



**Government  
of South Australia**

# THE DEPARTMENT OF PRIMARY INDUSTRIES AND REGIONS

## **2022-23 Annual Report**

Department of Primary Industries and Regions

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Date presented to Minister: 29 September 2023

To:

Hon Clare Scriven MLC

Minister for Primary Industries and Regional Development

Minister for Forest Industries

This annual report will be presented to Parliament to meet the statutory reporting requirements of Part 3 Section 12(6) of the *Public Sector Act 2009* and the requirements of Premier and Cabinet Circular *PC013 Annual Reporting*.

This report is verified to be accurate for the purposes of annual reporting to the Parliament of South Australia.

Submitted on behalf of the Department of Primary Industries and Regions by:

Professor Mehdi Doroudi PSM

Chief Executive

Department of Primary Industries and Regions

Date 29/9/2023

Signature \_\_\_\_\_

## From the Chief Executive

South Australia's food, wine, agribusinesses and regions are integral to the state's economy and continue to deliver solid growth, despite challenges faced in recent years.

The Department of Primary Industries and Regions (PIRSA) continued the delivery of vital industry regulation and support to our stakeholders, working in partnership with industry and regional partners to navigate pathways and develop solutions that enable the best outcomes for the state.

In the past year the resilience of the sector has again been clearly on display. Our regions and the agriculture, food, wine and forest industries continue to adapt, grow and innovate to maintain the state's competitive advantage. PIRSA has been there to assist in protecting and maximising resources.

Our preparedness and ability to respond and recover quickly from adverse events that impact economic growth and community wellbeing is critical. Significant recovery focus continues in response to the 2022-23 River Murray floods with PIRSA managing such initiatives as:

- The Primary Producer Recovery Grants aimed at supporting producers to undertake recovery activities.
- The blackwater fish kill clean up.
- Additional family and business support services including Family and Business Mentors and Rural Financial Counsellors.
- Co-ordinating a program with the SA Dairyfarmers Association to undertake dewatering of inundated agricultural land in the Lower Murray region to return irrigated areas to production as soon as possible.

PIRSA delivered the final year of the \$65 million bushfire recovery program. The program delivered a range of grants and initiatives to support primary producers on Kangaroo Island and Cudlee Creek to recover from the 2019-20 Black Summer fires.

PIRSA is delivering a range of programs to build resilience to future adverse events such as flood, fire and drought. Of particular note are the Farm Business Resilience Program and the Regional Drought Resilience Planning Program through the Australian Government's Future Drought Fund. PIRSA is also a major partner in the SA Drought Hub which is focused on increasing preparedness for future droughts across South Australian farms and regional communities.

Biosecurity remains a key priority as we continue to face ever increasing pest and disease challenges. We remain on high alert to the risk posed by exotic diseases such as foot-and-mouth disease, lumpy skin disease and avian influenza. PIRSA is partnering with livestock industries along with the Australian, state and territory governments to enhance our preparedness.

Endemic threats such as Fruit fly, Japanese encephalitis and varroa mite have also dominated our biosecurity and response activities.

The battle against fruit fly continues, particularly in the Riverland region to protect the \$1.43 billion of horticultural produce grown annually in this state. Sterile Insect Technology production has been enhanced with the \$3 million expansion of the national facility at Port Augusta and we continue to look at other innovative control methods to reduce the impact of this pest.

The delivery of key legislative reform is underway to ensure policy and legislation is fit for purpose and meets modern challenges. In December 2022, the *Livestock Act 1997* was amended to strengthen South Australia's ability to respond swiftly to an emergency animal disease outbreak. Development of the *Veterinary Services Bill 2023* and a new Biosecurity Act for South Australia have also progressed.

Innovative research, development and adoption remains critical to grow the value of our primary industries through initiatives such as supporting the development of a new seaweed aquaculture sector, enhancing AgTech adoption, and the introduction of a No and Low Alcohol (NOLO) Trial Research Facility.

Supporting innovation saw PIRSA successfully co-host the premier Asia-Pacific AgTech event, EvokeAg, cementing South Australia's reputation as an innovation hub and prime investment state for tech and start-ups.

Just as important as the growth of our seafood and aquaculture industries is the future sustainability of our fishing resources with scientific assessments undertaken to support fisheries management. The latest Snapper Stock Assessment report was a key factor in the decision to extend the ban on snapper until 30 June 2026.

PIRSA is supporting those impacted by the extended closure through licence fee relief for both the commercial Marine Scalefish Fishery and Charter Boat Fishery. A research program is underway to build on understanding the factors which underpin snapper recovery and included the release of a further 100,000 snapper fingerlings into Spencer Gulf.

The recreational fishing sector is not only significant for our fisheries but also for our regional communities with PIRSA releasing in January 2023 the latest Recreational Fishing Survey showing almost 357,000 or 1 in 4 South Australians had gone fishing during the survey period.

To further protect and support our producers and regional communities, PIRSA continues to deliver several flagship programs to eradicate invasive species including:

- The \$25 million Dog Fence Rebuild Project, now at the half-way mark with more than 800 kilometres of new fence now completed.
- \$15 million, 10-year Wild Dog Eradication Program
- \$14 million, 10-year Feral Deer Eradication Program
- \$5.8 million Kangaroo Island Feral Pig Eradication Program with the permanent removal of all feral pigs from the island imminent.

The new Thriving Regions fund was also developed, informed by best practice in regional development and with the aim of achieving thriving, resilient regional communities through improved quality of life, developing diverse leaderships,

implementing place-based programs, attracting and retaining a skilled workforce, and capitalising on growth potential.

Despite the challenges and obstacles, there is great optimism for our primary industries and regional communities.

I would like to thank our staff for the work they have done over the 2022-23 year in support of our regional communities and primary producers.

I look forward to the year ahead as PIRSA continues to deliver and implement exciting initiatives set to see South Australia's regions and primary industries continue to thrive well into the future.

**Professor Mehdi Doroudi PSM**

**Chief Executive**

**Department of Primary Industries and Regions**

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## Overview: about the agency

### Our strategic focus

<b>Our Purpose</b>	<p>Stimulate the value growth of South Australia's primary industries while protecting and sustaining the resources that underpin them, thereby building stronger regional communities.</p> <p>Our agriculture, food, wine and forest industries are a major employer and our largest export sector accounting for more than half of the state's merchandise exports. Primary industries and agribusiness directly generated \$17.3 billion in revenue in 2021-22, which includes final sales from all primary production and associated processing.</p> <p>Our regions make a substantial contribution to the state's economy, not only through agribusiness but also through mining and minerals processing, manufacturing, tourism and energy production.</p> <p>Regional South Australia contributes about \$29 billion to the state's economy with just 27% of the state's population.</p>
<b>Our Vision</b>	<p>Advance the prosperity and sustainability of South Australia's primary industries and regional communities.</p>
<b>Our Values</b>	<p>The South Australian public sector values guide our behaviours and practices and apply to all employees regardless of position, technical expertise or location.</p> <p>These values reflect our focus on the ever-changing needs of South Australians and the place of Government in helping to grow the state's prosperity and wellbeing.</p> <p>These values are honesty and integrity, collaboration and engagement, professionalism, courage and tenacity, respect, sustainability, service and trust.</p>
<b>Our functions, objectives and deliverables</b>	<p>Our priorities are to:</p> <p><b>Stimulate Value Growth</b> – Grow the value of primary industries by leveraging government's cross-functional capabilities to pursue opportunities where South Australia has a competitive advantage.</p> <p><b>Reset the Operating Environment</b> – Remove barriers to economic growth of primary industries and the advancement of regions.</p> <p><b>Sustain the Resource</b> – Protect and maximise primary industry resources through integration of targeted research, monitoring, policy and regulatory interventions.</p>

	<p><b>Manage Risk &amp; Recovery</b> – Preparing for risks and being able to respond and recover quickly from adverse events that impact economic growth and community wellbeing.</p> <p><b>Enable Regional Growth</b> – Support key regional development drivers.</p> <p><b>Perform well</b> – Perform as a modern, flexible and responsive organisation that values its partners and people.</p>
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## Our organisational structure

PIRSA is comprised of the following Divisions:

- Corporate Services
- Biosecurity
- Industry, Strategy and Partnerships
- South Australian Research and Development Institute (SARDI) and Major Programs
- Fisheries and Aquaculture
- Regions

## Changes to the agency

During 2022-23, there were the following changes to the agency's structure and objectives as a result of internal reviews or machinery of government changes:

- A structural realignment of the former Industry and Regional Development division was finalised.
- A structural realignment was undertaken of Biosecurity.

## Our Minister

The Minister is committed to regional development, improving regional opportunities, supporting small business and promoting the importance of primary industries sectors.

Prior to entering Parliament in 2018, the Minister's career spanned forest industries, human resources, government policy and service delivery.

The Minister recognises the crucial contribution of primary industries and regional communities to the South Australian economy and the importance of partnerships between industry, government and communities.

## Our Executive team

Professor Mehdi Doroudi PSM	Chief Executive
Michelle Griffiths	Executive Director, Corporate Services
Nathan Rhodes	Executive Director, Biosecurity

Jo Collins	Executive Director, Industry, Strategy and Partnerships
Professor Peter Appleford	Executive Director, SARDI and Major Programs
Professor Gavin Begg	Executive Director, Fisheries and Aquaculture

### Legislation administered by the agency

- *Agricultural and Veterinary Chemicals (South Australia) Act 1994*
- *Agricultural and Veterinary Products (Control of Use) Act 2002*
- *Aquaculture Act 2001*
- *Biological Control Act 1986*
- *Cross Border Commissioner Act 2022*
- *Dog Fence Act 1946*
- *Fisheries Management Act 2007*
- *Fisheries (Validation of Administrative Acts) Act 2002*
- *Forest Property Act 2000*
- *Forestry Act 1950*
- *Genetically Modified Crops Management Act 2004*
- *Impounding Act 1920*
- *Industrial Hemp Act 2017*
- *Livestock Act 1997*
- *Local Government (Forestry Reserves) Act 1944*
- *Phylloxera and Grape Industry Act 1995*
- *Plant Health Act 2009*
- *Primary Industry Funding Schemes Act 1998*
- *Primary Produce (Food Safety Schemes) Act 2004*
- *Primary Producers Emergency Assistance Act 1967*
- *Rural Industry Adjustment and Development Act 1985*
- *South Australian Forestry Corporation Act 2000*
- *Veterinary Practice Act 2003*
- *Wine Grapes Industry Act 1991*

### Other related agencies (within the Minister's area/s of responsibility)

PIRSA administers, but does not control, the following items on behalf of the Minister for Primary Industries and Regional Development, Minister for Forest Industries and Minister for Climate, Environment and Water. These items are not recorded in the agency's controlled operating statement or statement of financial position as the agency does not have any discretion to deploy the resources for achievement of its own objectives.

- Adelaide Hills Wine Industry Fund
- Apiary Industry Fund
- Aquaculture Lease Rehabilitation Fund
- Aquaculture Resource Management Fund
- Barossa Wine Industry Fund
- Cattle Industry Fund
- Citrus Growers Fund
- Clare Valley Wine Industry Fund
- Dog Fence Board
- Fisheries Research and Development Fund
- ForestrySA – community service obligation
- Grain Industry Fund
- Grain Industry Research and Development Fund
- Langhorne Creek Wine Industry Fund
- McLaren Vale Wine Industry Fund
- Pig Industry Fund
- Riverland Wine Industry Fund
- SA Grape Growers Industry Fund
- Samcor Fund
- Seed Levies Fund
- Sheep Industry Fund

## The agency's performance

### Performance at a glance

PIRSA's key actions for 2022-23 were detailed in the PIRSA Corporate Plan 2022-23. These actions were monitored and reported to PIRSA Executive on a quarterly basis. This allowed Executive to review the agency's progress towards delivering the annual Corporate Plan actions.

### Agency specific objectives and performance

Agency objectives	Indicators	Performance
Bushfire Recovery Programs	Deliver the bushfire recovery programs, including the Local Economic Recovery projects.	<p>More than 200 farming families supported through the Family and Business Support (FaBS) program since the bushfire recovery program commenced.</p> <p>Increased surveillance and education about livestock, weeds, freight and fodder movements for Kangaroo Island (KI) continued in 2022-23. Since this project commenced, more than 100,000 cars, heavy machinery and boats have been inspected at Cape Jervis reducing the risk of biosecurity incursions on KI.</p> <p>On-ground activities to control high priority weeds continued including equipment subsidies totalling \$89,732 in 2022-23.</p> <p>In 2022-23, more than 1,075 hectares</p>

		<p>of Tasmanian Bluegum wildlings have been controlled by contractors on KI.</p> <p>875 feral pigs have been eradicated from KI. Two boars remain and monitoring will continue for at least 12 months.</p> <p>48 producers on KI successfully completed the KI Farm Business Project, enabling them to build their capability and capacity in preparing for and responding to future disaster.</p> <p>36 viticulturists and four horticulturists were supported in replanting and rehabilitating bushfire impacted plantings for a total of \$5.9 million to accelerate their return to business.</p> <p>In excess of 900 landholders in the Cudlee Creek fire scar attended 30 events, courses and workshops relating to pest plant and animal control, land management and resilience building.</p> <p>14 landholders within the Cudlee Creek fire scar have accessed funding to clean up fire damaged bluegum and pine plantations and</p>
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		<p>return the area to agricultural production.</p> <p>More than 100 people have accessed training to build resilience within the viticulture sector.</p> <p>Research to better understand the impact of fire on vines and smoke taint on fruit is now complete.</p>
Drought Resilience Programs	<p>Deliver drought resilience programs, including the second year of the Commonwealth's Future Drought Fund Farm Business Resilience Program, Regional Drought Resilience Planning Program and the SA Drought Hub as funded.</p>	<p>Since the commencement of the Business Resilience Program over 260 farmers participated in training and activities designed to help farmers build knowledge and skills in strategic farm business management and planning, farm risk management and decision making, natural resource management, and personal and social resilience.</p> <p>Two regional Drought Resilience plans have been developed in the Murraylands and Riverland region and the Mid North and Yorke Region with planning underway in the Far North/Outback.</p>

		SA Drought Hub node coordinators appointed.
Red Meat and Wool Growth Program	Finalise the Red Meat and Wool Growth Program including reporting on all monitoring and evaluation programs.	<p>Commencing in July 2019 and concluding in June 2023, the Red Meat and Wool Program provided valuable support to industry for recovery and restocking post drought and bushfire, through engagement of commercial sheep and cattle producers in an extension/ adoption focused program. Through three pillars, the program increased business acumen and skills; improved technology utilisation for data-based decision making; and enhanced biosecurity culture among producers, stock agents, wool buyers, consultants and contractors:</p> <ul style="list-style-type: none"> <li>• Improve Productivity and Profitability pillar directly engaged 1,977 producers and 796 service providers</li> <li>• Install Infrastructure pillar directly engaged with 280 businesses</li> <li>• Market Access pillar directly engaged 682</li> </ul>



		producers and 94 service providers.
Recovery Support Services	Deliver recovery support services to regions affected by adverse events, including hailstorm and flood recovery programs.	<p>During 2022-23, PIRSA provided recovery support services to three major adverse events.</p> <p>The 2021 Spring Hailstorm recovery program was concluded. Key highlights include:</p> <ul style="list-style-type: none"> <li>• 870 Primary Producer Recovery Grants were distributed to support producers clean up and return to production totalling \$7.7 million</li> <li>• over 7,000 tonnes of storm waste was removed from more than 530 properties in the Northern Adelaide Plains horticulture zone.</li> </ul> <p>A significant rainfall event related to the January 2022 ex-tropical cyclone Tiffany flood event in northern, central and western parts of the state. Key highlights include:</p> <ul style="list-style-type: none"> <li>• PIRSA provided initial support to the affected communities through technical</li> </ul>

		<p>advice and wellbeing support</p> <ul style="list-style-type: none"> <li>• pest and weed control program on Eyre Peninsula to the value of \$2 million commenced with the appointment of the project manager and initial engagement with local stakeholders</li> <li>• the Dog Fence Rebuild Project reached its half-way point with repairs to the value of \$0.67 million.</li> </ul> <p>PIRSA is providing a comprehensive package of support to primary producers recovering from the River Murray flood. Key activities at 30 June 2023 include:</p> <ul style="list-style-type: none"> <li>• 156 primary producer recovery grants have been approved totalling \$4.46 million</li> <li>• 152 Irrigator grants have been approved totalling \$2.29 million</li> <li>• 13 of 20 irrigation areas that were inundated have been dewatered and commenced</li> </ul>
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		<p>the recovery process. Dewatering has commenced on all other areas</p> <ul style="list-style-type: none"> <li>• 14 producers supported through the fodder donations scheme administered by Livestock SA</li> <li>• 10 fish death clean-up operations completed removing over 30 tonnes of waste material</li> <li>• families were supported with emergency pet accommodation</li> <li>• FaB Mentors have supported 69 primary producers to access assistance.</li> </ul>
Family and Business Support Program/Rural Financial Counselling Service	Provide support services to regions affected by adverse events and hardship, including the Family and Business Support (FaBS) program, and partnering with Rural Business Support to ensure the Rural Financial Counselling Service is available to producers.	<p>The FaBS program administered by PIRSA provides a range of support services to regional communities affected by hardship and adverse events, such as bushfires, drought, severe floods and storms, biosecurity outbreaks, industry down-turns and COVID-19.</p> <p>The program includes the complementary</p>

		<p>services of the FaB Mentors and the Rural Financial Counselling Service, that combined provides a comprehensive gateway to wellbeing and business support services that is well recognised and valued by regional communities.</p> <p>In 2022-23, over \$1 million was allocated to this program across several adverse events, including storms, floods, industry downturns and bushfires.</p> <p>The team of 14 FaB Mentors supported 106 clients during the 2022-23 year. Since the service was initiated in 2016, 841 people have accessed a FaB Mentor.</p> <p>Through the funding arrangements with PIRSA, the Rural Financial Counselling Service was able to appoint additional staff to support primary producers and other regional businesses affected by the River Murray flood and the red wine grape oversupply impacting the Riverland wine industry.</p>
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<p>Marine Scalefish Fishery</p>	<p>Implement a range of red tape reduction measures to create increased business efficiencies as part of the reformed Marine Scalefish Fishery.</p>	<p>Several red tape reduction measures were progressed and implemented including:</p> <ul style="list-style-type: none"> <li>• amendments to the Fisheries Management (General) Regulations 2017 to finalise definition of a lift net</li> <li>• Ministerial exemption implemented to allow the interchangeable use of hoop and drop nets</li> <li>• removal of a licence condition regarding specifications of haul nets in waters around KI</li> <li>• blue crab access workshop undertaken</li> <li>• evaluated data and policies for a further six red tape reduction proposals, noting that some require regulatory amendments.</li> </ul>
<p>Electronic System for Quota-Based Fisheries</p>	<p>Complete the design of electronic catch and disposal records for all quota-based fisheries.</p>	<p>In 2022-23, all quota managed fisheries have been converted to electronic reporting for their catch and disposal records.</p>

<p>Fisheries Management Plans</p>	<p>Implement the new Gulf St Vincent Prawn and Charter Boat fisheries management plans and undertake the public consultation process for the Sardine fishery management plan.</p>	<p>The Charter Boat and Gulf St Vincent Prawn Fishery Management Plans were implemented in August 2022 and July 2022, respectively.</p> <p>The public consultation process for the Sardine Fishery Management Plan concluded on 28 May 2023. PIRSA is currently considering the submissions received in preparing a final management plan for adoption.</p>
<p>Protection of Giant Australian Cuttlefish</p>	<p>Implement long-term management arrangements for the protection of Giant Australian Cuttlefish.</p>	<p>On 1 May 2023, regulatory amendments came into effect implementing a permanent closure for the take of Cuttlefish species in the Upper Spencer Gulf.</p>
<p>Aquaculture (Zones-Lower Eyre Peninsula) Policy 2013</p>	<p>Finalise the review of the Aquaculture (Zones-Lower Eyre Peninsula) Policy 2013.</p>	<p>PIRSA has undertaken a review of the current Aquaculture (Zones – Lower Eyre Peninsula) Policy 2013 and developed a new Draft 2023 Policy to support sustainable growth in aquaculture.</p> <p>The public consultation period for the Draft 2023 Policy ended 16 April 2023. PIRSA considered the</p>

		content of submissions received and made amendments to the policy and a supporting report. The 2023 Policy is currently in the final stages for approval.
Review <i>Aquaculture (Tourism Development) Amendment Act 2021</i>	Review and commence regulatory amendments to enable the implementation of the <i>Aquaculture (Tourism Development) Amendment Act 2021</i> .	<p>PIRSA has undertaken a review of the Aquaculture Regulations 2016, including targeted consultation, to support the implementation of the <i>Aquaculture (Tourism Development) Amendment Act 2021</i>.</p> <p>Drafting instructions have been approved and lodged to create new regulations for aquaculture tourism development under the <i>Aquaculture Act 2001</i>.</p> <p>PIRSA will conduct targeted consultation on the draft regulations in 2023-24.</p>
Development of Plant-Based Protein Industry	Conduct research to support development of a plant-based protein industry in South Australia.	Two research programs have delivered new methods and information to support SA's plant protein industry. Pulse growing practices to optimise protein content were identified and genetic x environmental

		effects on grain protein were analysed. Pulse flour extraction methods were enhanced, and several protein-rich food and ingredient prototypes were developed.
Establishment of Seaweed Hatchery	Establish a seaweed hatchery at West Beach to propagate commercially important seaweed species.	A seaweed hatchery has been established at the South Australian Aquatic Science Centre at West Beach. The hatchery is being used to propagate and house seaweed species from 3 bio-regions of South Australia – Adelaide, Port Lincoln and KI. Reproductive tissue collected from these bio-regions was induced to spawn successfully and is being matured in preparation for relocation to aquaculture sites.
Drought Resilience Practices for Broadacre Farming Systems	Investigate agronomic practices to improve drought resilience for broadacre farming systems.	Research trials demonstrating agronomic practices that improve crop establishment in dry sowing situations and retain soil water in broadacre cropping were successfully completed at 5 sites across the Eyre Peninsula in 2022. Growers attending field days and farmer meetings were shown dry sowing



		practices to reduce fertiliser toxicity and increase crop establishment in early dry sowing, and a comparison of tilling systems to demonstrate benefits of increasing stored soil water.
Animal Welfare Evaluation of Virtual Fencing	Evaluate animal welfare, productivity and profitability outcomes associated with use of virtual fencing for cattle.	Two pilot studies to evaluate the use of virtual fencing – one each for cattle and sheep – were completed. Additional trials were undertaken to validate novel measures of pain and wellbeing, and to assess virtual fencing use in rotational grazing for cattle. Work on this initiative was delayed due to the loss of research materials in a fire, and work is to continue for a further 18 months. Results from trials completed so far have been shared with producers via tours and workshops, a webinar and project videos.
Release of Sterile Sheep Blowfly on Kangaroo Island	Undertake initial release of sterile sheep blowfly on Kangaroo Island.	Six trial releases of sterile sheep blowfly were undertaken on KI in Spring 2022 as part of a pilot project to evaluate sterile insect technology as a management option for sheep blowfly. The project

		combined trial releases, to obtain initial data on blowfly dispersal and survival, with construction of a mobile sterile insect facility to enable localised production for future releases.
SARDI Strategic Plan 2023-28	Refresh the SARDI Strategic Plan for 2023-28.	A new SARDI Strategic Plan for 2023-28 has been developed following broad consultation with internal and external stakeholders, including staff members and industry organisations. The renewed Plan will guide SARDI's focus and effort for the next five years across seven Strategic Pillars intended to meet the future needs of SA's primary industries.
Legislative Reforms	Prioritise legislative reforms including the reforms to the <i>Livestock Act 1997</i> , development of a proposed Biosecurity Bill and draft and consult on a Veterinary Services Bill	<p><i>Livestock Act 1997</i> reforms passed Parliament in 2022.</p> <p>Biosecurity Bill progressed for public consultation.</p> <p>Drafted and consulted on a Veterinary Services Bill to deliver legislation that aligns with the contemporary nature of the profession, and meets the standards expected</p>

		by users and providers of veterinary services.
Fruit Fly Eradication	Implement response to eradicate fruit fly outbreaks in the SA Riverland.	Eradication controls implemented including increased surveillance, host produce movement controls, focused baiting, collection of fallen fruit, deployment of attract and kill devices and release of sterile insects.
Japanese Encephalitis Virus Surveillance Management Program	Transition from an emergency response to a surveillance management program for Japanese encephalitis virus (JEV).	JEV has transitioned into a management program. It will take some years to understand how JEV will behave in the Australian environment and the ongoing risk posed to South Australia.
Emergency Response for Animal Disease Preparedness	Partner with the livestock industry on emergency animal disease preparedness and surveillance projects, including for emerging high-level threats of foot-and-mouth disease, lumpy skin disease, African swine fever and highly pathogenic avian influenza (HPAI)	Facilitated the development of an industry action plan for emergency animal disease (EAD) preparedness for government – industry partnership, including communication, contingency planning, training and surveillance.  Facilitated the delivery of Liaison – Livestock Industry training to enable industry participation in control centres during an emergency animal disease.

		<p>Developing communication plans with the livestock industries for effective information flow during a response.</p> <p>PIRSA is part of a South Australian industry-government poultry health group which engages the diverse poultry industry to share information and discuss current issues on poultry health, including EADs.</p>
Dog Fence Rebuild	Rebuild of the 1600 kilometres of the Dog Fence passing the 800 kilometre “half-way mark”.	800 kms of the Dog Fence has now been rebuilt. Procurement and contracting for the next phase of the rebuild is underway. It is expected that the entire 1600 km will be completed in June 2025.
Pest Eradication Programs	Deliver priority pest eradication programs including eradication of wild dogs from sheep country in South Australia, commencement of the feral deer eradication program and completion of the Kangaroo Island Feral Pig Eradication program.	The wild dog eradication program has delivered hundreds of thousands of baits from the ground and through aerial baiting programs to help eradicate wild dogs from sheep country. This combined with the wild dog trapper program has reduced the threat of wild dogs to sheep producers, providing confidence to restock.

		<p>Over the last 12 months of the feral deer eradication program, around 8,000 feral deer were culled by PIRSA, Landscape Boards and the Department for Environment and Water.</p> <p>The KI Feral Pig Eradication Program has run since 2020, with baiting, trapping, and ground and aerial shooting operations driving the population to near eradication. Only two male feral pigs are currently known to remain on KI.</p>
Establishment of Forestry Centre for Excellence	Support the establishment of a Forestry Centre for Excellence at Mount Gambier incorporating the National Institute for Forest Products Innovation and other forestry funding streams.	The establishment of a Forestry Centre for Excellence was advanced and eight new projects have been funded under the National Institute for Forest Products Innovation.
Trees on Farms Initiative	Quantify and promote the economic and environmental benefits of trees on farms to help build better partnerships between landholders and timber processors.	Research strategies to overcome barriers to establishing trees on farms has been undertaken and published.
Forest Products Domestic Manufacturing and Infrastructure Masterplan	Advance the preparation of a Forest Products Domestic Manufacturing and Infrastructure Masterplan.	Work undertaken with industry to prepare a draft masterplan document for consideration by the Forest Industries

		Advisory Council of South Australia.
Fire Detection Initiatives	Support industry to implement new fire detection technology while ensuring fire towers are serviceable.	Provided funding to industry to replace fire towers with new technologies such as camera technology for a landscape level fire detection program, while ensuring existing fire towers are serviceable during the transition.
Monitoring Compliance of Plantation Lease	Monitor OneFortyOne Plantations' compliance with its lease of the government's plantations in the Green Triangle.	Continued monitoring of OneFortyOne Plantations' compliance with its contract with the State Government. Annual Compliance Report received, assessed by PIRSA and verified by partner agencies.
Thriving Regions Fund	Continue to support initiatives that enable regional industries, grow jobs, and strengthen regional communities through funding for regional growth and enhanced liveability. This includes the design and roll-out of the new Thriving Regions fund.	The Thriving Communities Program opened 12 January 2023 and closed for applications 30 June 2023 with Regions receiving 92 applications. Regions will finalise the assessment process early in the new financial year. The Enabling Infrastructure Program was opened for applications 28 June 2023 for Expressions of Interest.

Mobile Black Spot Funding	Continue to support improvements to digital connectivity in regions through Mobile Black Spot funding, leveraging Commonwealth Government programs, and identify evidence-based priorities for investment.	Continued to support improvements to regional digital connectivity through Mobile Black Spot funding, interaction with the Commonwealth Government regarding fit for purpose grant programs that meet the needs of regional Australia and development of evidence-based priorities for investment.
Regional Development Australia	Supported Regional Development Australia associations to ensure delivery of their projects and programs that provide economic opportunities in regions, including partnering in delivery of the Regional Leadership Development Program.	The Regional Leadership Development Program has delivered seven regional leadership Gap Analysis, training to over 250 people and 12 Case Studies highlighting community, individual and a collective benefit of the place-based approach.  Engaged with Regional Development Australia for assessment of applications to the Enabling Infrastructure Program.
Establishment of Cross Border Commissioner	Establish the South Australian Cross Border Commissioner.	Commissioner is now permanently located at 23 Sturt Street, Mount Gambier.

### Corporate performance summary

Key actions for the Corporate Services division were detailed in the PIRSA Corporate Plan 2022-23. These actions were monitored and reported to PIRSA Executive on a quarterly basis to review towards completion.

In addition, selected Corporate Services programs are provided below.

### Employment opportunity programs

Program name	Performance
Aboriginal Fisheries Career Pathway Program	The highly successful Aboriginal Fisheries Career Pathway Program provides the opportunity for Aboriginal people to receive mentoring, gain on-the-job skills and qualifications to become a Fisheries Officer, work on Country and connect with local Aboriginal communities. It has resulted in six Aboriginal employees completing the program since its inception in 2016. Two employees have continued their careers at PIRSA whilst the other four program graduates have progressed their careers in Commonwealth, State and private employment. Recruitment to fill opportunities available under this Program is currently underway.
Aboriginal Leadership Program	PIRSA continues to support identified employees to partake in the Aboriginal Leadership Program run by the South Australian Leadership Academy in partnership with Tauondi Aboriginal College, which is delivered through the Office of the Commissioner for Public Sector Employment.
Traineeship and Graduate Program	Although the Skilling South Australia SA Government Apprenticeship Signature Project ceased, PIRSA continues to identify opportunities to support the employment of trainees and graduates.



**Agency performance management and development systems**

<b>Performance management and development system</b>	<b>Performance</b>
Performance management and development is facilitated through the MyCareer System. This system is utilised for all employees except casual and remote employees	As at 30 June 2023, there were 669 Performance Development Plans completed on the MyCareer system for the 2022-23 financial year.
Performance management and development for casuals and remote employees.	Performance management and development for casual employees (who do not have MyCareer accounts created) and employees in remote areas (who do not have regular computer access) is recorded on a hardcopy form and entered into PIRSA's human resources information system, CHRIS 21.

**Work health, safety and return to work programs**

<b>Program name</b>	<b>Performance</b>
Gov Safety Implementation	The Office of the Commissioner for Public Sector Employment implemented Gov Safety in May 2022. Gov Safety is an incident reporting and investigation system, for workplace hazards and incidents. All PIRSA personnel are on the system. Gov Safety also enable review of risks, system compliance and risk controls to ensure a safe work environment.

<b>Workplace injury claims</b>	<b>Current year 2022-23</b>	<b>Past year 2021-22</b>	<b>% Change (+ / -)</b>
Total new workplace injury claims	9	6	+50%
Fatalities	0	0	0%
Seriously injured workers*	0	0	0%
Significant injuries (where lost time exceeds a working week, expressed as frequency rate per 1000 FTE)	1.3	0	+130%

*\*number of claimants assessed during the reporting period as having a whole person impairment of 30% or more under the Return to Work Act 2014 (Part 2 Division 5)*

<b>Work health and safety regulations</b>	<b>Current year 2022-23</b>	<b>Past year 2021-22</b>	<b>% Change (+ / -)</b>
Number of notifiable incidents ( <i>Work Health and Safety Act 2012, Part 3</i> )	3	0	+300%
Number of provisional improvement, improvement and prohibition notices ( <i>Work Health and Safety Act 2012 Sections 90, 191 and 195</i> )	0	1	-100%

<b>Return to work costs**</b>	<b>Current year 2022-23</b>	<b>Past year 2021-22</b>	<b>% Change (+ / -)</b>
Total gross workers compensation expenditure (\$)	\$112,310.65	\$143,873.21	-22%
Income support payments – gross (\$)	\$7,017.78	\$13,613.54	-48.45%

*\*\*before third party recovery*

Data for previous years is available at: [insert hyperlink to specific data.sa page and ensure data sources are referenced.](#)

### Executive employment in the agency

<b>Executive classification</b>	<b>Number of executives</b>
EXEC0F	1
SAES1	15
SAES2	2

Data for previous years is available at: [insert hyperlink to specific data.sa page and ensure data sources are referenced.](#)

The [Office of the Commissioner for Public Sector Employment](#) has a [workforce information](#) page that provides further information on the breakdown of executive gender, salary and tenure by agency.

## Financial performance

### Financial performance at a glance

The following is a brief summary of the overall financial position of the agency. The information is unaudited. Full audited financial statements for 2022-2023 are attached to this report.

<b>Statement of Comprehensive Income</b>	<b>2022-23 Budget \$000s</b>	<b>2022-23 Actual \$000s</b>	<b>Variation \$000s</b>	<b>2021-22 Actual \$000s</b>
Total Income	212 559	228 005	15 446	287 659
Total Expenses	273 390	250 936	22 454	282 708
<b>Net Result</b>	<b>(60 831)</b>	<b>(22 931)</b>	<b>37 900</b>	<b>4 951</b>
Other Comprehensive Income	0	56 112	56 112	5 066
<b>Total Comprehensive Result</b>	<b>(60 831)</b>	<b>33 181</b>	<b>94 012</b>	<b>10 017</b>

For the financial year ending 30 June 2023, the department's total comprehensive result was a surplus of \$33 million, which was \$94 million higher than original budget. This mainly reflects land and building assets revaluation increment and additional income received from State for various grant and regional support programs and the timing of expenditure reprofiled into future years.

<b>Statement of Financial Position</b>	<b>2022-23 Budget \$000s</b>	<b>2022-23 Actual \$000s</b>	<b>Variation \$000s</b>	<b>2021-22 Actual \$000s</b>
Current assets	153 068	214 359	61 291	253 802
Non-current assets	162 809	243 061	80 252	181 688
<b>Total assets</b>	<b>315 877</b>	<b>457 420</b>	<b>141 543</b>	<b>435 490</b>
Current liabilities	45 994	65 304	19 310	70 588
Non-current liabilities	62 702	42 968	(19 734)	48 060
<b>Total liabilities</b>	<b>108 696</b>	<b>108 272</b>	<b>(424)</b>	<b>118 648</b>
<b>Net assets</b>	<b>207 181</b>	<b>349 148</b>	<b>141 967</b>	<b>316 842</b>
<b>Equity</b>	<b>207 181</b>	<b>349 148</b>	<b>141 967</b>	<b>316 842</b>

The department's net assets at 30 June 2023 were \$142 million higher than original budget, mainly due to an increase in cash deposit with the Treasurer caused by timing of expenditure and revaluation increments for land and building assets.

### Consultants disclosure

The following is a summary of external consultants that have been engaged by the agency, the nature of work undertaken, and the actual payments made for the work undertaken during the financial year.

**Consultancies with a contract value below \$10,000 each**

Consultancies	Purpose	\$ Actual payment
All consultancies below \$10,000 each - combined	Nil	-

**Consultancies with a contract value above \$10,000 each**

Consultancies	Purpose	\$ Actual payment
Bresal Family Trust	Independent review of cost recovery processes	\$37,299.07
Cindy Flower Consulting	Developing and delivering an employer of choice strategy / paper on diversity and inclusion	\$15,000.00
CSIRO	Independent review of cost recovery processes	\$40,275.00
ISD Cyber	Provision of a Vulnerability Management Solution Design	\$19,690.00
S G Heilbron Pty Ltd	Independent review of cost recovery processes	\$24,000.00
Sarah Jennings	Independent review of cost recovery processes	\$31,111.35
William Fyfe Zacharin	Independent review of PIRSA Chemical Trespass Investigations procedure	\$11,250.00
	<b>Total</b>	<b>\$178,625.42</b>

Data for previous years is available at: [Consultants Reporting Primary Industries and Regions SA](#).

See also the [Consolidated Financial Report of the Department of Treasury and Finance](#) for total value of consultancy contracts across the South Australian Public Sector.

**Contractors disclosure**

The following is a summary of external contractors that have been engaged by the agency, the nature of work undertaken, and the actual payments made for work undertaken during the financial year.

**Contractors with a contract value below \$10,000**

<b>Contractors</b>	<b>Purpose</b>	<b>\$ Actual payment</b>
All contractors below \$10,000 each - combined	Various	\$1,883,160.48

**Contractors with a contract value above \$10,000 each**

<b>Contractors</b>	<b>Purpose</b>	<b>\$ Actual payment</b>
A & K Rural Contractors Pty Ltd	Fencing services for the Dog Fence rebuild	\$924,166.88
Adelaide Hills Tree Services	Kangaroo Island Blue Gum Wildling control	\$189,301.00
Adelaide Hills Tree Services	Weed management	\$29,500.00
Ag Innovation & Research Eyre Peninsula	Grain legume production	\$18,000.00
Ag Perspectives Pty Ltd	Stakeholder requirements for plant-based protein innovation for Southern Australia	\$13,200.00
Agcommunicators Pty Ltd	Grain Legume Production	\$11,600.00
Agcommunicators Pty Ltd	Predicta B accreditation workshops	\$13,307.09
Agcommunicators Pty Ltd	Grower Root Health workshops	\$48,329.25
AgInnovate	Kangaroo Island Farm Business Management training	\$40,840.00
Agricultural Consulting and Research Pty Ltd	Profitability Phenology project	\$19,000.00

<b>Contractors</b>	<b>Purpose</b>	<b>\$ Actual payment</b>
Agricultural Consulting and Research Pty Ltd	Field trial management	\$27,230.00
Agronomy Solutions Pty Ltd	GRDC Potassium project	\$16,000.00
Agronomy Solutions Pty Ltd	South Australian Grain Industry Trust project	\$20,255.00
Air Charter Australia Pty Ltd	Aerial release of sterile fruit flies	\$1,504,415.16
Allen Chase	Family and business support program	\$15,392.64
Alpha Group Consulting	Field inspections/audits	\$20,092.40
Alpha Group Consulting	Lucerne Seed Wasp project	\$43,385.00
Andreyev (Adelaide) Pty Ltd	Kangaroo Island Farm Business Management training	\$37,442.45
Animal Health Australia	Cattle diseases farmers guide	\$21,368.71
Aus-Meat Limited	Food safety audits	\$74,322.20
Australian Fisheries	Vessels monitoring	\$77,831.79
Baldock Earthmoving Pty Ltd	Fish kill clean up	\$12,385.00
Barefoot Contracting	Wild dog trapping services	\$16,300.00
BDO Services Pty Ltd	Aquaculture 2021-22 economic analysis	\$40,767.28
BDO Services Pty Ltd	Application software portfolio review	\$24,440.00
BDO Services Pty Ltd	AgTech program	\$29,610.00
BDO Services Pty Ltd	Apiary industry analysis	\$11,985.00

<b>Contractors</b>	<b>Purpose</b>	<b>\$ Actual payment</b>
BDO Services Pty Ltd	South Australian kangaroo industry economic analysis	\$11,175.00
BDO Services Pty Ltd	Economic evaluation of the Red Meat and Wool Growth program	\$24,995.45
BDO Services Pty Ltd	Southern Coastal research vessel fleet integration and MRV Ngerin replacement cost benefit analysis	\$44,925.50
Beck Burgess Consulting	Family and business support program	\$16,704.40
Birchip Cropping Group	AgriFutures Oaten hay agronomy trials	\$35,755.00
Birchip Cropping Group	Insects in harvest seed control systems	\$13,120.00
Biz Hub Australia Pty Ltd	RUFIS support and maintenance	\$44,664.41
Biz Hub Australia Pty Ltd	Food Safety Program integration	\$17,164.62
Blue Crystal Solutions Pty Ltd	Oracle database managed services	\$84,153.02
Brand Box	Field peas fractionation NPD marketing development framework	\$17,000.00
Bransbury Trust	Extension to Kybybolite yards footbath	\$27,631.00
Burra Fencing Contractors	Fencing services for the Dog Fence rebuild	\$167,168.72
BW & DL Zilm	Harvest and cartage services	\$41,128.64
Catapult Wealth Pty Ltd	Kangaroo Island Farm Business Management training	\$10,226.60

<b>Contractors</b>	<b>Purpose</b>	<b>\$ Actual payment</b>
Chamonix It Management	IT maintenance and support services	\$37,053.34
Charles Sturt University	Research services	\$110,534.00
Chaser Agriservices Pty Ltd	Sandy Soils Project	\$24,760.00
CL Advisory Pty Ltd	SafeFish Risk Register project	\$69,090.91
Cleanaway Pty Ltd	Northern Plains hailstorm recovery clean up	\$64,984.10
Coates Hire Operations Pty Ltd	River Murray Flood LMRIA (Lower Murray Reclaimed Irrigation Area) dewatering program	\$152,943.22
Computers Now Pty Ltd	Audio visual installation services	\$10,265.16
Converge International Pty Ltd	Chaplain services	\$25,615.00
Creation Care Pty Ltd	Kangaroo Island Blue Gum wildling control	\$133,264.95
Crossling Contractors Pty Ltd	Vineyard spreading and cartage services	\$10,533.50
CSIRO	Fish management services	\$244,187.00
CSIRO	SAIMOS and gulf mooring calibration services	\$13,250.00
CSIRO	Optimise farm scale returns from integrated grains	\$22,670.54
CSIRO	Control of pest snails project	\$86,450.00
Data Effects Pty Ltd	Plant path sequencing project	\$80,000.00
Data Effects Pty Ltd	Control of pest snails project	\$125,900.00



<b>Contractors</b>	<b>Purpose</b>	<b>\$ Actual payment</b>
Data Effects Pty Ltd	Provision of lifecycle support activities for the SARDI Soil Biology and Hay Sampling application portfolio	\$125,515.00
David Faulkner & Associates	AgTech workshops	\$20,898.60
David Smith	Marine Scalefish Fishery harvest strategy framework	\$31,279.79
Department for Energy and Mining SA	Oracle upgrade project	\$17,668.74
Department for Environment and Water SA	Investigating sources and pathways for accessing historical soil data in South Australia	\$150,000.00
Department for Infrastructure and Transport SA	West Beach facilities upgrade	\$8,850,341.00
Department for Infrastructure and Transport SA	River Murray Flood LMRIA (Lower Murray Reclaimed Irrigation Area) dewatering program	\$143,559.08
Department of Agriculture & Fisheries QLD	Barley Pathogen surveys	\$120,598.16
Department of Agriculture & Fisheries QLD	Pulse root disease tender	\$12,489.82
Department of Agriculture & Fisheries QLD	Pasture Genebank research	\$24,000.00
Department of Jobs, Precincts and Regions Victoria	Barley Pathogen surveys	\$18,900.00
Department of Jobs, Precincts and Regions Victoria	Pasture Genebank research	\$19,788.00

<b>Contractors</b>	<b>Purpose</b>	<b>\$ Actual payment</b>
Department of Natural Resources & Environment Tasmania	Crop inspections and seed certifications	\$13,718.00
Department of Primary Industries and Regional Development WA	Pasture Genebank research	\$96,363.64
Department of Primary Industries and Regional Development WA	Southern Coastal research vessel fleet	\$60,000.00
Department of Primary Industries and Regional Development WA	Phenology services	\$60,390.00
Department of Primary Industries and Regional Development WA	Pest snails project	\$94,446.00
DL JD And RD Zimmerman	Snapper stock assessment	\$15,636.25
D R Hamilton	Health 4 Wealth pilot trials	\$91,200.00
Drone Agricultural Remote Technology Pty Ltd	Aerial drone spraying services	\$15,040.00
Ecotox Services Australia	Aquaculture products testing	\$50,750.00
Ella Matta Pastoral	Family and business support program	\$13,811.70
Emma Scharkie	Family and business support program	\$10,153.34
End2end Consulting Pty Ltd	Project management services	\$103,910.00
Enviro Solutions SA	Weed management	\$149,198.23
Epag Research Trust	Grain legume production	\$41,818.18
Esri Australia Pty Ltd	ArcGIS Enterprise upgrade	\$43,307.60

<b>Contractors</b>	<b>Purpose</b>	<b>\$ Actual payment</b>
Expose Data Pty Ltd	IT maintenance and support services	\$108,975.00
Farm Owners Academy	Kangaroo Island Farm Business Management training	\$20,472.00
Foundation for Arable Research Australia	Grain legume production	\$35,000.00
Frontier Farming Systems Pty Ltd	Grain legume production	\$90,000.00
Frontier Farming Systems Pty Ltd	National variety trials Murray Mallee	\$58,564.00
Frontier Farming Systems Pty Ltd	Pinnaroo field trials	\$29,000.00
Future Fisheries Veterinary Services Pty Ltd	Barra Cryptocaryon treatments	\$15,600.00
G3 International Pty Ltd	Real time remote monitoring of quarantine bins	\$45,000.00
Galpins	Internal audit services	\$12,398.00
GD & P Zilm	General farm duties	\$92,881.76
Geoff Kuehne	Grain legume production	\$30,000.00
Goolwa Pipi Co Pty Ltd	Fishing research	\$24,000.00
Gulf St. Vincent Prawn Boat Owners	Fishery surveys	\$195,000.00
Gum Creek Station Pty Ltd	Wild dog aerial baiting services	\$54,094.15
Hart Field – Site Group Inc	Agronomy services	\$34,138.00
Heli Surveys Pty Ltd	Thermal assisted aerial culling	\$2,360,789.36
Helistar Aviation Pty Ltd	Locust plague program	\$46,693.50

<b>Contractors</b>	<b>Purpose</b>	<b>\$ Actual payment</b>
Henderson Horrocks Risk	Workplace inspection	\$14,260.22
Hood Sweeney Pty Ltd	Kangaroo Island Farm Business Management training	\$20,107.50
Hydraco Australia Pty Ltd	PIRSA project investment prospectus	\$11,291.85
Hydraco Australia Pty Ltd	AgTech program	\$195,401.07
In Fusion Consulting	Lower Murray Monitoring, Evaluation and Research Plan	\$24,900.00
Infrastructure SA	Project monitoring services	\$115,890.00
Innovative Influences	Kangaroo Island Farm Business Management training	\$19,647.50
Integrity Ag And Environment	Case studies and cost benefit analysis	\$21,191.00
Intergrain Pty Ltd	Analytical / testing services	\$85,000.00
Ivanti UK Limited	Project management services	\$63,480.96
JE Hood	General farm duties	\$77,662.00
JM Hoffmann	Vineyard services	\$10,291.00
Kangaroo Island Landscape Board	Kangaroo Island Feral Pig project	\$38,817.80
Kathleen Giles	Development of an industry Emergency Animal Disease preparedness action plan	\$20,000.00
Kellogg Brown & Root Pty Ltd	Clare Valley Water project	\$450,000.00
Kellogg Brown & Root Pty Ltd	Barossa New Water project	\$459,250.00

<b>Contractors</b>	<b>Purpose</b>	<b>\$ Actual payment</b>
Kellogg Brown & Root Pty Ltd	Eden Valley Tech Investigation	\$325,000.00
Kennedy Plantation Services Pty Ltd	Setting of fruit fly traps	\$44,880.00
Kesab Environmental Solutions	Community and schools engagement sessions on fruit fly messaging	\$16,885.00
La Trobe University	Chowilla Intervention project	\$25,000.00
Leapfrog Design and Marketing	Sheep Connect SA website	\$10,000.00
Lehmann & Whillas Pty Ltd	Family and business support program	\$27,666.10
Limestone Coast Earthmovers	Struan House fire recovery	\$30,495.00
Limestone Coast Earthmovers	Rock ripping	\$45,237.50
Liquid Pacific	Valuation of PIRSA's land, buildings and infrastructure assets	\$29,190.00
Lumbajak	Sheep yards installation	\$14,363.37
M & S Food Consultants Pty Ltd	Big River Pork line survey	\$12,500.00
M & S Food Consultants Pty Ltd	Meat Hygiene assessment	\$24,000.00
Mac Shearing Pty Ltd	Shearing services	\$103,210.76
Males Fuel	River Murray Flood LMRIA (Lower Murray Reclaimed Irrigation Area) dewatering program	\$324,178.68
Mallee Sustainable Farming Inc	Grain Legume production	\$45,500.00

<b>Contractors</b>	<b>Purpose</b>	<b>\$ Actual payment</b>
McGregor Tan Research	Qualitative and quantitative research services	\$45,700.00
Milich Contracting Pty Ltd	Electrical services	\$111,420.00
Millewa Pumping Pty Ltd	River Murray Flood LMRIA (Lower Murray Reclaimed Irrigation Area) dewatering program	\$804,385.00
Millicent/Kingston Veterinary Clinic	Livestock forum	\$10,325.45
MK Samsonenko & TW Trewartha	Dog Fence rebuild project	\$32,559.24
MP & JA Wilkinson	Family and business support program	\$16,632.64
MPH Architects	PIRSA Workplace test Fits	\$20,740.00
Newday Farming Pty Ltd	Wild dog trapping services	\$106,681.82
NobleK9 Detection Dogs	Detector dog services	\$84,333.99
Objective Corporation Ltd	PIRSA Objective upgrade	\$13,376.48
Oracle Customer Management	IT maintenance and support services	\$400,276.66
Outsidein Group	Kangaroo Island Farm Business Management training	\$29,817.86
Paul McNally	Kangaroo Island post fire weed control	\$34,582.00
Peter Sargent Pest Control	Pest control services	\$31,440.00
Pinion Advisory	Kangaroo Island Farm Business Management training	\$38,301.22

<b>Contractors</b>	<b>Purpose</b>	<b>\$ Actual payment</b>
Pinion Advisory	Delivery of crop and pasture reports	\$18,000.00
Primary Producers SA	Preparing Primary Industries for the impacts of compounding and complex disasters project	\$121,000.00
Proadvice Pty Ltd	Kangaroo Island Farm Business Management training	\$41,681.25
Proadvice Pty Ltd	Livestock Enterprise Planning	\$90,482.73
Proyectos Y Mas Pty Ltd	Development of on boarding and off boarding process, review of policies, procedures, guidelines and standards and the establishment of the risk assurance section	\$105,625.00
RA Irlam Shearing Contractor	Shearing services	\$91,242.98
Regari Pty Ltd	Hay baling services	\$19,138.64
Remondis Australia Pty Ltd	Northern Plains hailstorm recovery clean up	\$19,925.58
Remote Enterprises Pty Ltd	Wild dog trapping services	\$89,700.00
Resource Consulting Services	Kangaroo Island Farm Business Management training	\$21,266.70
Riverland Baf Consultancy Pty Ltd	Family and business support program	\$15,283.47
Riverland Tank & Drain	Draining services	\$10,380.00
RO & JM Baker	Earthworks to support dewatering pumping infrastructure in the Lower Murray Region	\$18,974.00

<b>Contractors</b>	<b>Purpose</b>	<b>\$ Actual payment</b>
Robert Keer Lewis	Forestry Centre for Excellence governance	\$33,381.31
Robyn Cain Business Services	Family and business support program	\$85,166.04
Royal Park Salvage	Asbestos removal	\$53,322.60
RP & NK Plumbing Pty Ltd	Plumbing services	\$17,000.00
Rural Generations	Family and business support program	\$62,693.94
SA Blue Crab Pot Fishers Association	Survey boat hire	\$34,000.00
SA Outback Company Pty Ltd	Fencing services for Dog Fence rebuild	\$2,315,206.77
SA Veterinary Emergency Management Inc	SA Veterinary Emergency Management - River Murray response	\$26,406.45
SciOT	Saturn Surveillance Systems project	\$29,340.00
Secureware Pty Ltd	Fisheries CDR system review	\$18,000.00
Silvercity Drilling	Lens Snail response	\$698,913.73
Soil Water Solutions	Soil physical laboratory analysis	\$15,409.98
Solstice Media Pty Ltd	2023 Agricultural Town of the Year	\$33,800.00
Sooty Black Transport Pty Ltd	Fencing services for Dog Fence rebuild	\$1,383,858.80
South Aussie With Cosi Pty Ltd	Media partnership	\$39,090.90
Southern Farming Systems Ltd	GRDC Soils project	\$85,000.00



<b>Contractors</b>	<b>Purpose</b>	<b>\$ Actual payment</b>
Spencer Gulf & West Coast Prawn Fisherman's Association Inc	Research in Spencer Gulf Prawn Fishery	\$168,000.00
SRA Information Technology Pty Ltd	Seed services system support	\$10,950.00
ST Strategic Services Pty Ltd	Oat Breeding Centre of Excellence business plan	\$45,200.00
Statistical Process Improvement Consulting & Training Pty Ltd	Meat Hygiene assessment	\$18,078.00
Still Earth	Family and business support program	\$41,743.97
Stonewell Contracting Pty Ltd	Grape harvesting	\$14,333.16
Sunpork Consolidated Pty Ltd	Completion of animal work for Australian Pork Limited project	\$19,780.00
Sustainable Solutions	Northern Plains hailstorm recovery clean up	\$46,435.50
The Green Man Enterprises Pty Ltd	Kangaroo Island weed management	\$84,104.73
The Green Man Enterprises Pty Ltd	Kangaroo Island Blue Gum wildling control	\$149,961.41
Think Digital Studios Pty Ltd	AgTech Virtual tours	\$125,714.00
Thomas Finlay	Wild dog trapping services	\$127,870.00
TJB Solutions	Program Logic Development for SA's Regional Growth Fund	\$16,227.28
Trackside Meats	Aerial baiting program	\$10,000.00
Trengove Consulting Trust	Potassium responsive soils	\$34,000.00

<b>Contractors</b>	<b>Purpose</b>	<b>\$ Actual payment</b>
Trengove Consulting Trust	Grain Legume production	\$25,000.00
Trengove Consulting Trust	GRDC soil acidity project	\$65,000.00
Trent Crisp	Wild dog trapping services	\$94,900.00
University of Adelaide	Research services	\$732,183.54
University of New England	Research services	\$17,000.00
University of New South Wales	Commercial image analysis system	\$28,410.91
University of South Australia	Research services	\$77,500.00
University of Tasmania	Pasture Genebank research	\$150,543.63
Upper North Farming Systems	Epidemiology services	\$13,700.00
Urrbrae Foods Pty Ltd	Senior food technologist services	\$65,000.00
Van Den Brink Transports Pty Ltd	Silage services	\$91,973.26
Waitpinga Rural Services	Weed management	\$14,625.00
Waste Away SA Pty Ltd	Northern Plains hailstorm recovery clean up	\$307,223.20
West Midlands Group Inc	Vetch variety trial	\$10,500.00
Wildlife Resources Australia	Thermal assisted aerial culling	\$23,450.00
Wrightsair Pty Ltd	Wild dog aerial baiting services	\$53,861.67
YCA Recycling Pty Ltd	Northern Plains hailstorm recovery clean up	\$24,502.40
YH Co Pty Ltd	Vine hand pruning	\$21,575.50

Contractors	Purpose	\$ Actual payment
Zakir Hossain	Australian Pastures Genebank database management	\$31,090.91
	<b>Total</b>	<b>\$31,554,766.44</b>

Data for previous years is available at [Contractors Reporting Primary Industries and Regions SA](#).

The details of South Australian Government-awarded contracts for goods, services, and works are displayed on the SA Tenders and Contracts website. [View the agency list of contracts](#).

The website also provides details of [across government contracts](#).

## Risk management

### Risk and audit at a glance

PIRSA's Risk and Performance Committee (RPC) provides independent oversight and advice to the Chief Executive on agency risks, controls, and performance across the agency by monitoring risk management processes, performance management, and external accountability requirements. The RPC also monitors activities associated with the control of fraud, corruption, other criminal conduct, misconduct, and maladministration within PIRSA.

PIRSA's risk and audit function supports the RPC and the wider agency in the implementation of sound risk governance and risk assessment and building risk culture, as well as managing the delivery of the agency's internal audit program.

### Fraud detected in the agency

Nil fraud was detected and reported in the agency in 2022-23.

### Strategies implemented to control and prevent fraud

PIRSA's approach to fraud and corruption control is informed by applicable legislation, the Office of the Commissioner for Public Sector Employment's guidance policy on Fraud and Corruption Control, and relevant Australian standards. PIRSA's Fraud and Corruption Policy and Plan defines the approach and key strategies for the prevention, detection, reporting and response to fraud, corruption, and other criminal conduct. These strategies include periodic staff training and awareness, fostering ethical culture within PIRSA, preserving appropriate segregation of duties, and maintaining a program of internal audits, the financial management compliance program and management reporting.

The agency's Risk Management Policy and Procedure; Public Interest Disclosure Procedure; Purchase Card Procedure; and Guideline of the Commissioner for Public Sector Employment: Gifts and Benefits also support activities related to mitigating the fraud risk at PIRSA.

Incidents of fraud are communicated to the RPC and changes to the agency Fraud and Corruption Plan are provided to the Auditor-General's Department each year.

Data for previous years is available at: [insert hyperlink to specific data.sa page and ensure data sources are referenced.](#)

### Public interest disclosure

Number of occasions on which public interest information has been disclosed to a responsible officer of the agency under the *Public Interest Disclosure Act 2018*:

Nil public interest information has been disclosed to a responsible officer of the agency in 2022-23.

Data for previous years is available at: [insert hyperlink to specific data.sa page and ensure data sources are referenced.](#)

Note: Disclosure of public interest information was previously reported under the *Whistleblowers Protection Act 1993* and repealed by the *Public Interest Disclosure Act 2018* on 1/7/2019.

## Reporting required under any other act or regulation

Act or Regulation	Requirement
Nil	Nil

### Reporting required under the *Carers' Recognition Act 2005*

PIRSA is not a required 'reporting agency', however, through its Carers' Policy, PIRSA has a strong commitment to carers. PIRSA provides support to ensure all employees who provide ongoing care for a person who has a disability or a chronic illness (including mental illness) or who is frail have flexible working arrangements to meet their situation. Employees are encouraged to speak with their manager to seek support with flexible working arrangements including special leave with pay, compressed weeks, part-time hours or working from home. Employees can also seek support and guidance through the Health and Wellbeing Program, which incorporates the Employee Assistance Program.

PIRSA is committed to recognising and supporting the role carers play in society, in particular our employees who have carer responsibilities.

## Public complaints

### Number of public complaints reported

Complaint categories	Sub-categories	Example	Number of Complaints 2022-23
Professional behaviour	Staff attitude	Failure to demonstrate values such as empathy, respect, fairness, courtesy, extra mile; cultural competency	11
Professional behaviour	Staff competency	Failure to action service request; poorly informed decisions; incorrect or incomplete service provided	11
Professional behaviour	Staff knowledge	Lack of service specific knowledge; incomplete or out-of-date knowledge	1
Communication	Communication quality	Inadequate, delayed or absent communication with customer	3
Communication	Confidentiality	Customer's confidentiality or privacy not respected; information shared incorrectly	0
Service delivery	Systems/technology	System offline; inaccessible to customer; incorrect result/information provided; poor system design	0
Service delivery	Access to services	Service difficult to find; location poor; facilities/ environment poor standard; not accessible to customers with disabilities	1
Service delivery	Process	Processing error; incorrect process used; delay in processing application; process not customer responsive	2
Policy	Policy application	Incorrect policy interpretation; incorrect policy applied; conflicting policy advice given	0
Policy	Policy content	Policy content difficult to understand; policy unreasonable or disadvantages customer	0

<b>Complaint categories</b>	<b>Sub-categories</b>	<b>Example</b>	<b>Number of Complaints 2022-23</b>
Service quality	Information	Incorrect, incomplete, out-dated or inadequate information; not fit for purpose	1
Service quality	Access to information	Information difficult to understand, hard to find or difficult to use; not plain English	0
Service quality	Timeliness	Lack of staff punctuality; excessive waiting times (outside of service standard); timelines not met	0
Service quality	Safety	Maintenance; personal or family safety; duty of care not shown; poor security service/premises; poor cleanliness	1
Service quality	Service responsiveness	Service design doesn't meet customer needs; poor service fit with customer expectations	2
No case to answer	No case to answer	Third party; customer misunderstanding; redirected to another agency; insufficient information to investigate	0
		<b>Total</b>	<b>33</b>

<b>Additional Metrics</b>	<b>Total</b>
Number of positive feedback comments	34
Number of negative feedback comments	33
Total number of feedback comments	67
% complaints resolved within policy timeframes	93%

Data for previous years is available at: [insert hyperlink to specific data.sa page and ensure data sources are referenced.](#)

## Service Improvements

PIRSA enhanced the agency's Customer Service Policy and Customer Service and Complaints Principles to align with the whole-of-government policies and reporting requirements. By thoroughly reviewing the existing guidelines, the agency identified areas where the Policy and Principles could be strengthened to ensure compliance, transparency and accountability. The agency implemented robust reporting requirements to track and measure customer satisfaction and response times. This improvement not only ensures adherence to governmental standards but also fosters a customer-centric approach that enhances the agency's service delivery and supports continuous improvement.

In 2022-23, PIRSA took significant steps to review its online customer service form with the aim of providing a more user-friendly complaint process for customers. The agency analysed the existing form and identified areas of improvement and mechanisms to streamline the response process within the agency. Based on this assessment, the agency will implement a series of upgrades and enhancements to further refine the customer journey in 2023-24.

## Compliance Statement

PIRSA is compliant with Premier and Cabinet Circular 039 – complaint management in the South Australian public sector	Y
PIRSA has communicated the content of PC 039 and the agency's related complaints policies and procedures to employees.	Y

## **Appendix: Audited financial statements 2022-23**