importance: High

OFFICIAL

Good Morning,

[REDACTED]

Chaffey

Concern:

[REDACTED] has phoned as she was angry that team members came onto her property with devices. She does not want mobile or ipad devices near the house. She explained it makes her go crazy. She has a disorder that is effected by the devices. She admits she wasn't nice to the team member that came onto property (see ipad notes from Hygiene team), but this is serious for her.

Please phone [REDACTED] to discuss this as soon as possible. If you leave a message she will phone back.

Kind regards

Kerin Shearing | Team Leader | Fruit Fly Hotline
 2019-23 Fruit Fly Response
Department of Primary Industries and Regions
 Government of South Australia | Building 1, Gate 4 Waite Road
 Urrbrae SA 5064 | GPO Box 1671 Adelaide SA 5001
M: +61 [REDACTED] | **E:** kerin.shearing@sa.gov.au
pir.sa.gov.au



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Farley, Lisa (PIRSA)

From: Spencer, Mark (PIRSA)
Sent: Thursday, 29 June 2023 2:21 PM
To: Triantafyllou, Christos (PIRSA); Trappel, John (PIRSA)
Subject: Clause 6(1)

Christos

As discussed there was a complaint made re Clause 6(1) that has been handballed to me.

The owner stated he has cameras and witnessed a team this morning on those cameras:

- Enter his property that is a construction site (states white card needed to enter)
- Bait the property without contacting him or his wife
- After the baiting was completed knock on the door to gain permission

Are you able to check with team Barmera BB11 that were in Renmark West Zone 19 today. I have told the owner I will follow up with the Ops team and then meet with him later this afternoon to view the footage and look to make an arrangement with him for future access.

Thanks

Mark Spencer | Manager Compliance and Investigations
 Fruit Fly Response | **Department of Primary Industries and Regions**
 Government of South Australia | 33 Flemington St, GLENSIDE, SA 5065
 GPO Box 1671 Adelaide SA 5001
P: +61 8 Clause 6(1) | **M:** +61 Clause 6(1) | **E:** mark.spencer@sa.gov.au
pir.sa.gov.au



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6/11/2023	4:21:34 PM	Clause 6(1)	Clause 6(1)		Clause 6(1)	PARINGA	5340	DON'T COME TO HIS PROPERTY AGAIN AND SPRAY AS HIS FISH HAVE DIED, HIS PROPERTY IS ORGANIC
-----------	------------	-------------	-------------	--	-------------	---------	------	---

Farley, Lisa (PIRSA)

From: Shearing, Kerin (PIRSA)
Sent: Tuesday, 27 June 2023 10:07 AM
To: Triantafyllou, Christos (PIRSA); Ciganovic, Peter (PIRSA); Will, Jesse (PIRSA); Wundenberg, Leigh (PIRSA); Trappel, John (PIRSA); Meredith, Shelby (PIRSA); Kirbyshire, Stefan (PIRSA); Temp5, PlantHealth (PIRSA)
Cc: Green, Shelley (PIRSA)
Subject: Request No return- Clause 6(1)

OFFICIAL

Good Morning

Clause 6(1)

Renmark

Clause 6(1) has phoned in as

- he was woken up by team members tooting the car horn as they approached the property this morning which woke him.
- Clause 6(1) is a shift work and has allegedly explained to previous team members from previous visits that he is a shift work and does not want them on his property.
- Would like to request no return at all to property
- Clause 6(1) mentioned that he only has a couple of gum trees, no other plants or trees on property and doesn't see the need for the teams to keep returning.

I could sense he was quite frustrated with the frequency and reasons (or lack of reasons) for the visits. I explained I don't have the authority to authorise no return, however would arrange for an operations manager/ supervisor to phone him to discuss.

He said to call any time. If he doesn't answer he will phone back asap.

Please let me know if I can assist further with follow up. Please advise of outcome and any changes made in the ipad.

Thank you

Kind regards

Kerin Shearing | Team Leader | Fruit Fly Hotline

2019-23 Fruit Fly Response

Department of Primary Industries and Regions

Government of South Australia | Building 1, Gate 4 Waite Road

Urrbrae SA 5064 | GPO Box 1671 Adelaide SA 5001

M: +61 Clause 6(1) | **E:** kerin.shearing@sa.gov.au

pir.sa.gov.au





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Farley, Lisa (PIRSA)

From: Green, Shelley (PIRSA)
Sent: Thursday, 27 July 2023 2:59 PM
To: Trappel, John (PIRSA); Will, Jesse (PIRSA); Wundenberg, Leigh (PIRSA); Ciganovic, Peter (PIRSA); Kirbyshire, Stefan (PIRSA); Meredith, Shelby (PIRSA); Temp5, PlantHealth (PIRSA)
Cc: Shearing, Kerin (PIRSA)
Subject: Bee Hives on various properties - Loxton

Follow Up Flag: Follow up
Flag Status: Flagged

OFFICIAL: Sensitive

Good afternoon,

Clause 6(1) has called today as he is now putting bees on his 6 almond orchards and wanted to make sure there would be no baiting.

I assured Clause 6(1) that the teams had been briefed on this, however he wanted me to email through the properties he has, to ensure they are not entered.

I can see on the iPad that Clause 6(1) has had some contact with the teams in the past and been a bit annoyed. I advised him I would send an email with all of his properties listed, as requested

- Clause 6(1) Loxton
- Clause 6(1) Loxton
- Clause 6(1) Loxton
- Clause 6(1) Loxton
- Clause 6(1) Loxton
- Clause 6(1) Loxton

Regards,

Shelley Green | Fruit Fly Outbreak Hotline2019/23 Fruit Fly Response | **Department of Primary Industries and Regions**

Government of South Australia | 33 Flemington Street, Glenside 5065

GPO Box 1671 Adelaide SA 5001

M: +61 Clause 6(1) | **E:** Shelley.Green@sa.gov.aupir.sa.gov.au**Government of South Australia**Department of Primary Industries
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Farley, Lisa (PIRSA)

From: Kirbyshire, Stefan (PIRSA)
Sent: Tuesday, 5 September 2023 12:40 PM
To: Ciganovic, Peter (PIRSA)
Cc: Trappel, John (PIRSA); Will, Jesse (PIRSA); Shearing, Kerin (PIRSA); Couzner, Jessica (PIRSA)
Subject: RE Complaint - Renmark

Hi Pete

We have just had a call come through the front desk at Loxton Research Centre an angry resident – They did not catch a name or an address. The only details we have are a phone number – Clause 6(1) and that it was in Renmark today. I had a quick chat with John and it sounds like he is already on to it as there has been a report from the field team regarding the incident, just thought I would pass this on and keep everybody in the loop.

Cheers

Stefan Kirbyshire | Operations Manager
Biosecurity | Riverland Fruit Fly Emergency Response | **Department of Primary Industries and Regions**
Government of South Australia | **Loxton Research Centre**, Bookpurnong Road, Loxton, South Australia, 5333

GPO Box 1671 Adelaide SA 5001

T: +61 8 xxxx xxxx | **M:** +61 Clause 6(1) | **E:** Stefan.Kirbyshire@sa.gov.au
pir.sa.gov.au



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Farley, Lisa (PIRSA)

From: Shearing, Kerin (PIRSA)
Sent: Friday, 1 September 2023 3:00 PM
To: Triantafyllou, Christos (PIRSA); Ciganovic, Peter (PIRSA); Will, Jesse (PIRSA); Trappel, John (PIRSA); Temp5, PlantHealth (PIRSA); Green, Shelley (PIRSA); Kirbyshire, Stefan (PIRSA); Trappel, John (PIRSA)
Cc: Green, Shelley (PIRSA)
Subject: BEE HIVES- [REDACTED] R.Nth. call back
Importance: High

OFFICIAL

Good Afternoon

[REDACTED]

Renmark North

[REDACTED]

[REDACTED] has phoned as he now has 19 self managed bee hives on his property and is asking for fruit fly teams to steer clear of his property. He would like to discuss this with someone, and to ultimately confirm the message has got across.

He and wife concerned the bait will kill bees. Please phone [REDACTED] asap, and note ipad if needed.

Kind regards

Kerin Shearing | Team Leader | Fruit Fly Hotline
 2019-23 Fruit Fly Response
Department of Primary Industries and Regions
 Government of South Australia | Building 1, Gate 4 Waite Road
 Urrbrae SA 5064 | GPO Box 1671 Adelaide SA 5001
M: +61 [REDACTED] | **E:** kerin.shearing@sa.gov.au
pir.sa.gov.au



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Farley, Lisa (PIRSA)

From: Green, Shelley (PIRSA)
Sent: Friday, 20 October 2023 8:31 AM
To: Trappel, John (PIRSA); Will, Jesse (PIRSA); Ciganovic, Peter (PIRSA); Kirbyshire, Stefan (PIRSA); Meredith, Shelby (PIRSA); Temp5, PlantHealth (PIRSA); Wundenberg, Leigh (PIRSA)
Cc: Shearing, Kerin (PIRSA)
Subject: After Hours Caller - Loxton North

OFFICIAL

Good morning,

The after hours team have received this call for request for no return. (see details below)
Please can you call [REDACTED] to discuss?

Regards,

Shelley Green | Fruit Fly Outbreak Hotline
2019/23 Fruit Fly Response | **Department of Primary Industries and Regions**
Government of South Australia | 33 Flemington Street, Glenside 5065
GPO Box 1671 Adelaide SA 5001
M: +61 [REDACTED] | **E:** Shelley.Green@sa.gov.au
pir.sa.gov.au



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From: PIRSA:Plant Health <PIRSA.PlantHealth@sa.gov.au>
Sent: Friday, 20 October 2023 8:27 AM
To: Shearing, Kerin (PIRSA) <Kerin.Shearing@sa.gov.au>
Cc: Green, Shelley (PIRSA) <Shelley.Green@sa.gov.au>
Subject: 20 October 2023 - 1 AA Report to follow up in Loxton North

OFFICIAL

There is one AA report to follow up for 20 October 2023, please.

19/10/2023	6:39:05 PM	Clause 6(1)	Clause 6(1)	Clause 6(1)	LOXTON NORTH	SA	5333	PLS PH - DOES NOT WANT ANYONE TO ENTER HIS PROPERTY AGAIN, WILL DISCUSS FURTHER ONCE YOU PHONE
------------	------------	-------------	-------------	-------------	--------------	----	------	--

Kind regards,
Manmeet Kaur Vinaik | Biosecurity Support Officer (Plant)
Biosecurity | **Department of Primary Industries and Regions**
Government of South Australia | 33 Flemington Street Glenside SA 5065
GPO Box 1671 Adelaide SA 5001
T: +61 8 Clause 6(1) | **F:** +61 8 8207 7844 | **E:** ManmeetKaur.Vinaik2@sa.gov.au
pir.sa.gov.au





Government of South Australia
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Artwork by Ngarrindjeri artist Jordan Lovegrove.

The Department of Primary Industries and Regions respects Aboriginal people as the state's first people and nations. We recognise Aboriginal people as traditional owners and occupants of South Australian land and waters. We pay our respects to Aboriginal cultures and to Elders past, present and emerging.

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Farley, Lisa (PIRSA)

From: Shearing, Kerin (PIRSA)
Sent: Friday, 4 August 2023 9:28 AM
To: Wundenberg, Leigh (PIRSA); Ciganovic, Peter (PIRSA); Will, Jesse (PIRSA); Kirbyshire, Stefan (PIRSA); Triantafyllou, Christos (PIRSA); Ciganovic, Peter (PIRSA); Meredith, Shelby (PIRSA); Temp5, PlantHealth (PIRSA)
Cc: Green, Shelley (PIRSA)
Subject: Request no return- Clause 6(1) Barmera

OFFICIAL

Good Morning

Clause 6(1)

Barmera

Clause 6(1)

Clause 6(1) has phoned to advise she is going to strip the one fruit tree she has on her property, in hope to make sure team members do not need to return.
 She is frustrated with visits and doesn't want continued visits from strangers.

I advised her that even if the tree is stripped from fruit, the teams may still need to bait the tree however I would pass on her request to the operations team and have someone phone her back to discuss.

Please phone Clause 6(1) on the above number to discuss.

Thanks

Kind regards

Kerin Shearing | Team Leader | Fruit Fly Hotline
 2019-23 Fruit Fly Response
Department of Primary Industries and Regions
 Government of South Australia | Building 1, Gate 4 Waite Road
 Urrbrae SA 5064 | GPO Box 1671 Adelaide SA 5001
M: +61 Clause 6(1) | **E:** kerin.shearing@sa.gov.au
pir.sa.gov.au



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Clause 6(1)



15:50, 14 Jun

Hi Mark, the Pirsas group has been on my property once again. Despite numerous requests not to enter as I work night shifts...today they have walked right up to my door and left their flyer. The dogs have barked and woken me up again! I have a notice out the front telling them not to enter, which they have ignored.

I will have a fence and gate installed so they can not gain access. Could you please supply me with an address that I can send the bill to compensate for my out of pocket expenses please?

Clause 6(1)



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